



TOWN BOARD WORK SESSION

June 22, 2020 - 4:00 PM

Zoom Meeting-to join the webinar click the link:

<https://windsorgov.zoom.us/j/98852367613> OR join by phone call (877) 853 5247 or
(888) 788 0099-- Webinar ID: 988 5236 7613

GOAL of this Work Session is to have the Town Board receive information on topics of Town business from the Town Manager, Town Attorney and Town staff in order to exchange ideas and opinions regarding these topics.

Members of the Public in attendance are asked to be recognized by the Mayor before participating in any discussions of the Town Board

AGENDA

1. National Citizen Survey
2. Great Western Industrial Park Amended Augmentation Water Lease
Leif Lesoing, Water Resource Administrator

The Town of Windsor will make reasonable accommodations for access to Town services, programs, and activities and will make special communication arrangements for persons with disabilities. Please call (970) 674-2400 by noon on the Thursday prior to the meeting to make arrangements.



MEMORANDUM

Date: June 22, 2020
To: Mayor and Town Board
Via: Shane Hale, Town Manager
From: Jessica Humphries, Administrative Services Director
Re: National Citizen Survey Draft Reports Review
Item #: 1.

Background / Discussion:

The National Citizen Survey is administered approximately every 2 years to the citizen's of Windsor. Attached are the draft reports provided by the National Resource Center. Presentation by staff is intended to inform Town Board on the findings and seek approval to finalize the report.

Relationship to Strategic Plan:

The information from the survey guides the development of the Town wide strategic plan.

ATTACHMENTS:

- ▢ DRAFT NCS Summary of Findings 2020
- ▢ DRAFT NCS Community Livability Report 2020
- ▢ DRAFT Trends Over Time Report 2020
- ▢ DRAFT Open End Report 2020
- ▢ DRAFT Technical Appendices 2020



Windsor, CO

Dashboard Summary of Findings

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Summary

The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. The NCS captures residents' opinions within the three pillars of a community (Community Characteristics, Governance and Participation) across eight central facets of community (Safety, Mobility, Natural Environment, Built Environment, Economy, Recreation and Wellness, Education and Enrichment and Community Engagement). This report summarizes Windsor's performance in the eight facets of community livability with the "General" rating as a summary of results from the overarching questions not shown within any of the eight facets. The "Overall" represents the community pillar in its entirety (the eight facets and general).

By summarizing resident ratings across the eight facets and three pillars of a livable community, a picture of Windsor's community livability emerges. Below, the color of each community facet summarizes how residents rated each of the pillars that support it – Community Characteristics, Governance and Participation. When most ratings were higher than the benchmark, the color is the darkest shade; when most ratings were lower than the benchmark, the color is the lightest shade. A mix of ratings (higher and lower than the benchmark) results in a color between the extremes. This information can be helpful in identifying the areas of community strength or areas that may merit more attention.

Broadly, ratings across all three pillars of community livability tended to be positive and similar to the national benchmark comparisons. In Community Characteristics, ratings for general aspects were higher than average.

Table 1: Dashboard Summary

	Community Characteristics			Governance			Participation		
	Higher	Similar	Lower	Higher	Similar	Lower	Higher	Similar	Lower
Overall	8	41	3	2	40	2	3	30	3
General	4	3	0	0	3	0	0	3	0
Safety	1	2	0	0	7	0	0	3	0
Mobility	1	6	1	0	6	2	0	2	1
Natural Environment	1	2	0	1	4	0	0	3	0
Built Environment	0	5	0	0	7	0	0	2	0
Economy	1	6	1	0	1	0	1	2	0
Recreation and Wellness	0	7	0	1	3	0	1	4	0
Education and Enrichment	0	5	1	0	2	0	1	2	0
Community Engagement	0	5	0	0	7	0	0	9	2

National Benchmark	
	Higher
	Similar
	Lower

The National Community Survey™

Figure 1: Detailed Dashboard

	Community Characteristics	Trend	Benchmark	Percent positive	Governance	Trend	Benchmark	Percent positive	Participation	Trend	Benchmark	Percent positive
General	Overall appearance	↔	↑	90%	Customer service	↔	↔	82%	Recommend Windsor	↔	↔	93%
	Overall quality of life	↔	↔	91%	Services provided by Windsor	↔	↔	85%	Remain in Windsor	↔	↔	90%
	Place to retire	↔	↑	80%	Services provided by the Federal Government	↔	↔	39%	Contacted Windsor employees	↔	↔	42%
	Place to raise children	↔	↑	93%								
	Place to live	↔	↔	93%								
	Neighborhood	↔	↔	90%								
	Overall image	↔	↑	88%								
Safety	Overall feeling of safety	↔	↑	95%	Police	↔	↔	87%	Was NOT the victim of a crime	↔	↔	96%
	Safe in neighborhood	↔	↔	98%	Crime prevention	↔	↔	85%	Did NOT report a crime	↔	↔	84%
	Safe downtown/commercial area	↔	↔	98%	Fire	↔	↔	96%	Stocked supplies for an emergency	↔	↔	28%
					Fire prevention	↔	↔	84%				
					Ambulance/EMS	↔	↔	93%				
					Emergency preparedness	↑	↔	71%				
					Animal control	↔	↔	70%				
Mobility	Traffic flow	↓	↔	34%	Traffic enforcement	↔	↔	70%	Carpooled instead of driving alone	↔	↔	40%
	Travel by car	↓	↔	54%	Street repair	↓	↔	45%	Walked or biked instead of driving	↓	↔	58%
	Travel by bicycle	↔	↔	65%	Street cleaning	↓	↔	66%	Used public transportation instead of driving	↔	↓↓	2%
	Ease of walking	↓	↔	77%	Street lighting	↓	↔	65%				
	Travel by public transportation	↔	↓↓	11%	Snow removal	↓	↓	41%				
	Overall ease of travel	↔	↔	73%	Sidewalk maintenance	↓	↔	59%				
	Public parking	↓	↔	41%	Traffic signal timing	↓	↔	53%				
	Paths and walking trails	↔	↑	83%	Bus or transit services	↑	↓↓	27%				
Natural Environment	Overall natural environment	↔	↔	87%	Garbage collection	↔	↔	81%	Recycled at home	↔	↔	86%
	Air quality	↔	↔	83%	Recycling	↔	↔	72%	Conserved water	↔	↔	84%
	Cleanliness	↔	↑	92%	Drinking water	↔	↑	85%	Made home more energy efficient	↔	↔	70%
					Open space	↓	↔	61%				
					Natural areas preservation	↓	↔	56%				
Built Environment	New development in Windsor	↔	↔	60%	Sewer services	↔	↔	87%	NOT experiencing housing cost stress	↔	↔	71%
	Affordable quality housing	↔	↔	24%	Storm drainage	↓	↔	69%	Did NOT observe a code violation	↔	↔	61%
	Housing options	↔	↔	51%	Power utility	↔	↔	87%				
	Overall built environment	↔	↔	68%	Utility billing	↔	↔	81%				
	Public places	↔	↔	75%	Land use, planning and zoning	↓	↔	49%				
					Code enforcement	↔	↔	56%				
					Cable television	↓	↔	59%				

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

The National Community Survey™

	Community Characteristics	Trend	Benchmark	Percent positive	Governance	Trend	Benchmark	Percent positive	Participation	Trend	Benchmark	Percent positive
Economy	Overall economic health	↔	↑	84%	Economic development	↔	↔	59%	Economy will have positive impact on income	↑	↑	45%
	Shopping opportunities	↓	↓↓	16%					Purchased goods or services in Windsor	↔	↔	98%
	Employment opportunities	↔	↔	28%					Work in Windsor	↔	↔	32%
	Place to visit	↔	↔	60%								
	Cost of living	↓	↔	27%								
	Vibrant downtown/commercial area	↔	↔	40%								
	Place to work	↑	↔	63%								
Recreation and Wellness	Business and services	↔	↔	57%								
	Fitness opportunities	↔	↔	82%	Town parks	↔	↔	93%	In very good to excellent health	↔	↔	73%
	Recreational opportunities	↓	↔	75%	Recreation centers	↔	↑	90%	Used Windsor recreation centers	↔	↑↑	78%
	Health care	↔	↔	70%	Recreation programs	↔	↔	83%	Visited a Town park	↔	↔	90%
	Food	↓	↔	57%	Health services	↔	↔	71%	Ate 5 portions of fruits and vegetables	↔	↔	83%
	Mental health care	↓	↔	36%					Participated in moderate or vigorous physical activity	↔	↔	90%
	Health and wellness	↔	↔	81%								
Education and Enrichment	Preventive health services	↔	↔	70%								
	K-12 education	↓	↔	79%	Public libraries	↓	↔	80%	Used Windsor public libraries	↔	↔	63%
	Cultural/arts/music activities	↔	↔	53%	Special events	↔	↔	83%	Participated in religious or spiritual activities	↑	↔	46%
	Child care/preschool	↓	↔	39%					Attended a Town-sponsored event	↔	↑	65%
	Religious or spiritual events and activities	↔	↔	81%								
	Adult education	↔	↓	41%								
	Overall education and enrichment	↓	↔	63%								
Community Engagement	Opportunities to participate in community matters	↔	↔	63%	Overall direction	↓	↔	58%	Sense of community	↓	↔	73%
	Opportunities to volunteer	↓	↔	57%	Value of services for taxes paid	↔	↔	59%	Voted in local elections	↔	↔	91%
	Openness and acceptance	↓	↔	53%	Welcoming resident involvement	↓	↔	56%	Talked to or visited with neighbors	↔	↔	96%
	Social events and activities	↓	↔	60%	Confidence in Town government	↓	↔	58%	Attended a local public meeting	↔	↔	24%
	Neighborliness	↔	↔	69%	Acting in the best interest of Windsor	↓	↔	59%	Watched a local public meeting	↔	↓	9%
					Being honest	↓	↔	62%	Volunteered	↔	↔	31%
					Treating all residents fairly	↓	↔	64%	Participated in a club/civic group	↔	↔	20%
									Campaigned for an issue, cause or candidate	↔	↔	19%
									Contacted Windsor elected officials	↔	↔	13%
									Read or watched local news	↓	↓	70%
									Done a favor for a neighbor	↑	↔	91%

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available



Windsor, CO

Community Livability Report

DRAFT
2020



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The National Community Survey™
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The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About

The National Community Survey™ (The NCS™) report is about the “livability” of Windsor. The phrase “livable community” is used here to evoke a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions within the three pillars of a community (Community Characteristics, Governance and Participation) across eight central facets of community (Safety, Mobility, Natural Environment, Built Environment, Economy, Recreation and Wellness, Education and Enrichment and Community Engagement).

The Community Livability Report provides the opinions of a representative sample of 492 residents of the Town of Windsor. The margin of error around any reported percentage is 29% for all respondents. The full description of methods used to garner these opinions can be found in the *Technical Appendices* provided under separate cover.

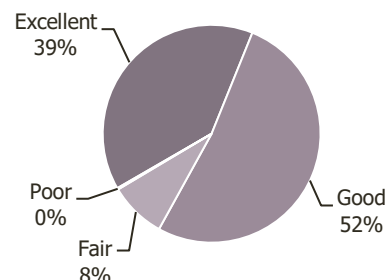


Quality of Life in Windsor

Almost all residents (91%) rated the quality of life in Windsor as excellent or good. This was similar to ratings given in other communities across the nation (see Appendix B of the *Technical Appendices* provided under separate cover).

Shown below are the eight facets of community. The color of each community facet summarizes how residents rated it across the three sections of the survey that represent the pillars of a community – Community Characteristics, Governance and Participation. When most ratings across the three pillars were higher than the benchmark, the color for that facet is the darkest shade; when most ratings were lower than the benchmark, the color is the lightest shade. A mix of ratings (higher and lower than the benchmark) results in a color between the extremes.

Overall Quality of Life



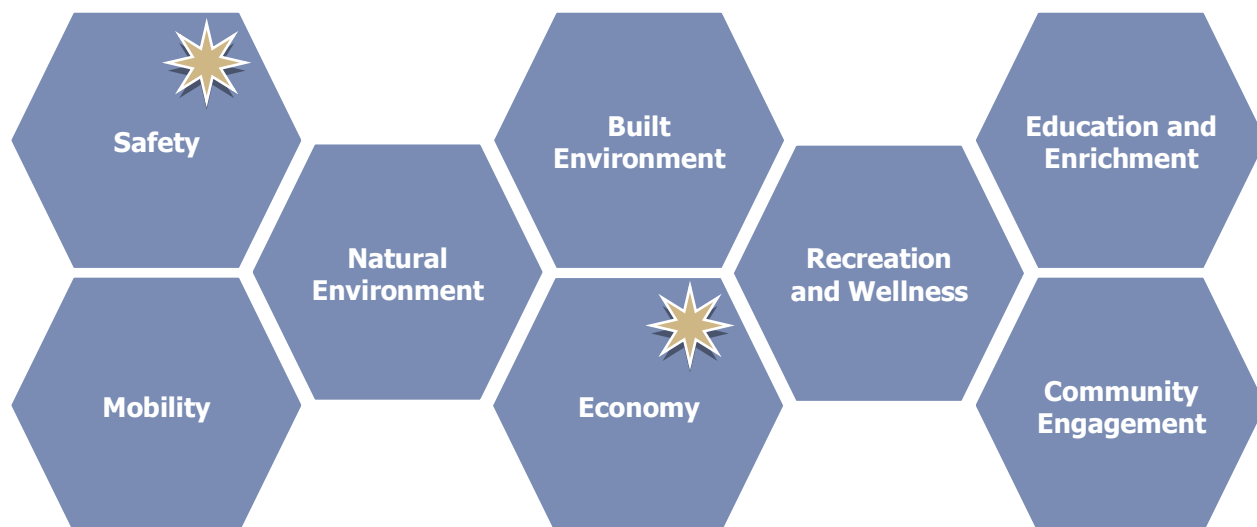
In addition to a summary of ratings, the image below includes one or more stars to indicate which community facets were the most important focus areas for the community. As in 2017, residents identified Safety and Economy as priorities for the Windsor community in the coming two years. Ratings across the facets of community livability tended to be positive and all were similar to the national benchmarks. This overview of the key aspects of community quality provides a quick summary of where residents see exceptionally strong performance and where performance offers the greatest opportunity for improvement. Linking quality to importance offers community members and leaders a view into the characteristics of the community that matter most and that seem to be working best.

Details that support these findings are contained in the remainder of this Livability Report, starting with the ratings for Community Characteristics, Governance and Participation and ending with results for Windsor's unique questions.

Legend

- Higher than national benchmark
- Similar to national benchmark
- Lower than national benchmark

- Most important



Community Characteristics

What makes a community livable, attractive and a place where people want to be?

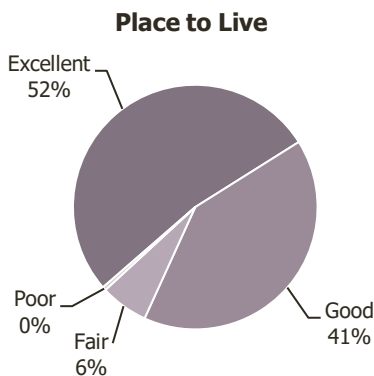
Overall quality of community life represents the natural ambience, services and amenities that make for an attractive community. How residents rate their overall quality of life is an indicator of the overall health of a community. In the case of Windsor, 93% rated the town as an excellent or good place to live. Respondents' ratings of Windsor as a place to live were similar to ratings in other communities across the nation.

In addition to rating the town as a place to live, respondents rated several aspects of community quality including Windsor as a place to raise children and to retire, their neighborhood as a place to live, the overall image or reputation of Windsor and its overall appearance. About 9 in 10 residents awarded excellent or good ratings to the overall image and overall appearance of the town, their neighborhood as a place to live, and Windsor as a place to raise children, while 8 in 10 were pleased with the town as a place to retire. These ratings were all higher than those given in other communities across the nation except for place to retire, which was similar.

Delving deeper into Community Characteristics, survey respondents rated over 40 features of the community within the eight facets of Community Livability. Most ratings were strong and tended to be similar to the national benchmark comparisons. For example, virtually all residents reported feeling very or somewhat safe in their neighborhood and in Windsor's downtown/commercial area (both of which were similar to the benchmarks) and gave positive ratings to the overall feeling of safety in the Town (which was higher). Other community

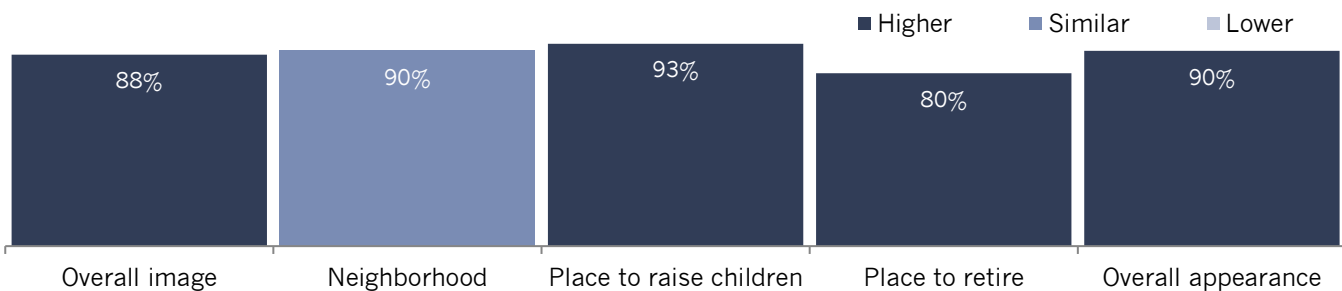
characteristics which received above-average ratings, with at least 8 in 10 residents awarding high scores, were paths and walking trails, the cleanliness of the Town, and the overall economic health of Windsor. Three aspects - ease of travel by public transportation, shopping opportunities, and adult educational opportunities - were rated lower than the national benchmarks.

Compared to 2017, ratings in 2020 declined for a number of aspects in the facets of Mobility, Economy, Recreation and Wellness, Education and Enrichment, and Community Engagement. However, ratings in 2020 improved for Windsor as a place to work (see the *Trends over Time* report for more information).



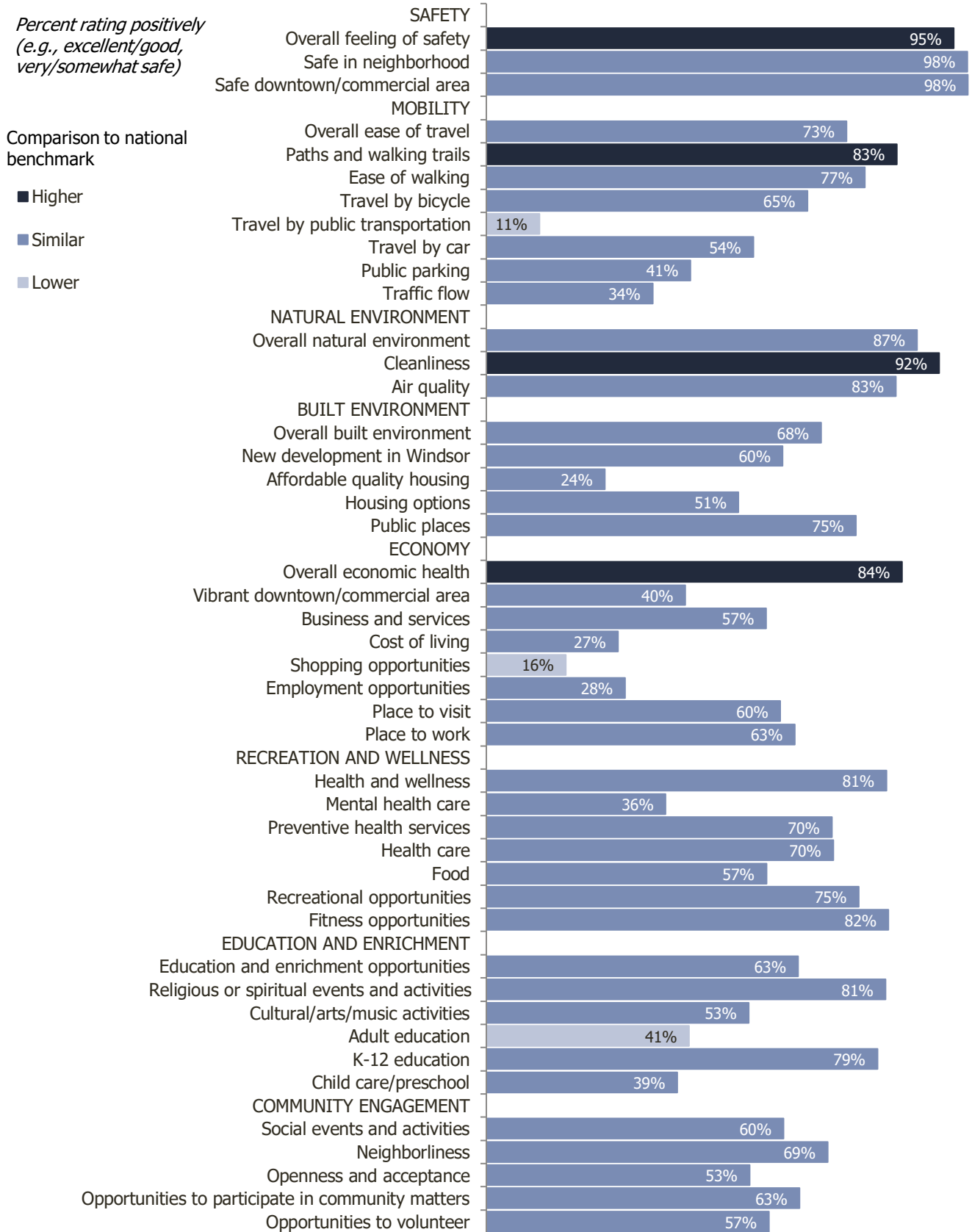
Percent rating positively (e.g., excellent/good)

Comparison to national benchmark



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Figure 1: Aspects of Community Characteristics



Governance

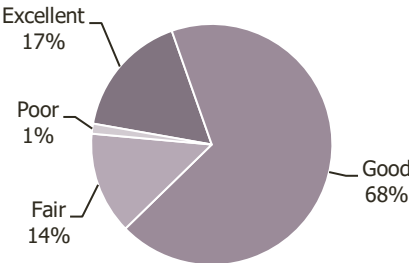
How well does the government of Windsor meet the needs and expectations of its residents?

The overall quality of the services provided by Windsor as well as the manner in which these services are provided is a key component of how residents rate their quality of life. In Windsor, 85% of residents gave excellent or good ratings to the overall quality of Town services, which was similar to the national benchmark.

Survey respondents also rated various aspects of Windsor's leadership and governance. About 8 in 10 residents gave favorable marks to the customer service provided by the Town and roughly 6 in 10 gave positive scores to the remaining aspects of government performance. While all of these ratings were similar to the national averages, several declined since the previous survey administration in 2017 (e.g., the job Town government does at welcoming resident involvement, overall confidence in Town government and the overall direction of the Town, among others).

Respondents evaluated over 30 individual services and amenities available in Windsor. Almost all Town services received ratings similar to the national benchmarks. Windsor's top-rated services, with at least 8 in 10 residents awarding high scores, were police, fire, ambulance/EMS, crime prevention, fire prevention, garbage collection, drinking water, sewer services, power utility, utility billing, Town parks, recreation programs and centers, public libraries, and special events. Respondents gave above-average marks to drinking water and recreation centers, but below-average ratings to snow removal and bus or transit services.

Overall Quality of Town Services

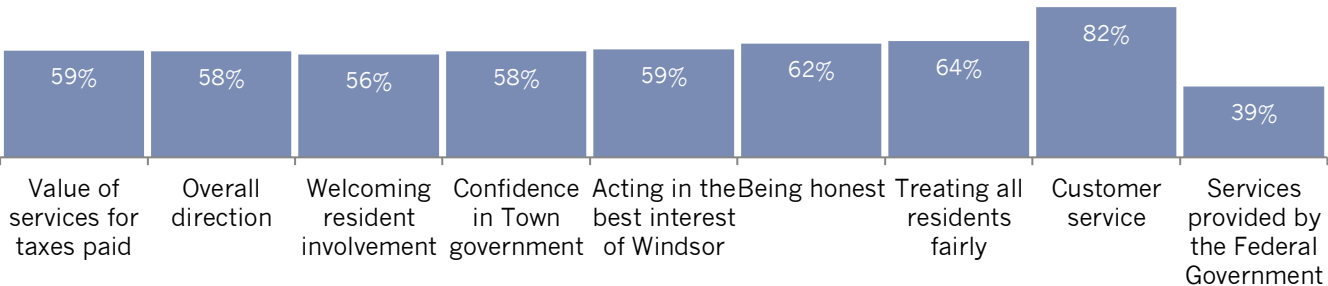


Compared to 2017, ratings in 2020 improved for emergency preparedness and bus or transit services, but declined for a number of other services, mainly within the facets of Mobility, Natural Environment, and Built Environment.

Percent rating positively (e.g., excellent/good)

Comparison to national benchmark

■ Higher ■ Similar ■ Lower



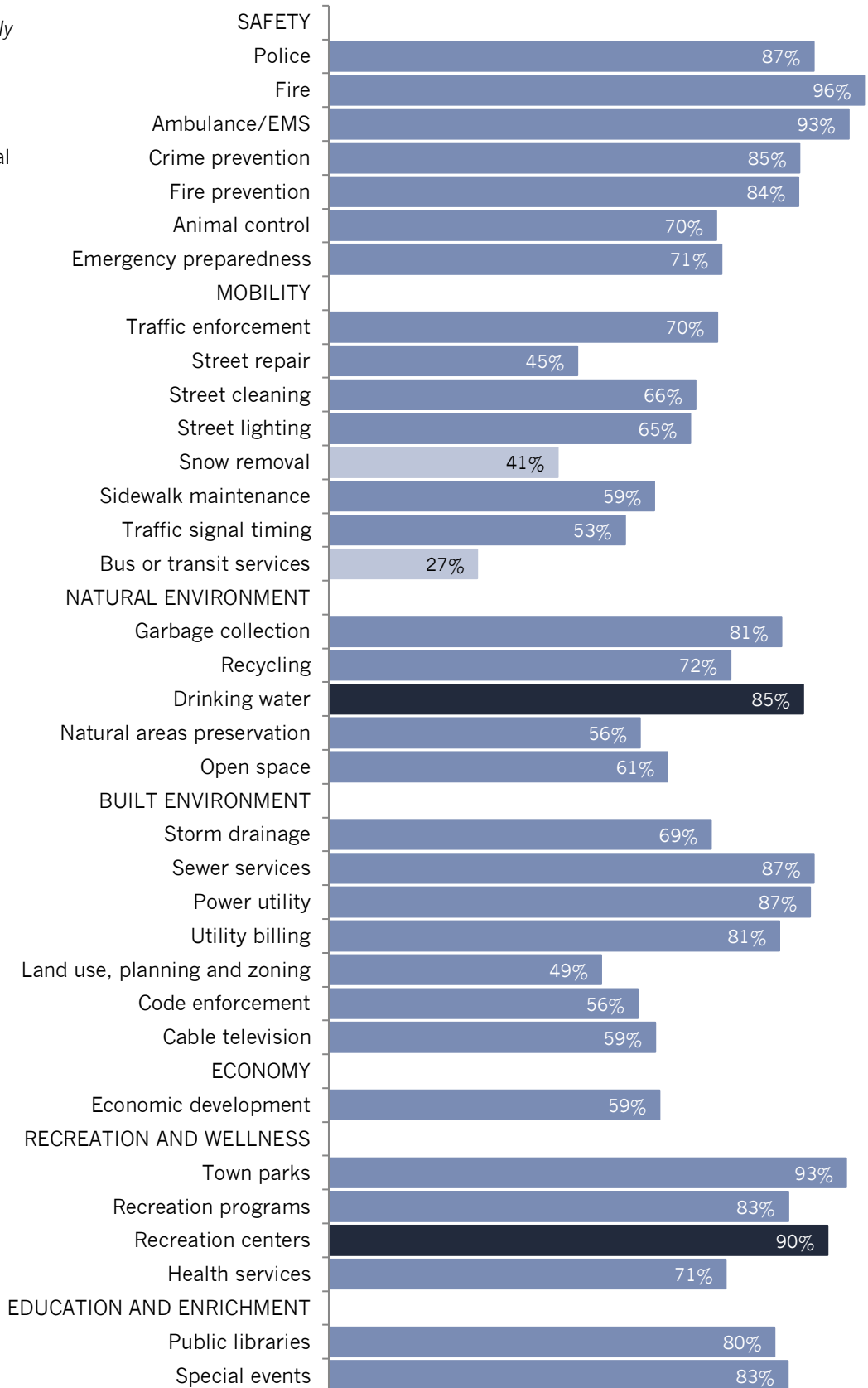
The National Community Survey™

Figure 2: Aspects of Governance

Percent rating positively
(e.g., excellent/good)

Comparison to national
benchmark

- Higher
- Similar
- Lower

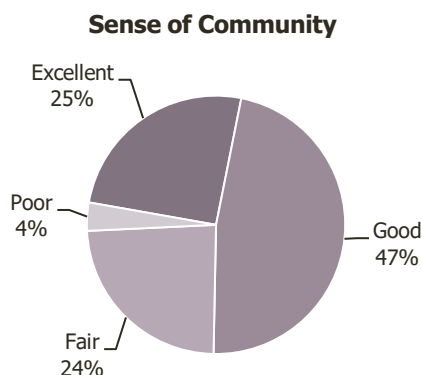


Participation

Are the residents of Windsor connected to the community and each other?

An engaged community harnesses its most valuable resource, its residents. The connections and trust among residents, government, businesses and other organizations help to create a sense of community, a shared sense of membership, belonging and history. About three-quarters of residents gave excellent or good ratings to the sense of community in Windsor (a decrease since 2017); 9 in 10 would recommend living in the town to someone who asked and planned to remain in Windsor for the next five years. These ratings were similar to those given elsewhere.

The survey included over 30 activities and behaviors for which respondents indicated how often they participated in or performed each, if at all. Levels of participation in Windsor tended to vary widely, making the comparisons to the benchmarks, and to Windsor over time, useful for interpreting the results. Most participation rates tended to be similar to those observed in other communities nationwide. Residents in Windsor were more likely than others to have used Town recreation centers or attended a Town-sponsored event, and also more likely to have a positive future economic outlook. However, they were less likely than those who lived in other communities to have used public transportation instead of driving alone, watched a local public meeting, or read or watched local news.



Residents in 2020 were more likely than in 2017 to believe the economy would have a positive impact on their income in the next six months, to have participated in religious or spiritual activities, or to have done a favor for a neighbor. However, they were less likely in 2020 to have walked or biked instead of driving or to have read or watched local news.

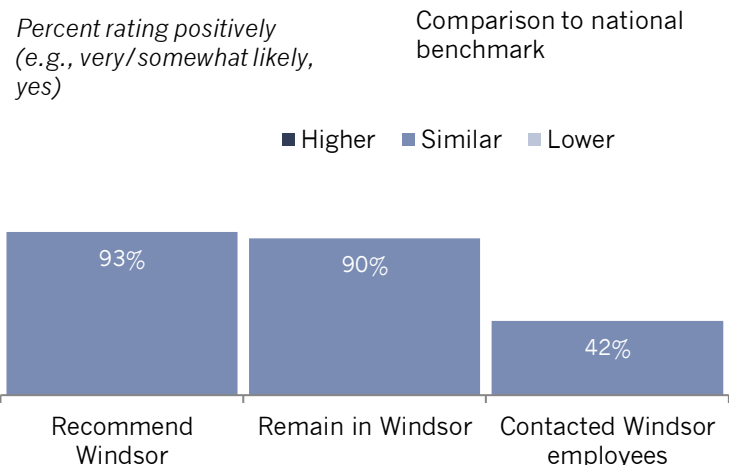
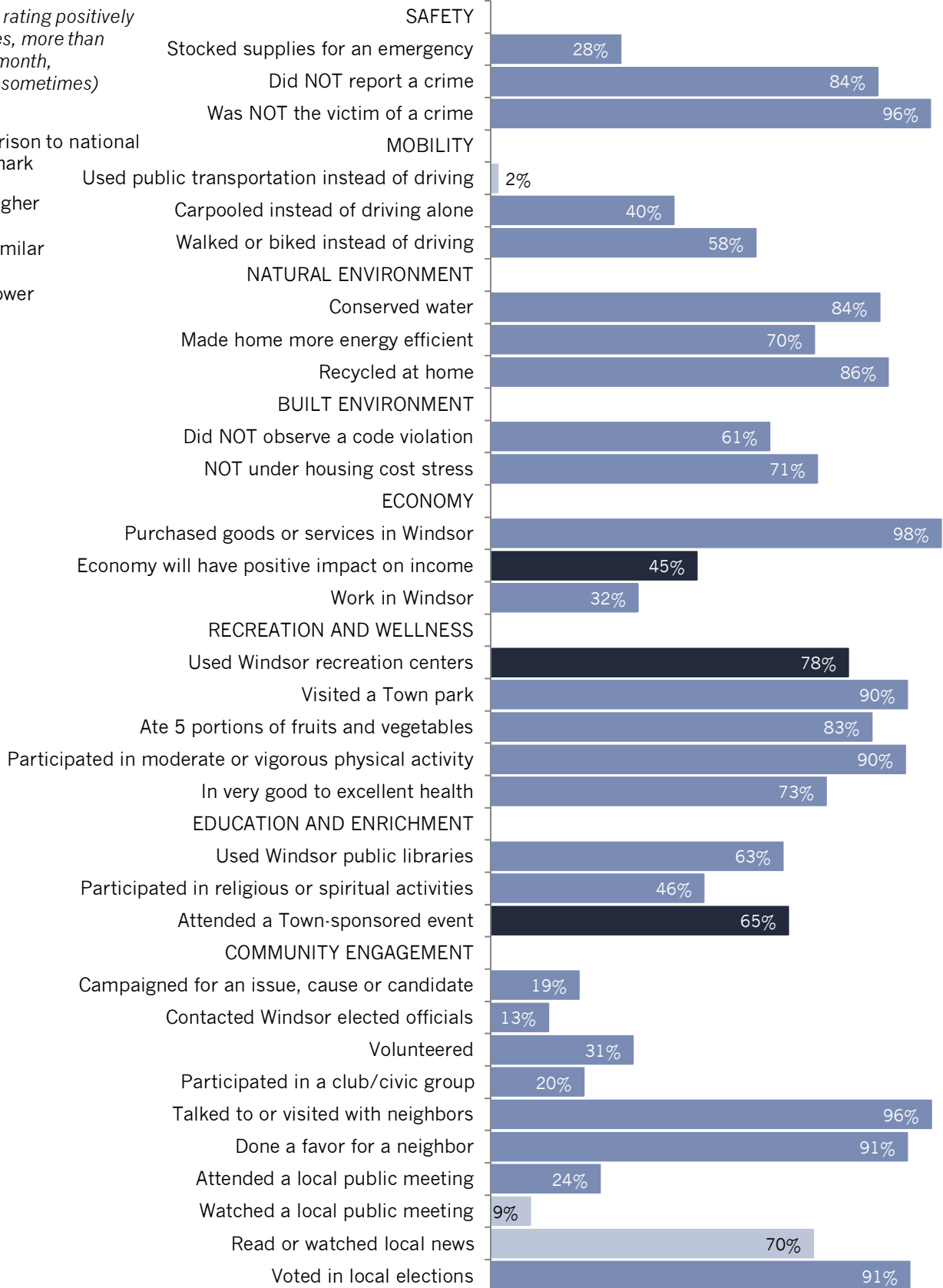


Figure 3: Aspects of Participation

Percent rating positively
(e.g., yes, more than
once a month,
always/sometimes)

Comparison to national
benchmark

- Higher
- Similar
- Lower



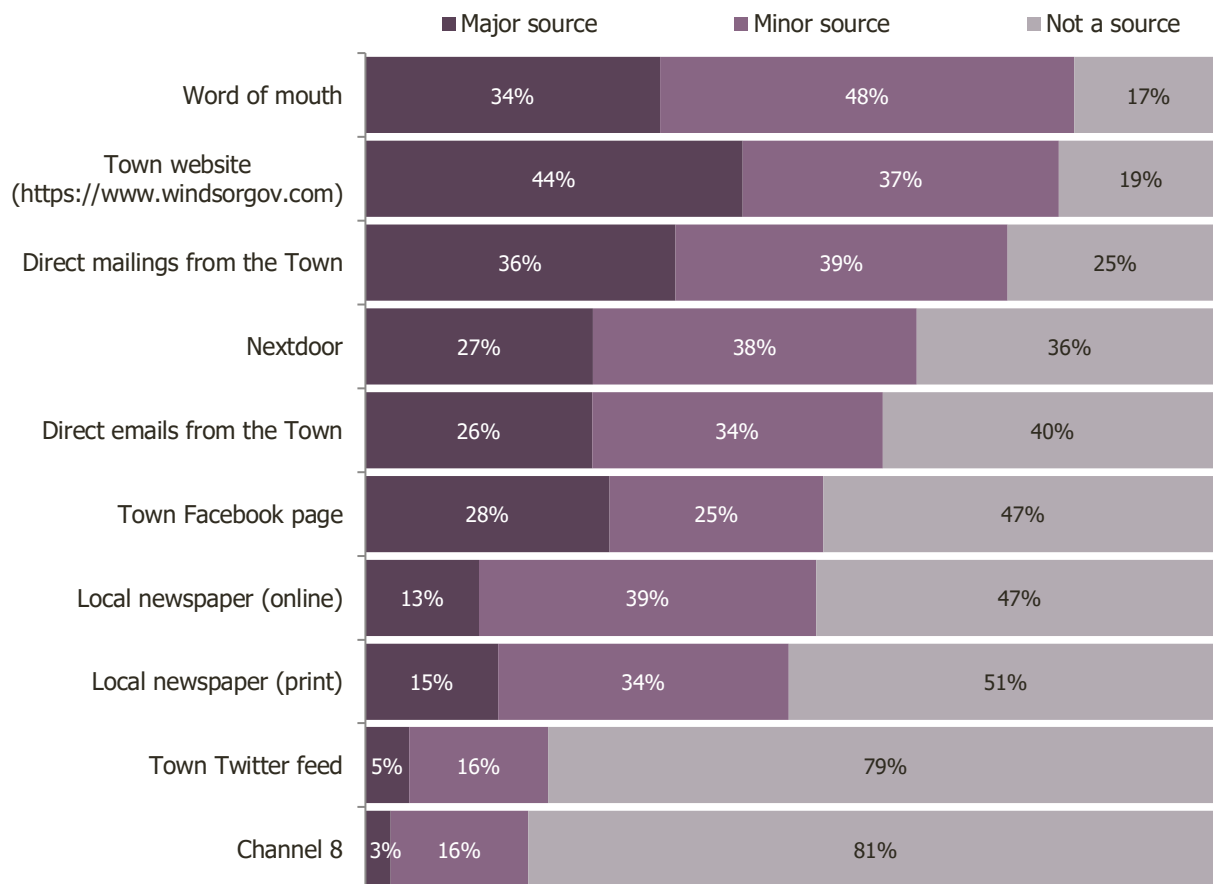
Special Topics

The Town of Windsor included three questions of special interest on The NCS. Topic areas included sources of Town information, the speed of growth in the community and what residents valued most about living in Windsor.

When asked how much of an information source, if at all, they considered each of a number of listed sources to be for Town information, at least 75% of residents indicated that word of mouth, the Town website, or direct mailings from the Town were major or minor information sources for them. Roughly 4 in 10 utilized NextDoor or direct emails from the Town as information sources, while about half used the Town Facebook page or local newspapers (print or online). Only about 2 in 10 residents considered the Town Twitter feed or Channel 8 to be major or minor sources of Town information.

Figure 4: Sources of Town Information

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:

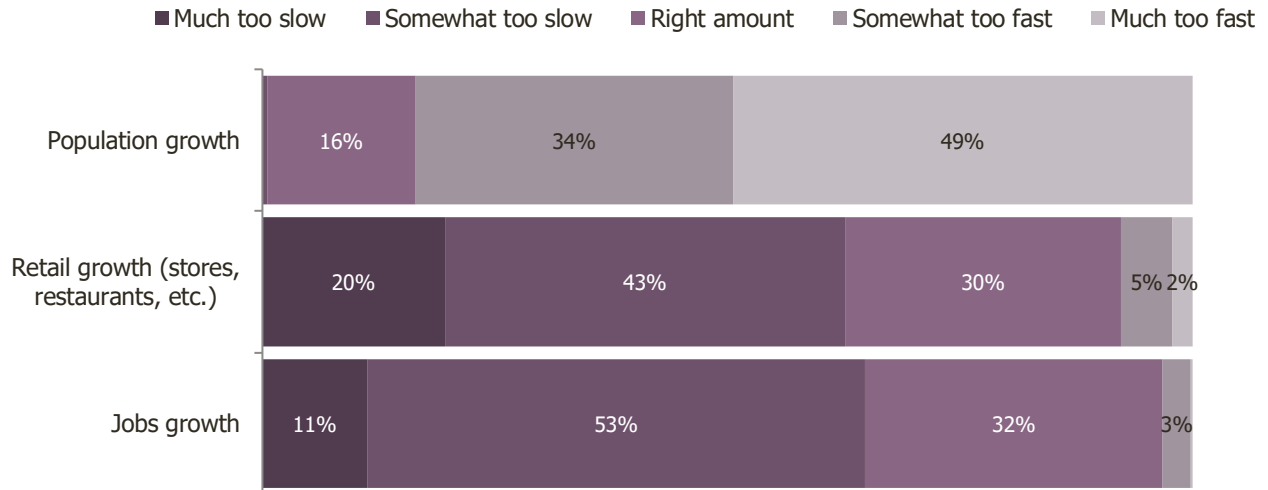


The National Community Survey™

Thinking about the speed of growth in Windsor, more than 8 in 10 residents rated the speed of population growth in the Town over the past two years as somewhat too fast or much too fast. Only 16% thought it was the right amount of population growth and virtually no residents rated the speed of population growth as too slow. Conversely, roughly 3 in 10 residents thought there had been the right amount of retail growth and jobs growth in the past two years, with at least half rating the speed of growth of each of these as somewhat too slow or much too slow. Few residents thought retail or jobs growth was too fast. All resident evaluations of growth were on par with those observed in 2017.

Figure 5: Speed of Growth

Please rate the speed of growth in the following categories in Windsor over the past 2 years:

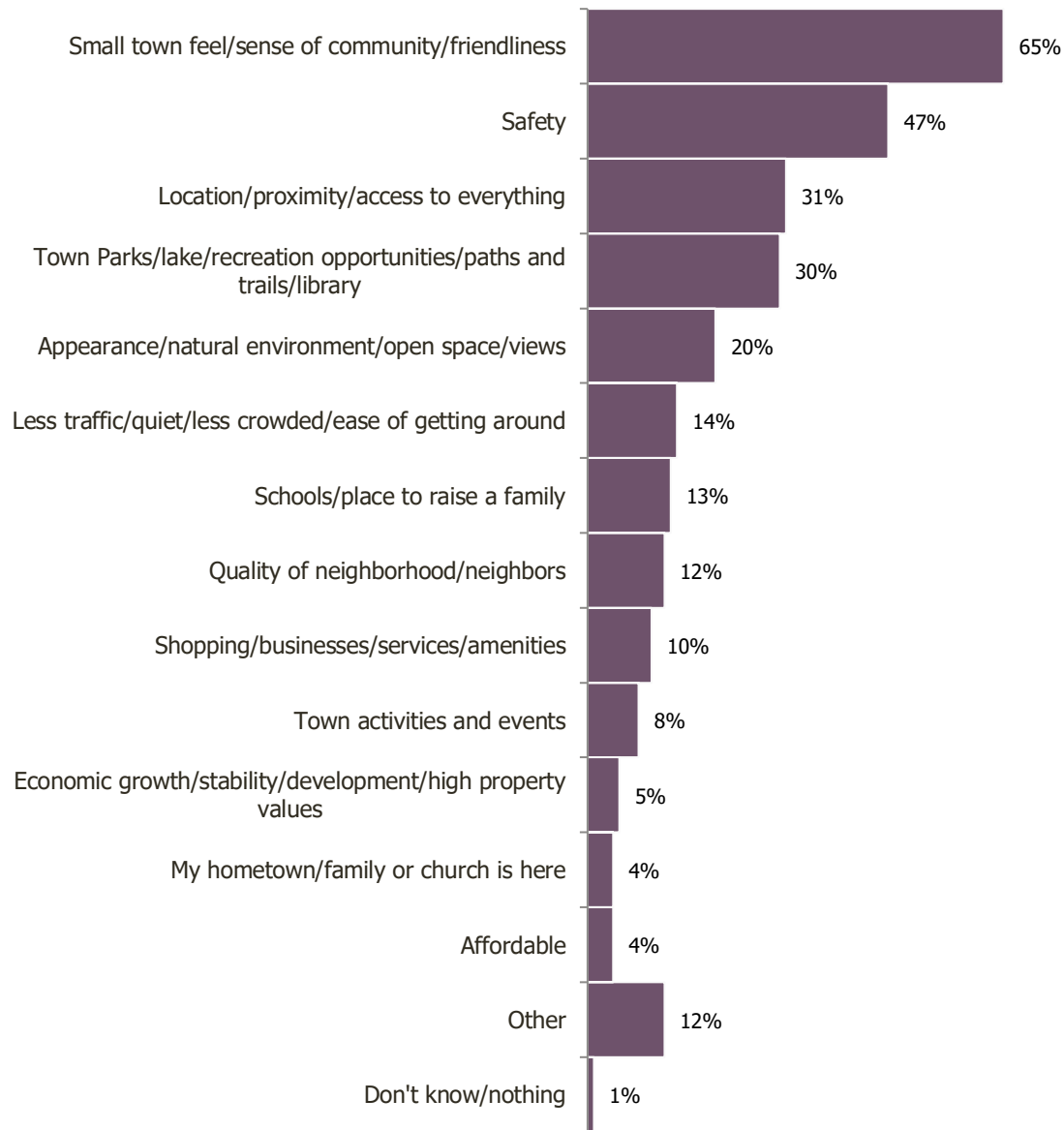


The survey also included an open-ended question in which respondents could write, in their own words, what top three things they valued most about living in Windsor. A total of 492 surveys were completed by Windsor residents; of these, 402 respondents wrote in up to three responses each for the open-ended question (see figure on the following page). About two-thirds of residents valued the small town feel, sense of community, and friendliness of the Town, and this was the most-frequently-mentioned topic area. Half of residents valued the safety of Windsor, while 3 in 10 wrote in a comment related to the Town's location and proximity/access to everything or to Town parks, Windsor Lake, recreation opportunities, paths and trails, or the library (for more information see the *Open-end Report* under separate cover).

The National Community Survey™

Figure 6: Top Three Things Most Valued About Windsor

What are the top three things you value most about living in Windsor?



Total may exceed 100% as respondents could write in more than one option.

Conclusions

Residents of Windsor continue to enjoy a high quality of life and value its small-town feel and sense of community.

Similar to previous years, about 9 in 10 residents gave positive ratings to the overall quality of life in Windsor and the Town as a place to live. About 9 in 10 residents awarded high scores to the overall image and overall appearance of the town, their neighborhood as a place to live, and Windsor as a place to raise children, and these ratings were higher than those given in other communities nationwide. About three-quarters of residents gave excellent or good ratings to the sense of community in Windsor; 9 in 10 would recommend living in the town to someone who asked and planned to remain in Windsor for the next five years.

In an open-ended question in which residents could write in a comment about the top three things they valued most about living in Windsor, about two-thirds valued the small-town feel, sense of community, and friendliness of the Town. This was the most-frequently-mentioned topic area.

Safety remains a top priority and residents feel safe in the Town.

Survey respondents identified Safety as an important area of focus for the Town, and ratings within this facet tended to be strong. Virtually all residents reported feeling very or somewhat safe in their neighborhood and in Windsor's downtown/commercial area and gave positive ratings to the overall feeling of safety in the Town; further, the rating for overall feeling of safety was above average. More than 8 in 10 residents awarded excellent or good ratings to police, fire, ambulance/EMS, crime prevention, and fire prevention services. When asked to write in their own words what three things they valued most about living in the Town, about half of residents made a comment related to the level of safety in Windsor, which was the second most-frequently mentioned category.

As in previous years, residents note several growth-related challenges in the community, with many ratings declining in 2020.

Thinking about the speed of growth in Windsor, more than 8 in 10 residents rated the speed of population growth in the Town over the past two years as somewhat too fast or much too fast. Only 16% thought it was the right amount of population growth and virtually no residents rated the speed of population growth as too slow. Likely - at least in part - as a result of the growth in the community, some resident ratings of related aspects have declined since the previous survey administration in 2017. While still similar to the national benchmarks, evaluations for traffic flow on major streets, ease of travel by car, ease of walking, public parking, open space, natural areas preservation, and land use, planning and zoning all declined in 2020.

While results should be interpreted with caution, it is possible that resident perceptions of growth are also related to declines in ratings for government performance. About 8 in 10 residents gave favorable marks to the customer service provided by the Town, while roughly 6 in 10 gave positive scores to the other remaining aspects of government performance such as the job the Town does at welcoming resident involvement, overall confidence in Town government and the overall direction of Windsor. While these ratings were all similar to the national benchmarks, several have declined since the previous survey administration in 2017.



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Trends over Time

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2020



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Summary

The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. The NCS captures residents' opinions within the three pillars of a community (Community Characteristics, Governance and Participation) across eight central facets of community (Safety, Mobility, Natural Environment, Built Environment, Economy, Recreation and Wellness, Education and Enrichment and Community Engagement). This report discusses trends over time, comparing the 2020 ratings for the Town of Windsor to its previous survey results in 2011, 2013, and 2017. Additional reports and technical appendices are available under separate cover.

Trend data for Windsor represent important comparison data and should be examined for improvements or declines. Deviations from stable trends over time, especially, represent opportunities for understanding how local policies, programs or public information may have affected residents' opinions.

Meaningful differences between survey years have been noted within the following tables as being "higher" or "lower" if the differences are greater than six percentage points between the 2017 and 2020 surveys, otherwise the comparisons between 2017 and 2020 are noted as being "similar." Additionally, benchmark comparisons for all survey years are presented for reference. Changes in the benchmark comparison over time can be impacted by various trends, including varying survey cycles for the individual communities that comprise the benchmarks, regional and national economic or other events, as well as emerging survey methodologies.

Overall, ratings in Windsor for 2017 generally remained stable. Of the 132 items for which comparisons were available, 90 items were rated similarly in 2017 and 2020, 36 items showed a decrease in ratings and six showed an increase in ratings. Notable trends over time included the following:

- Several downward trends from 2017 to 2020 were noted in the facet of Mobility, including traffic flow on major streets, ease of travel by car, ease of walking, street repair, and street cleaning, among others. However, ratings for bus or transit services improved since the previous survey administration.
- In Education and Enrichment, ratings for K-12 education, availability of affordable quality child care/preschool, overall opportunities for education and enrichment, and public libraries also declined from 2017 to 2020. However, more residents in 2020 reported participating in religious or spiritual activities.
- Respondent ratings for some aspects within the facet of Community Engagement also declined over time. These included opportunities to volunteer, social events and activities, and several aspects of government performance (e.g., overall direction the Town is taking, the job Town government does at welcoming resident involvement, and treating all residents fairly).
- Other declines were noted within the facets of Recreation and Wellness, Natural Environment and Built Environment. However, resident scores over time improved for Windsor as a place to work and emergency preparedness. Residents were also more likely in 2020 than in 2017 to have done a favor for a neighbor or to have a positive economic outlook for the future.

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Table 1: Community Characteristics General

	Percent rating positively (e.g., excellent/good)				2020 rating compared to 2017	Comparison to benchmark			
	2011	2013	2017	2020		2011	2013	2017	2020
Overall quality of life	91%	93%	92%	91%	Similar	Much higher	Much higher	Higher	Similar
Overall image	88%	88%	89%	88%	Similar	Much higher	Much higher	Higher	Higher
Place to live	94%	96%	95%	93%	Similar	Much higher	Much higher	Similar	Similar
Neighborhood	87%	91%	87%	90%	Similar	Much higher	Much higher	Similar	Similar
Place to raise children	93%	95%	93%	93%	Similar	Much higher	Much higher	Higher	Higher
Place to retire	77%	87%	80%	80%	Similar	Much higher	Much higher	Higher	Higher
Overall appearance	84%	88%	89%	90%	Similar	Much higher	Much higher	Higher	Higher

Table 2: Community Characteristics by Facet

		Percent rating positively (e.g., excellent/good, very/somewhat safe)				2020 rating compared to 2017	Comparison to benchmark			
		2011	2013	2017	2020		2011	2013	2017	2020
Safety	Overall feeling of safety	NA	NA	95%	95%	Similar	NA	NA	Higher	Higher
	Safe in neighborhood	96%	97%	98%	98%	Similar	Much higher	Much higher	Similar	Similar
	Safe downtown/commercial area	95%	98%	96%	98%	Similar	Much higher	Much higher	Similar	Similar
Mobility	Overall ease of travel	NA	NA	78%	73%	Similar	NA	NA	Similar	Similar
	Paths and walking trails	80%	86%	83%	83%	Similar	Much higher	Much higher	Higher	Higher
	Ease of walking	83%	87%	84%	77%	Lower	Much higher	Much higher	Higher	Similar
	Travel by bicycle	74%	81%	66%	65%	Similar	Much higher	Much higher	Similar	Similar
	Travel by public transportation	NA	NA	14%	11%	Similar	NA	NA	Much lower	Much lower
	Travel by car	81%	83%	70%	54%	Lower	Much higher	Much higher	Similar	Similar
	Public parking	NA	NA	58%	41%	Lower	NA	NA	Similar	Similar
	Traffic flow	71%	72%	46%	34%	Lower	Much higher	Much higher	Similar	Similar
	Overall natural environment	86%	85%	87%	87%	Similar	Much higher	Much higher	Similar	Similar
	Cleanliness	91%	91%	92%	92%	Similar	Much higher	Much higher	Higher	Higher
Natural Environment	Air quality	86%	84%	87%	83%	Similar	Much higher	Much higher	Similar	Similar
Built Environment	Overall built environment	NA	NA	69%	68%	Similar	NA	NA	Similar	Similar

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		Percent rating positively (e.g., excellent/good, very/somewhat safe)				2020 rating compared to 2017	Comparison to benchmark			
		2011	2013	2017	2020		2011	2013	2017	2020
	New development in Windsor	74%	77%	60%	60%	Similar	Much higher	Much higher	Similar	Similar
	Affordable quality housing	55%	57%	26%	24%	Similar	Much higher	Much higher	Lower	Similar
	Housing options	67%	63%	50%	51%	Similar	Much higher	Higher	Similar	Similar
	Public places	NA	NA	78%	75%	Similar	NA	NA	Similar	Similar
Economy	Overall economic health	NA	NA	80%	84%	Similar	NA	NA	Higher	Higher
	Vibrant downtown/commercial area	NA	NA	42%	40%	Similar	NA	NA	Similar	Similar
	Business and services	57%	58%	58%	57%	Similar	Similar	Similar	Similar	Similar
	Cost of living	NA	NA	34%	27%	Lower	NA	NA	Similar	Similar
	Shopping opportunities	26%	28%	28%	16%	Lower	Much lower	Much lower	Lower	Much lower
	Employment opportunities	22%	27%	28%	28%	Similar	Much lower	Lower	Similar	Similar
	Place to visit	NA	NA	56%	60%	Similar	NA	NA	Similar	Similar
	Place to work	45%	55%	55%	63%	Higher	Similar	Similar	Similar	Similar
	Health and wellness	NA	NA	81%	81%	Similar	NA	NA	Similar	Similar
	Mental health care	NA	NA	47%	36%	Lower	NA	NA	Similar	Similar
Recreation and Wellness	Preventive health services	62%	71%	71%	70%	Similar	Higher	Higher	Similar	Similar
	Health care	65%	69%	72%	70%	Similar	Much higher	Much higher	Similar	Similar
	Food	61%	67%	65%	57%	Lower	Similar	Similar	Similar	Similar
	Recreational opportunities	64%	72%	82%	75%	Lower	Similar	Higher	Higher	Similar
	Fitness opportunities	NA	NA	85%	82%	Similar	NA	NA	Similar	Similar
	Education and enrichment opportunities	NA	NA	73%	63%	Lower	NA	NA	Similar	Similar
Education and Enrichment	Religious or spiritual events and activities	78%	79%	79%	81%	Similar	Similar	Similar	Similar	Similar
	Cultural/arts/music activities	39%	56%	58%	53%	Similar	Much lower	Similar	Similar	Similar
	Adult education	NA	NA	46%	41%	Similar	NA	NA	Lower	Lower
	K-12 education	81%	86%	88%	79%	Lower	Much higher	Much higher	Similar	Similar
	Child care/preschool	52%	50%	49%	39%	Lower	Much higher	Higher	Similar	Similar
	Social events and activities	62%	69%	72%	60%	Lower	Similar	Higher	Similar	Similar
Community Engagement	Neighborhoodliness	NA	NA	72%	69%	Similar	NA	NA	Similar	Similar
	Openness and acceptance	63%	70%	64%	53%	Lower	Similar	Higher	Similar	Similar

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		Percent rating positively (e.g., excellent/good, very/somewhat safe)				2020 rating compared to 2017	Comparison to benchmark			
		2011	2013	2017	2020		2011	2013	2017	2020
	Opportunities to participate in community matters	67%	67%	69%	63%	Similar	Higher	Similar	Similar	Similar
	Opportunities to volunteer	75%	70%	71%	57%	Lower	Similar	Similar	Similar	Similar

Table 3: Governance General

	Percent rating positively (e.g., excellent/good)				2020 rating compared to 2017	Comparison to benchmark			
	2011	2013	2017	2020		2011	2013	2017	2020
Services provided by Windsor	82%	86%	86%	85%	Similar	Much higher	Much higher	Similar	Similar
Customer service	76%	84%	83%	82%	Similar	Higher	Much higher	Similar	Similar
Value of services for taxes paid	65%	68%	64%	59%	Similar	Much higher	Much higher	Similar	Similar
Overall direction	68%	70%	65%	58%	Lower	Much higher	Much higher	Similar	Similar
Welcoming resident involvement	59%	61%	64%	56%	Lower	Much higher	Much higher	Similar	Similar
Confidence in Town government	NA	NA	68%	58%	Lower	NA	NA	Similar	Similar
Acting in the best interest of Windsor	NA	NA	68%	59%	Lower	NA	NA	Similar	Similar
Being honest	NA	NA	72%	62%	Lower	NA	NA	Similar	Similar
Treating all residents fairly	NA	NA	72%	64%	Lower	NA	NA	Similar	Similar
Services provided by the Federal Government	35%	39%	41%	39%	Similar	Lower	Similar	Similar	Similar

Table 4: Governance by Facet

		Percent rating positively (e.g., excellent/good)				2020 rating compared to 2017	Comparison to benchmark			
		2011	2013	2017	2020		2011	2013	2017	2020
Safety	Police	77%	86%	85%	87%	Similar	Similar	Much higher	Similar	Similar
	Fire	91%	94%	96%	96%	Similar	Similar	Similar	Similar	Similar
	Ambulance/EMS	89%	88%	96%	93%	Similar	Similar	Similar	Similar	Similar
	Crime prevention	77%	85%	84%	85%	Similar	Much higher	Much higher	Higher	Similar
	Fire prevention	80%	90%	89%	84%	Similar	Higher	Much higher	Similar	Similar
	Animal control	70%	71%	70%	70%	Similar	Much higher	Much higher	Similar	Similar
	Emergency preparedness	62%	66%	61%	71%	Higher	Similar	Similar	Similar	Similar
Mobility	Traffic enforcement	72%	76%	71%	70%	Similar	Higher	Much higher	Similar	Similar
	Street repair	51%	60%	59%	45%	Lower	Higher	Much higher	Similar	Similar
	Street cleaning	72%	70%	74%	66%	Lower	Much higher	Higher	Similar	Similar

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		Percent rating positively (e.g., excellent/good)				2020 rating compared to 2017	Comparison to benchmark			
		2011	2013	2017	2020		2011	2013	2017	2020
	Street lighting	70%	73%	74%	65%	Lower	Much higher	Much higher	Similar	Similar
	Snow removal	50%	58%	62%	41%	Lower	Much lower	Lower	Similar	Lower
	Sidewalk maintenance	67%	69%	69%	59%	Lower	Much higher	Much higher	Similar	Similar
	Traffic signal timing	65%	69%	61%	53%	Lower	Much higher	Much higher	Similar	Similar
	Bus or transit services	NA	NA	16%	27%	Higher	NA	NA	Much lower	Much lower
	Garbage collection	86%	89%	87%	81%	Similar	Similar	Similar	Similar	Similar
	Recycling	77%	83%	78%	72%	Similar	Similar	Higher	Similar	Similar
	Drinking water	86%	87%	88%	85%	Similar	Much higher	Much higher	Higher	Higher
	Natural areas preservation	70%	74%	67%	56%	Lower	Much higher	Much higher	Similar	Similar
	Open space	NA	NA	71%	61%	Lower	NA	NA	Similar	Similar
Natural Environment										
	Storm drainage	75%	79%	75%	69%	Lower	Much higher	Much higher	Similar	Similar
	Sewer services	89%	90%	91%	87%	Similar	Much higher	Much higher	Similar	Similar
	Power utility	79%	88%	87%	87%	Similar	Higher	Much higher	Similar	Similar
	Utility billing	NA	NA	84%	81%	Similar	NA	NA	Similar	Similar
	Land use, planning and zoning	65%	64%	61%	49%	Lower	Much higher	Much higher	Similar	Similar
	Code enforcement	58%	60%	57%	56%	Similar	Much higher	Much higher	Similar	Similar
	Cable television	72%	73%	68%	59%	Lower	Much higher	Much higher	Higher	Similar
Built Environment										
Economy	Economic development	56%	58%	63%	59%	Similar	Much higher	Much higher	Similar	Similar
	Town parks	91%	92%	93%	93%	Similar	Much higher	Much higher	Higher	Similar
	Recreation programs	83%	85%	88%	83%	Similar	Much higher	Much higher	Higher	Similar
	Recreation centers	85%	86%	91%	90%	Similar	Much higher	Much higher	Higher	Higher
	Health services	78%	77%	76%	71%	Similar	Much higher	Much higher	Similar	Similar
Recreation and Wellness										

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		Percent rating positively (e.g., excellent/good)				2020 rating compared to 2017	Comparison to benchmark			
		2011	2013	2017	2020		2011	2013	2017	2020
Education and Enrichment	Special events	NA	NA	83%	83%	Similar	NA	NA	Higher	Similar
	Public libraries	84%	90%	90%	80%	Lower	Similar	Much higher	Similar	Similar

Table 5: Participation General

	Percent rating positively (e.g., always/sometimes, more than once a month, yes)				2020 rating compared to 2017	Comparison to benchmark			
	2011	2013	2017	2020		2011	2013	2017	2020
Sense of community	77%	84%	79%	73%	Lower	Much higher	Much higher	Higher	Similar
Recommend Windsor	94%	94%	93%	93%	Similar	Much higher	Much higher	Similar	Similar
Remain in Windsor	89%	92%	89%	90%	Similar	Much higher	Much higher	Similar	Similar
Contacted Windsor employees	57%	53%	39%	42%	Similar	Similar	Higher	Similar	Similar

Table 6: Participation by Facet

		Percent rating positively (e.g., always/sometimes, more than once a month, yes)				2020 rating compared to 2017	Comparison to benchmark			
		2011	2013	2017	2020		2011	2013	2017	2020
Safety	Stocked supplies for an emergency	NA	NA	26%	28%	Similar	NA	NA	Lower	Similar
	Did NOT report a crime	NA	NA	84%	84%	Similar	NA	NA	Similar	Similar
	Was NOT the victim of a crime	91%	92%	95%	96%	Similar	Higher	Higher	Similar	Similar
Mobility	Used public transportation instead of driving	NA	NA	2%	2%	Similar	NA	NA	Much lower	Much lower
	Carpooled instead of driving alone	NA	NA	44%	40%	Similar	NA	NA	Similar	Similar
	Walked or biked instead of driving	NA	NA	64%	58%	Lower	NA	NA	Similar	Similar
Natural Environment	Conserved water	NA	NA	85%	84%	Similar	NA	NA	Similar	Similar
	Made home more energy efficient	NA	NA	75%	70%	Similar	NA	NA	Similar	Similar
	Recycled at home	72%	80%	83%	86%	Similar	Much lower	Lower	Similar	Similar
Built Environment	Did NOT observe a code violation	NA	NA	55%	61%	Similar	NA	NA	Similar	Similar
	NOT under housing cost stress	71%	72%	74%	71%	Similar	Much higher	Much higher	Similar	Similar
Economy	Purchased goods or services in Windsor	NA	NA	95%	98%	Similar	NA	NA	Similar	Similar

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		Percent rating positively (e.g., always/sometimes, more than once a month, yes)				2020 rating compared to 2017	Comparison to benchmark			
		2011	2013	2017	2020		2011	2013	2017	2020
	Economy will have positive impact on income	21%	26%	34%	45%	Higher	Higher	Much higher	Similar	Higher
	Work in Windsor	NA	NA	31%	32%	Similar	NA	NA	Lower	Similar
Recreation and Wellness	Used Windsor recreation centers	60%	65%	73%	78%	Similar	Higher	Much higher	Higher	Much higher
	Visited a Town park	91%	93%	89%	90%	Similar	Higher	Much higher	Similar	Similar
	Ate 5 portions of fruits and vegetables	NA	NA	83%	83%	Similar	NA	NA	Similar	Similar
	Participated in moderate or vigorous physical activity	NA	NA	92%	90%	Similar	NA	NA	Similar	Similar
	In very good to excellent health	NA	NA	73%	73%	Similar	NA	NA	Similar	Similar
	Used Windsor public libraries	70%	69%	66%	63%	Similar	Similar	Similar	Similar	Similar
Education and Enrichment	Participated in religious or spiritual activities	48%	47%	39%	46%	Higher	Lower	Lower	Similar	Similar
	Attended a Town-sponsored event	NA	NA	63%	65%	Similar	NA	NA	Similar	Higher
	Campaigned for an issue, cause or candidate	NA	NA	20%	19%	Similar	NA	NA	Similar	Similar
Community Engagement	Contacted Windsor elected officials	NA	NA	12%	13%	Similar	NA	NA	Similar	Similar
	Volunteered	36%	37%	33%	31%	Similar	Much lower	Much lower	Similar	Similar
	Participated in a club/civic group	26%	23%	20%	20%	Similar	Lower	Much lower	Similar	Similar
	Talked to or visited with neighbors	NA	NA	95%	96%	Similar	NA	NA	Similar	Similar
	Done a favor for a neighbor	NA	NA	83%	91%	Higher	NA	NA	Similar	Similar
	Attended a local public meeting	20%	23%	22%	24%	Similar	Much lower	Similar	Similar	Similar
	Watched a local public meeting	19%	20%	9%	9%	Similar	Much lower	Much lower	Lower	Lower
	Read or watched local news	NA	NA	80%	70%	Lower	NA	NA	Similar	Lower
	Voted in local elections	81%	88%	92%	91%	Similar	Much higher	Much higher	Higher	Similar



Windsor, CO

Open-ended Responses

DRAFT
2020



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Verbatim Responses to Open-ended Question 3



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Summary

The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report includes the verbatim responses to an open-ended question included on The NCS 2020 survey for Windsor. Additional reports and the technical appendices are available under separate cover.

Respondents were asked to record their opinions about Windsor in the following question:

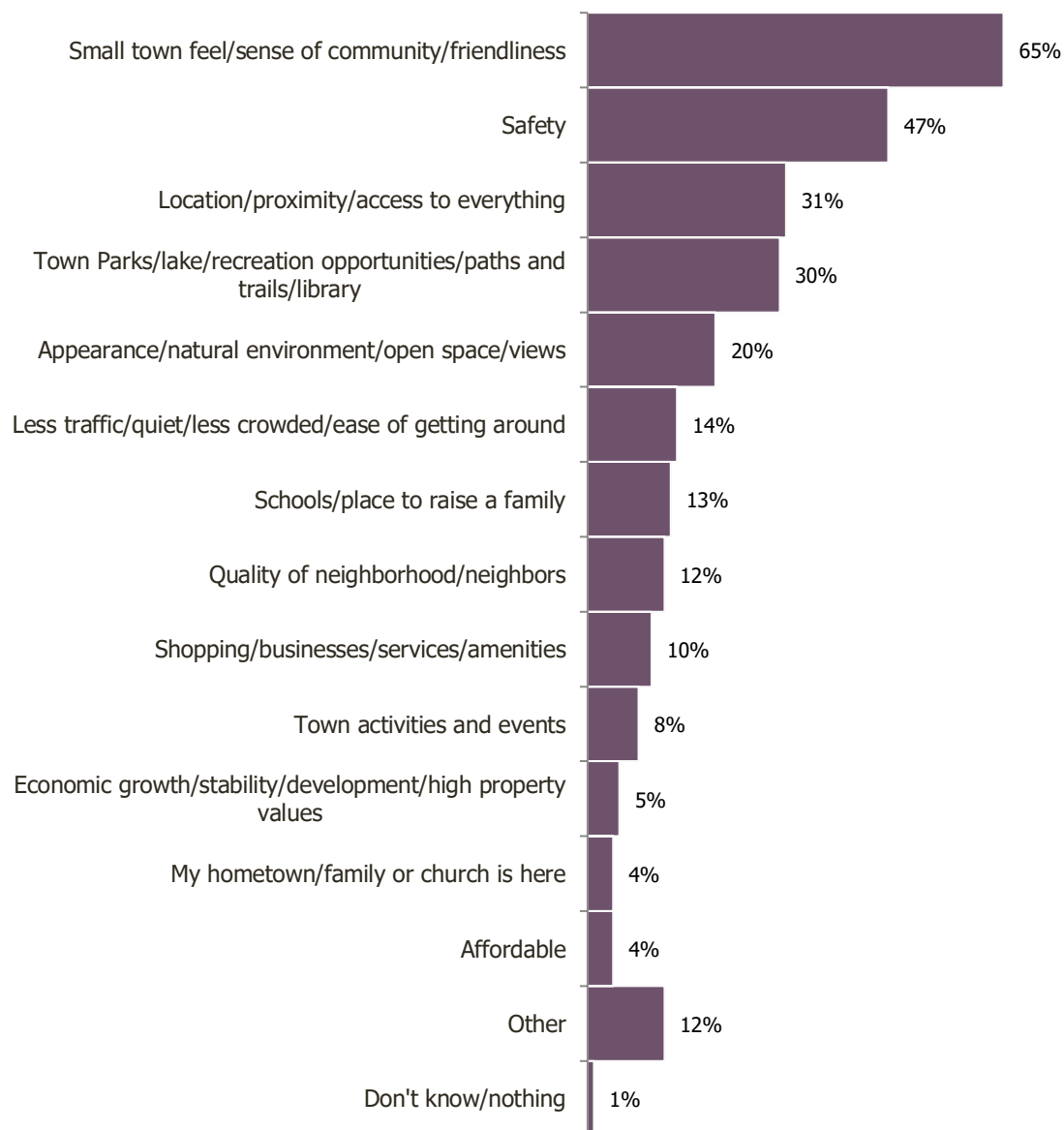
- What are the top three things you value most about living in Windsor?

The verbatim responses were categorized by topic area and those topics are reported in the following chart with the percent of responses given in each category. Because most comments from residents covered more than a single topic, up to three topics mentioned by a resident were categorized and counted separately in the following chart.

Results from the open-ended question are best understood by reviewing the frequencies that summarize responses as well as the actual verbatim responses themselves. A total of 492 surveys were completed by Windsor residents; of these, 402 respondents wrote in up to three responses each for the open-ended question (see chart on the following page). About two-thirds of residents valued the small town feel, sense of community, and friendliness of the Town; this was the most-frequently-mentioned topic area. Half of residents valued the safety of Windsor, while 3 in 10 wrote in a comment related to the Town's location and proximity/access to everything or to Town parks, Windsor Lake, recreation opportunities, paths and trails, or the library. Two in 10 residents appreciated Windsor's appearance, natural environment, open space, or views. About 1 in 10 respondents or less wrote in a comment related to another coded topic area, and about 1 in 10 made a comment related to a topic outside of the other listed categories.

A number of residents chose to make comments related to things they wished would change; these responses have not been included in the chart below since they did not address the question that was asked. However, these comments should still be considered as valuable input from residents, and these verbatim responses have been included separately beginning on page 24.

Figure 1: Top Three Things Most Valued About Windsor
What are the top three things you value most about living in Windsor?



Total may exceed 100% as respondents could write in more than one option.

Verbatim Responses to Open-ended Question

The following pages contain the respondents' verbatim responses as written on the survey or entered into the web survey and have not been edited for spelling or grammar. Responses have been organized by coded topic areas.

What are the top three things you value most about living in Windsor?

Small town feel/sense of community/friendliness

- "Small town" community feel.
- A sense of community with events such as the Christmas fair at the Rec center and the Thursday night concert series
- A strong sense of community.
- Being able to drive down a street & wave.
- Citizens' interest/ investment in keeping friendly community "feel".
- Comfortable size.
- Community
- Community
- Community (sense of).
- Community feel
- Community feeling.
- Community oriented.
- Community- sm. town feeling.
- Community.
- Community.
- Community.
- Community.
- Community.
- Community.
- Community.
- Community.
- Community.
- Community.
- Community.
- Community.
- Community.
- Community.
- Community.
- Community/ small town.
- Even tho' we have had such a growth- still has small town feel.
- Everybody waves to you while your driving. Cool. My apartment has smoke alarms and a fire extinguisher. Nice. I just moved from Ft. Collins to Windsor. Because I crashed here. I like Windsor better. I grew up in a small town, Loveland, but it got big. This town is nice and smaller. Thank you.
- Everyone seems to look out for each other.
- Fairly small com. living.
- Feel of small town community.
- FEELING OF COMMUNITY.
- Feeling of smaller community
- Friendliness and community involvement.
- FRIENDLINESS OF EVERYONE.
- Friendliness of most residents.
- Friendliness of neighbors.
- Friendliness of residents.
- friendliness of the residents

- Friendliness of the town.
- FRIENDLINESS.
- Friendliness.
- Friendliness.
- Friendliness.
- Friendly community
- Friendly community.
- Friendly neighbor.
- Friendly neighbors.
- Friendly people
- Friendly people.
- Friendly people.
- Friendly people.
- Friendly town.
- Friendly.
- Friendly.
- Friendly.
- Friendly.
- has had a small town ambiance, due to the rapidly increasing population, that is being decreasing
- Has small town feel
- Home town atmosphere.
- Hometown feel.
- I like the small town feel.
- I love that Windsor is a smaller town. Although this will probably change over time, and already is, I appreciate the community events, bbqs, and festivals that keep it feeling like a small, friendly place. I work in Fort Collins and hate the traffic congestion and lack of community here. Although we can't control how big a community grows sometimes, I do appreciate that Windsor keeps it's small town feel through it's businesses, events, etc.
- I love the small town feel.
- Its "country" feeling but close to town.
- It's very friendly.
- Kind neighbors.
- Knowing many of old timer residents.
- My community/ neighbors all friendly.
- Neighborly/ kind people.
- Nice small quiet town.
- Not to big of a city. Still feels small.
- People are friendly.
- People friendly.
- People often cooperate to "work things out".
- People.
- People's friendliness.
- Population - Small town feel.
- Quality of life.
- Quality of life.
- Quality of life.
- QUALITY OF LIFE.
- Quasi small town atmosphere.
- RESIDENT FRIENDLINESS.
- Retired- Small town feeling.
- Right now still has the small town feel.
- Seems like a small town even the big things are within driving distance.
- Semi rural feeling to the community

- Sense of Community
- Sense of community
- Sense of community & small town atmosphere.
- Sense of community and relationships. I love that our town is small enough we can get to know people, but large enough to offer most of the things we need.
- Sense of community as a social unit and for information flow
- Sense of community.
- Sense of community.
- Sense of community.
- Sense of community.
- Sense of community.
- Sense of community.
- Sense of community.
- Sense of community.
- SENSE OF COMMUNITY.
- Sense of community.
- Sense of community.
- Sense of community.
- Sense of community.
- Sense of community.
- Sense of community.
- Sense of community.
- Sense of community.
- Sense of community.
- Sense of community.
- sense of community/neighbors and townspeople alike
- Sense of community; people are caring & friendly.
- Sharing people.
- Size & planning.
- Size although that's rapidly changing to too large.
- Size of community.
- Size of the town, but growing too fast, w/ too much density.
- Size of town.
- Size.
- Slower pace.
- Small community
- Small community - which it's losing.
- Small community atmosphere.
- Small community feel- Town events & facilities.
- Small community feeling (before the growth).
- Small community- Small town feel.
- Small community.
- Small community.
- Small community.
- Small community.
- Small community.
- Small community.
- Small community.

- Small community/ town feel.
- Small size.
- Small town
- Small town (but outgrowing its infrastructure).
- Small town atmosphere - which is disappearing - fast.
- Small town atmosphere (disappearing!).
- Small town atmosphere (rapidly changing, though).
- Small town atmosphere, but this going away!
- Small town atmosphere.
- Small town atmosphere.
- Small town atmosphere.
- Small town atmosphere.
- Small town atmosphere.
- Small town atmosphere.
- Small town atmosphere.
- Small town atmosphere. Open friendliness, ease of access to available establishments.
- Small town but easy to get to Loveland, Ft. Col. & Greeley.
- Small town Colorado feel
- Small town community.
- Small town convenience.
- Small town environment.
- Small town feel
- Small town feel
- Small town feel & sense of community.
- Small town feel (all the big shops & fast food are killing it).
- Small town feel next to bigger cities.
- Small town feel- no chain stores (Walmart, Home Depot, etc.).
- SMALL TOWN FEEL ON MID-SIZE TOWN.
- Small town feel- to much growth going on.
- Small town feel w/ large city conveniences.
- Small town feel with accessibility to larger towns & the mountains.
- Small town feel with convenience of amenities.
- Small town feel with easy access to everything we need in Fort Collins and Loveland but can come back to small town Windsor
- Small town feel with good resources.
- Small town feel.
- Small town feel.
- Small town feel.
- Small town feel.
- Small town feel.
- Small town feel.
- SMALL TOWN FEEL.
- Small town feel.
- Small town feel.
- Small town feel.
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- Small town feel.
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- Small town feel.
- Small town feel.
- Small town feel.
- SMALL TOWN FEEL.
- Small town feel.
- Small town feel.
- Small town feel.
- Small town feel.
- Small town feel/ sense of community.
- Small town feeling (but not as much as more with all the residential building).
- Small town feeling (but that is being thrown away).
- Small Town feeling, or used to be small. With the industry and housing growth we are no longer small
- Small town feeling.
- Small town feeling.
- Small town feeling.
- SMALL TOWN FEELING.
- Small town feeling.
- Small town feeling.
- SMALL TOWN FEELING.
- Small town feeling.
- Small town feeling.
- Small town feeling.
- Small town feeling.
- Small town feeling.
- Small town feeling.
- Small town living (so far).
- Small town living.
- Small town living.
- Small town, community feel.
- Small town.
- Small town.
- Small town.
- SMALL TOWN.
- Small town.
- Small town.
- Small town.
- Small town.
- Small town.
- Small town/ community feel.
- Smaller city compared to others nearby in Northern Colorado
- Smaller community
- Smaller population
- Smaller population.
- smaller town feel
- Smaller town feel, not as busy as Fort Collins
- Smaller town feel.
- Smaller town feel. But unfortunately, that is quickly disappearing as all city limits are bleeding into one big area.

- SMALLER TOWN.
- SMALLER TOWN.
- Small-town feel, but with good local resources for most needs including recreation and entertainment.
- Small-town feel/ sense of community.
- Small-town friendliness- although it's disappearing.
- Some what small feel.
- Still feels like a small town.
- Still small town feel.
- Strong sense of community
- THE ACTIVE COMMUNITY- SENSE OF BELONGING.
- The balance of urban service offerings by commercial businesses and the rural small town experience that's still somewhat maintained.
- The community.
- The Community.
- The feeling of small town America.
- The friendliness of the people.
- The people here are wonderful.
- The sense of community and small town feel.
- The sense of small community (Hamlet type!).
- The size of the town (population).
- The size of the town.
- The small town feel.
- The small town feel.
- Town small but adapting to major growth
- Used to be connectedness/ relationship/ small town feel.
- Very clean, friendly people, sense of community.
- Welcoming community.
- Windsor still has a rural feeling.
- Wonderful people.

Safety

- A safe city.
- Awesome Fire Dept & Police Dept.
- Emergency preparedness in case of city-wide emergencies, responsiveness in the face of live threats to public safety.
- Feel safe.
- Feeling of safety.
- Feeling of security.
- feeling safe
- Feeling safe- especially as a senior living @ Century III.
- Feeling safe for my family.
- Fire & Police Dept.
- Fire.
- FIRE/ AMB. PROTECTION.
- I feel safe (accept when we have transients).
- I feel safe.
- It is very safe.
- It's relatively safe with low crime
- it's safe
- Lack of crime.
- Low crime.
- Low crime.

- Low crime.
- Low crime.
- MINIMAL CRIME.
- No crime.
- Outdoor activities
- Outstanding rec opportunities.
- Overall safety in neighborhoods and throughout town. Also community pride that maintains homes/neighborhoods in good shape to protect and enhance property values.
- Police & Fire & East response.
- POLICE PROTECTION.
- Police.
- Police/ Fire services.
- Police/ Sheriff services.
- Recreation.
- Safe
- Safe
- Safe & clean!
- Safe and friendly. All our neighbors have been incredibly welcoming.
- Safe city.
- Safe city.
- Safe community.
- Safe community.
- Safe environment
- Safe environment.
- Safe feeling.
- Safe place to live
- Safe place to live.
- Safe place to live.
- Safe place to live.
- Safe town.
- Safe w/ low crime.
- Safe, clean, and expensive.
- Safe, family friendly environment.
- Safe, friendly neighborhood.
- Safe.
- Safe.
- Safe.
- Safe.
- Safe.
- Safe.
- Safe.
- Safe.
- Safe.
- Safe.
- Safe.
- SAFE.
- Safe.
- Safe.
- Safe.
- Safe.
- Safety
- Safety
- Safety

- [illegible]

- [illegible]

Location/proximity/access to everything

- Access to basic needs.
- Access to businesses.
- Access to everything we really need.

- Access to Ft Collins, Greeley & South.
- Access to I-25
- Access to nearby towns.
- Access to neighboring cities- Loveland & Ft. Collins.
- Access to other community service with crossing I-25.
- Accessibility to Loveland, Greeley, FT Collins & Mtns.
- Accessibility to I-25.
- Accessibility to local attractions.
- Accessibility to shops.
- Accessibility.
- Being close to things I like to do- hiking, shopping, mountains.
- Being in the center of Tri-City, variety shop.
- CENTER OF 3 LARGE TOWNS.
- Central access to entire region (many culture opportunities in neighboring cities).
- central location & views
- CENTRAL LOCATION AMONG AREA TOWNS/ ROADWAYS.
- Central location to desired activities.
- Central to everything in Northern CO (location).
- Centrally located between 3 cities.
- Close proximity to Fort Collins, Loveland, and Greeley.
- Close proximity to larger towns.
- Close to airport.
- CLOSE TO ALL VENUES.
- Close to bigger towns.
- CLOSE TO ENTERTAINMENT.
- Close to Fort Collins & Interstate.
- Close to Greeley/ Ft Collins.
- Close to hiways for travel.
- Close to larger cities and easy access to I-25 for Denver and DIA
- Close to Loveland and Fort Collins.
- Close to Loveland, Ft Collins.
- Close to major amenities
- Close to major shopping.
- Close to medical services.
- Close to our jobs.
- Close to shopping Fort Collins, Greeley & Loveland.
- Close to things/ services we use in the local area (including Ft. Collins, Loveland).
- Close to work.
- Closeness to airport.
- Closeness to Ft Collins and Loveland
- Closeness to other vibrant communities and to the mountains.
- Convenience of location.
- Convenience of nearby cities (Loveland & Ft Collins).
- Convenience- Stores- Malls- Doctor offices.
- Convenience to I-25 and nearby towns.
- Convenience.
- Convenience.
- Convenient location to other cities & I 25.
- CONVENIENT TO FT COLLINS.
- Convenient to go to either Greeley or Fort Collins.
- Convenient to larger cities.
- Ease of access.

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- Location/ Convenience.
- Location/ Northern Colorado accessibility.
- Near Fort Collins.
- Nearness to major shopping areas in Fort Collins and access to I25
- Proximity- everything I need is close and convenient- saving me time.
- Proximity to daily/ weekly needs i.e., grocery store, post office, restaurants. new mill!
- Proximity to Fort Collins & Loveland.
- Proximity to Fort Collins, Greeley, quality healthcare, big box shopping, etc. when needed. But, without the crowds and traffic on a day-to-day basis.
- Proximity to Fort Collins, Loveland & Greeley.
- Proximity to highway & Denver/ Ft Collins.
- PROXIMITY TO LOVELAND AND FT. COLLINS.
- Proximity to other cities without living in them.
- Proximity to other towns for shopping (sorry, way more opportunities in FoCo/Loveland/Greeley)
- Proximity to outdoor activities in Northern Co.
- Proximity to surrounding cities, highway, mountains.
- Proximity to/ distance from Ft Collins & Interstate.
- Size of Windsor. Short distance to Ft Collins, Loveland.
- Smaller city next to Fort Collins, Denver.
- The size and location- close to I-25- and other towns.
- Two more: 1) proximity to Fort Collins, Boulder, and Denver; and 2) the town's great trail systems at Windsor Lake and along the Poudre River Trail.
- What Windsor lacks is just a short drive away in a neighboring community.
- Where my house is located.

Town Parks/lake/recreation opportunities/paths and trails/library

- 40 miles bike & walking trails including Poudre River Trail that goes to Greeley & soon to connect to Fort Collins.
- A small town with a lot of things to do.
- Access to lake, Poudre trail system.
- Access to nature & walking trails.
- All of the parks! Great variety, well maintained.
- All the parks and the lake.
- Availability of recreation opportunities
- Availability to parks & lakes.
- Bike paths- Wish there were more!
- Bike paths.
- Bike trail, Treasury Island.
- BIKE TRAILS.
- Bike/ running trails and natural beauty. (4). Love boardwalk park and out of the summer activities.
- Built environment (parks, overall design, getting around).
- Clearview Library
- Community activities @ Parks & Recreation & Library.
- Community recreation activities.
- Ease of use for recreational trails/activities
- Excellent town rec center, parks, and trails in town.
- Fun events & great parks & Rec.
- Glad to be in a slower pace of life. Love walking on the beautiful trails & love boardwalk.
- Golf.
- Good city planning (parks- rec center).
- Good parks.
- Great rec center.
- Great rec. center.

- Great recreation center with amazing instructors (although we are quickly outgrowing the new facility)
- Having outdoor recreation opportunities.
- Health & wellness opportunities.
- hockey program
- I live on a lake and that is really why we moved here in the first place so, keep up the access to the lake.
- Lake
- Lake & parks.
- Lake, parks & paths & trails great for walking & biking.
- lake, trails-natural environment
- Lakes & open space.
- LAKES.
- LOCAL ACTIVITIES / TRAILS, PARKS, RESTAURANTS, BREWERIES!
- Local library.
- Love Rec Center.
- Open lands, walking & bike paths.
- Open Space/ Lakes
- Opportunities for walking and biking on trails that are well kept and mostly scenic.
- opportunity for recreation & education.
- Outdoor activity- Trails/ housing values quality of homes, not cheap builds.
- Outdoor/ Recreation opportunities.
- Parks
- Parks
- PARKS & LIBRARY.
- Parks & open space.
- Parks & open space.
- Parks & Rec.
- Parks & Rec. The lake & my favorite park, Eastman. 4. History of the town. Court house. Walnut St. houses. 'New'/ Old mill.
- Parks & recreation center.
- Parks & recreation opportunities.
- Parks & Recs= paths, open space, Rec Center.
- parks & water in Water Valley for boating and swimming.
- Parks are great!
- Parks- summer activities.
- Parks- Windsor lake.
- PARKS, REC CENTER, SUMMER PROGRAMS IN PARKS.
- PARKS.
- Parks. 4. Windsor Charter Academy.
- Parks/ rec.
- PHYSICAL ACTIVITIES.
- Poudre river trails.
- Poudre Trail.
- Rec Center
- Rec Center
- Rec center
- Rec Center exercise opportunities.
- Rec center is great.
- REC CENTER, HOWEVER, PARKING IS A PROBLEM ATA TIMES.
- Rec center.
- Rec Center.
- Rec Center.
- Rec. opportunity.

- Recreation
- Recreation & community.
- Recreation & parks.
- Recreation (public lakes, trails, golf).
- Recreation center and local nature.
- Recreation center and parks.
- RECREATION FACILITIES & CHOICES.
- Recreation facilities.
- Recreation opportunities (fishing, archery range, Poudre trail etc.).
- Recreation trails.
- RECREATION.
- Recreation.
- Recreational activities.
- Recreational Opportunities
- Recreational opportunities- We love the walking paths and rec center.
- Services- rec center, parks.
- The community and recreational activities for families.
- The Downtown/Lake area.
- The lake & events around it.
- The lake and the beach
- The lake.
- The library is amazing.
- THE LIBRARY.
- The library.
- The library.
- The library.
- The open space- parks.
- The parks and the community events
- The parks, lake, trails.
- The rec center and all of the programs
- The rec center.
- The Recreation Center.
- The trails- but we need one that goes west of CR 13 (Colorado Blvd) through neighborhoods- from Steeplechase to High Pointe to Bison Ridge to Ridge West to River West to the Poudre Trail. Also a connecting trail from the Poudre Trail to the downtown area.
- Trail system.
- Trails & open space.
- Trails & parks.
- Trails along river.
- Trails provided for biking and walking
- Trails.
- Trails.
- Walkability - lake, paths, etc...
- Walking and biking trails.
- Walking paths.
- Walking trails & opportunity for outdoor activities.
- Walking trails.
- We value keeping the parks and walking paths clean and maintained.
- Well kept town- Lake in middle of town. Bike paths.
- Windsor Lake
- Windsor lake.
- Windsor Lake/park, and Hearth Restaurant
- Windsor Parks & Recreation Center

Appearance/natural environment/open space/views

- A clean city.
- Access to NATURE.
- Aesthetic. Schools.
- Appearance.
- Attractive.
- Beautification.
- Beautiful.
- BEAUTY OF NATURE.
- Beauty of the town.
- Clean
- Clean & visibly beautiful community
- Clean community.
- Clean community.
- Clean environment.
- Clean environment.
- Clean.
- Clean.
- CLEAN.
- Cleanliness of town.
- CLEANLINESS.
- CLEANLINESS.
- Cleanliness.
- CLEANLINESS.
- Cleanliness.
- Cleanliness.
- Cleanliness.
- Cleanliness.
- Cleanliness.
- Cleanliness.
- Cleanliness.
- Cleanliness.
- Cleanliness.
- CLEANLINESS.
- Climate.
- Environment.
- Environment.
- Environment.
- Good land use planning.
- I like the farmland surrounding me.
- I love the open space and trails.
- it's clean
- Natural area! So tired of seeing the gravel pits for the last 15 years
- Natural areas.
- Natural beauty.
- NATURAL ENVIRONMENT.
- Natural environment.
- Open space & farm lands.
- Open space available.
- Open space preservation.
- Open space, which is disappearing quickly.
- Open space.
- Open space.

- Open space.
- Open space.
- Open space.
- OPEN SPACES.
- Open spaces.
- Open spaces.
- Open vistas.
- Proximity to open space.
- Sense of natural environmental features.
- The farm land.
- The maintenance of the city.
- The weather is great.
- Town is clean and kept overall in good shape.
- View of the mountains.
- Views (scenery).
- VIEWS.
- Weather- 4 seasons.
- Weather.
- Weather.
- Wide streets & trees in Old Town.
- Windsor cleanliness.
- You can still have a view of the mountains in certain areas.

Less traffic/quiet/less crowded/ease of getting around

- Quiet. Does not feel like a big city.
- Ability to get around.
- Being able to walk in to town for meals, events.
- Bike routes on streets to use as transportation.
- Community enjoyment most jobs outside of Windsor.
- Currently not overpopulated.
- Ease of biking and walking to where I want to go.
- Ease of getting around by bicycle or foot.
- Ease of getting around.
- Ease of getting around.
- Ease of getting around.
- Ease of transportation.
- EASE TO GET AROUND.
- EASY TO GET AROUND THE TOWN.
- How it feels so much more "laid back" then Fort Collins.
- I LOVE THE 30 MIH SPEED LIMIT.
- Lack of blaring sirens at night.
- Less traffic congestion.
- LESS TRAFFIC.
- Much smaller community than surrounding areas and thus less congestion
- Not a lot of traffic in town- 392 is NOT wide enough tho!
- Not getting too overcrowded like FOCO.
- Not over populated.... yet...
- Not quite as busy as Loveland, Greeley, Fort Collins.
- Not so much traffic.
- Not too busy.
- Overall environment ~ quiet ~ (peaceful).
- Peace & quiet.

- Peace.
- Quiet & safe.
- Quiet.
- Quiet.
- Quiet.
- Quiet.
- Quiet.
- Quiet.
- Relatively quiet.
- Safe to walk.
- Slow & controlled growth.
- Slow pace.
- Slow paced.
- Slower pace of life.
- Slower pace.
- Slower paced than Ft Collins.
- That my children have safe options for traveling to town amenities on foot or by bike.
- The lack of big box stores, movie theaters, etc.
- The quietness of the environment.
- Traffic management on major roads.
- Traffic not bad.
- Traffic.
- Traffic.
- Transportation.
- Travel around Windsor.
- Walkability & bikeability of town.
- Walking distance to downtown.
- We value being able to walk and bike to different establishments.

Schools/place to raise a family

- Doing life here for the past 30 years & raising my children here.
- Education (however we go to PSD).
- Education for children.
- Education for my kids.
- Education K-12.
- Education.
- Education.
- Education.
- Education.
- Education.
- Excellent K-12 schools.
- Excellent schools
- Family centered.
- Family centered.
- Family community.
- Family Friendly
- Family oriented town.
- Family.
- Good education for kids.
- Good school system
- Good schools.
- Good schools.

- Good schools.
- Good/ excellent educational facilities.
- Great education for my children. Very happy with Skyview.
- Great library & schools.
- Great place to live and raise a family!
- I raised one child here. He attended Weld RE-4 K-12 and had a great 1950s-like experience with great friends, sports, and a comically all-American existence.
- It seems very family-oriented, so we're excited to start our family here.
- K-12 education in public schools has been better than we expected.
- Public education.
- Quality of schools & services.
- Raising kids
- School district.
- School district.
- School system.
- School system.
- School system.
- Schools
- Schools
- Schools & Rec.
- Schools are good.
- Schools.
- Schools.
- The high-quality public education system, particularly at the high school level which offers a large selection of classes, clubs, and activities to suit a wide variety of interests and abilities.
- The public schools.

Quality of neighborhood/neighbors

- Attractiveness of the neighborhood I live in
- Clean town & neighborhoods.
- Community of neighborhood.
- Excellent community neighborhoods.
- Feels like home comfortable.
- Friendly neighborhoods.
- Friends & "community" on my 17- home cul de sac.
- Good neighborhood- can sleep at night.
- GOOD NEIGHBORS.
- Great neighborhood.
- Great neighborhoods, still pretty safe & friendly.
- Great neighbors and neighborhoods.
- Having some space between houses.
- i know my neighbors
- I like my neighborhood- Pelican Lakes South.
- Living in Old Town on Walnut Street.
- Living on the corner of Chimney Park St and Chestnut St.
- My neighborhood.
- My neighborhood.
- My neighbors are awesome.
- My patio home & neighbors.
- Neighborhood feel.
- Neighborhood organization and layout
- Neighborhood.

- Neighborhood.
- Neighborhood.
- Neighborhood.
- Neighborhood.
- Neighborhood.
- Neighborhoods.
- Neighbors.
- Neighbors.
- Neighbors.
- Neighbors.
- Neighbors.
- Nice neighborhoods.
- Nice sub-divisions/ good quality.
- No covenants in my neighborhood.
- Our home - it was built in a quiet neighborhood on a lot with a walkout basement and great view and it would be very difficult to find anything similar elsewhere
- Quality of neighborhood
- Quiet neighborhood with good neighbors.
- Water Valley
- Yard size (Steeplechase)

Shopping/businesses/services/amenities

- Ability to go to church, the Dr. and grocery store in our town.
- Access to things I need as a senior: Church, doctor, groceries, friends.
- Activities & businesses.
- Antique store downtown & King Soopers.
- Associates in Family Medicine and UC Health Labs
- Availability of basic shopping & restaurant options
- AVAILABILITY OF SERVICES FOR SENIORS.
- CHIMNEY PARK RESTAURANT.
- Close to all forms of shopping.
- Close to shopping.
- CONVENIENCE OF SERVICES.
- Cute downtown area.
- Dining.
- Ease of shopping.
- Easy access to in-town resources, grocery, Dr., Recreation.
- Easy access/ good choices of grocery stores & restaurants.
- Excellent food and drink opportunities at: Mighty River, High Hops, Chimney Park, The Hearth and now at the old mill as well.
- Golf courses- good restaurants.
- Good restaurants.
- Grocery stores, etc.
- Grocery stores.
- Growing downtown.
- Health care availability- affordable.
- Health services.
- LOCAL GROCERIES/ PHARMACIES/ VETS/ HEALTH CARE OPTIONS/ POST OFFICE.
- LOCAL GROCERY STORES.
- Local stores and repair people.
- Main street.
- My King Soopers.

- Restaurants.
- Retail.
- Shopping for groceries.
- Small businesses in Old Town.
- Support our local business.
- That they are maintaining/ restoring the main street shops.
- The downtown area.
- The food.
- Urgent care office [2.2 miles from home in River West].

Town activities and events

- Activities @ Boardwalk Park.
- Activities for kids & teens.
- As mentioned above, I love the festivals and events that happen in Windsor.
- AVAILABLE ACTIVITIES.
- Boardwalk/ Main park community activities.
- Community activities (harvest festival, summer concert series, etc.)
- Community activities.
- Community activities.
- Community events & activities
- Community events & recreation.
- Community events i.e. Concert in park, 4th of July etc.
- Community events.
- Community events.
- Entertainment/ Events
- Events for kids.
- I like the events that are at Windsor lake in the summer.
- Local activities for families.
- MANY ACTIVITIES TO BRING RESIDENTS TOGETHER.
- Small community events.
- Social opportunities / events / restaurants.
- SUMMER ACTIVITIES.
- Summer concerts.
- Summers in the park/ music.
- Town activities.
- Town activity.

Economic growth/stability/development/high property values

- Community growth and development
- Economic growth.
- Economic growth.
- Economic health of Windsor.
- Economic stability.
- Economic wealth.
- Growing to meet my needs.
- Job growth.
- My property value needs to stay up so I can sell in a few years.
- Potential for future growth (more stores and restaurants).
- Property value.
- Property values rising.
- Real estate appreciation.
- Strong economy.

- The ongoing development- especially Main St and around the lake.
- Will grow as I get older.

My hometown/family or church is here

- Close proximity to family.
- Close to family members.
- It is my home.
- It is my hometown
- It is my hometown.
- My home a job in same town.
- Only because family is close!
- Our only child living here.
- We are closer to our kids & grand children.

Affordable

- "Lower" cost.
- Able to afford existing mortgage- services.
- Affordable House
- Affordable housing.
- Affordable living.
- Better economic value than surrounding areas.
- COST OF LIVING.
- Cost of living.
- Cost of living.
- Cost.
- I was able to buy a nice new house here for a very reasonable price in 1995.
- It was more affordable and beautiful compared to the towns near us.
- Less expensive than Ft Collins.
- More affordable than most of Northern Colorado.
- Value.

Other

- Able to build a home.
- Able to volunteer at library.
- Almost Larimer County.
- Availability of charging stations for electric vehicles.
- Can't answer most of this.
- Code enforcement
- Colorado Eagles
- Employment.
- Golden opportunities.
- Great just for kix studio.
- Great water.
- History.
- Hot air balloons.
- It's different from where I work, so it's a nice change of pace.
- It's not Fort Collins.
- It's not Ft. Collins, Loveland, or Greeley.
- It's not Greeley.
- It's not Greeley.
- Lifestyle.
- Medical emergency.

- MIXED AGE GROUP RESIDENTS.
- Overall pride in community/ town.
- PLANNED COMMUNITY.
- Street repair.
- The plans to help the earth (recycling).
- The Post Office - until it lost all reasonable parking.
- Town hall building- stone is beautiful.
- Water.
- We moved up here 2 1/2 yrs. ago to retire.

Don't know/nothing

- NA
- NA
- NA
- NA

Negative comments (not included in Figure 1)

- & Disappointed that you didn't ask where Windsor could improve. 1) Slow down residential growth. 2) Put grocery stores on east side, near Water Valley. 3) Enforce speed limit on 257 and a Crossroads. There is going to be a bad accident sometime. 4) Stop it with the roundabouts. Growing up Windsor used to be a sweet, little, friendly almost rural town. Now it is a sleeper town.
- (1) We need access to lumber & average priced clothing; not just specialty shops. (2) We need a new post office which I know is in the works. 93) I'm worried about availability of water with this surge in population growth.
- (The ridge) are broken into regularly- I do not feel safe despite having county & city police was parked in the front of their houses in this neighborhood- not a feeling of safe environment.
- *Need another grocery store outside of city center. *Stop building resident houses for cheap (Dr Horton example). Bringing down lasting home values. *Less housing more resources.
- 4. THE SPEEDING ON "WATER VALLEY PKWY" IS REALLY BAD AFTER 6 PM AT NIGHT.
- A town governance that ignores everyone except Martin Lind.
- Areas of improvement: 1) Place best interests of residents above industry. 2) Place clean air & water at top of priority list. 3) Advocate actively for citizens, i.e., reign in metro districts as other communities are doing. 4) Rid community of reputation of "Little Commerce City".
- Being able to get around- Traffic is horrible, and considerably worse in the last five or so years. Get a truck route around town-semi traffics terrible, more homes= more traffic etc...
- Bring technology/ opportunities (electives) up to date for H.S.
- But hate that the town allows oil & gas wells in residential zones.
- Bypass Rte. for traffic thru town.
- Connect all trails together.
- Conservative politics that ignore social and economic diversity.
- Desire of residents for more open spaces in this fast growing residential community.
- Dislikes: (1) Housing is expensive & somewhat poor quality. (Building too fast). (2) Builders need to be responsible for fire stations & schools in the neighbors they are building in.
- Don't build on all the farms around Windsor.
- Emphasize improvement and utilization of fossil fuels!
- Get trucks off main street- Martin Lind keeps putting up roundabouts on truck -by-pass routes.
- Hate King Soopers! A lady in an aisle shouted "I hate this King Soopers".
- I did value that small town feel, but with all the new home construction/ apartments that feeling has gone away. Kings & Safeway are way too busy. There needs to be another grocery store.
- I do not like Windsor. Complete ignorance of the environmental impact of oil.
- I feel like the Windsor Government is too concerned with building out the town and this is ruining the quality of life (traffic, crowds, lines, crime, litter) for current residents. People live here for small town feel & this is being thrown away. The developers seem to be running the show around here. Money talks.

- I love living in Windsor, but the one thing that I would value is the availability of a grocery store somewhere around Crossroads Blvd
- I value our post office but our town has outgrown it! It is a disaster and needs to be fixed by a bigger one to accommodate our population!
- I value the historic & unique "old" downtown traffic patterns need to change- Main St. should be slowed down and allow people to park. We should have a plan to focus on Down Town [?] of new Wendy's fast food [?].
- I would have liked the opportunity to say what I like LEAST in Windsor - too much oil and gas, too much influence from one person the town rolls over for (Martin), and so greedy that building houses hand over fist without the infrastructure in place to support the growth.
- Issues: *Truck traffic on Main St./ Walnut Street. *Overwhelming growth of residential properties and water use implications- not seeing xeriscaping as a priority.
- It is not Fort Collins, Boulder or Denver; although our city government is complicit with certain other people to attempt to ruin the town and ignore the people that actually live here. We moved here for a reason and those very reasons have been taken from us in our town governments attempts to be the very cities we left. The impression is that there may be backdoor deals by the town government and certain other people rather than listening to the very people that you allegedly represent. Our town government is ruining our town!
- Library- should be expanded (new).
- List the things you LEAST VALUE LIVING in Windsor. Traffic/ Congestion on 392 from I-25 going East thru town. We need 2 lanes each way.
- Lower taxes!!!
- My sight is poor and I had a very hard time filling out this survey, the print was too small.
- Natural/ Environmental: Keeping open spaces! between new developments with paths to connect to downtown Windsor.
- Need a bike lane on main street.
- Need more middle income housing- multi \$30-60,000.
- Need to better manage traffic flow going forward to restrict large trucks from using 392 (Main street) through town, which totally screws up traffic flow and creates safety risks.
- Need to improve crime prevention- cars in my neighborhood (The ridge) are broken into regularly- I do not feel safe despite having county & city police was parked in the front of their houses in this neighborhood- not a feeling of safe environment.
- Need to repave Cul-de-sacs and side streets.
- Need to slow the growth- Traffic exceeds road build out!
- Negative: Please address: (1) Truck traffic on Main St. (2) Parking for Windsor Mill. Thank you!
- Negatives: Rapid growth is a concern. Plan ahead for growth rather than after the fact. Is our infrastructure ready for all this growth? P.O. services are worse than we've ever had anywhere!!
- NO PLACE TO BUY CLOTHES, BUILDING MATERIALS. (4) NO TOWN- NEWSPAPER!
- No place to eat.
- NO PLACE TO TAKE BRANCHES ETC.
- Not seeing or hearing oil wells - Too many oil wells - Only in certain areas. Hate the oil wells.
- Not too complicated. I answered none of the library questions positively. I love libraries, but I was so turned off by the transgender/ drag queen children's story time. I have not been in the town library since.
- Note: It's interesting you didn't ask about the negatives. Too much growth, no traffic plan, and regulations on oil wells!
- Open land & wildlife- is being affective negatively by the growth.
- OUR TAXES INCREASED BY \$400 - WE DON'T HAVE KIDS.
- Please stop allowing CBD & Marijuana shops/ fields. Makes the city smell like weed and giving us a bad rap!!
- Quit building houses! We need better traffic flow on 392!
- Realtors, did you know? Cul de sac in French means "bottom of a bag".
- Reliable police force. We are having an ongoing problem with neighbor's dog barking. Police have taken sides & we're in the wrong. It is now in the court system thanks to officer law & his prejudice against us.
- Sidewalks that connect to each other so that new developments are not isolated to walkers and bikers. This should be planned and paid for by the developer!
- Slow traffic.
- Small town but traffic issues make Windsor not small anymore.

- Snow plow and treat all roads during storms.
- Speed limit needs to increase.
- The planning commission needs to slow down population growth. The schools and town roads are very crowded.
- The post office is the real negative along with the increasing traffic.
- The town board needs to curtail townhouse/ apt development. Get more sit down restaurants, not fast food.
- There are a shit load of wetbacks.
- Things needed in Windsor - Roads are horrible, need to be fixed! - Fire hydrant markings not updated!
- THOSE DAYS ARE LONG GONE.
- Too much high density housing coming in. Detracting from the neighborhood 'feel' will probably consider leaving before property values decrease.
- Traffic- needs to improve!
- Trail from CR 13 to town. (Not CR 17) addition Rte. on West Side of town to KS, Safeway, etc.
- Train whistle.
- Used to be a small town feeling- not anymore.
- Used to be the smaller population- Too much growth to maintain quality of life. Too much traffic due to over growth.
- We eat out quite a bit and would like more restaurants with different healthy types of food to be available.
- WE NEED A NEW GROCERY STORE- WINDSOR IS GROWING!
- What I don't value is the irresponsible approach to oil and gas development that Windsor has taken. The public 'voice' has been either ignored or just shut-out. It's very obvious the mayor and several council members are just doing the bidding of oil and gas development including M. Lind.
- What top 3 things would I like to see more of: (1) Trees & green spaces. (2) Plowing of secondary streets & roads. (3) More varieties of small businesses like delis or bakeries & less fast food franchise places.
- When we first moved here/ small town/ not anymore!
- Wish downtown had more walk-n-shop.
- Wish rent in patio homes were for the elderly.



Windsor, CO

Technical Appendices

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2020



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Appendix A: Complete Survey Responses

Responses excluding “don’t know”

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 1: Question 1

Please rate each of the following aspects of quality of life in Windsor:	Excellent		Good		Fair		Poor		Total	
Windsor as a place to live	52%	N=256	41%	N=198	6%	N=31	0%	N=2	100%	N=487
Your neighborhood as a place to live	49%	N=236	41%	N=199	10%	N=47	0%	N=2	100%	N=484
Windsor as a place to raise children	53%	N=217	40%	N=166	7%	N=27	0%	N=0	100%	N=411
Windsor as a place to work	28%	N=84	35%	N=107	27%	N=84	10%	N=31	100%	N=306
Windsor as a place to visit	23%	N=107	36%	N=168	31%	N=142	10%	N=44	100%	N=461
Windsor as a place to retire	36%	N=142	44%	N=174	18%	N=72	2%	N=9	100%	N=397
The overall quality of life in Windsor	39%	N=190	52%	N=250	8%	N=41	0%	N=1	100%	N=482

Table 2: Question 2

Please rate each of the following characteristics as they relate to Windsor as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Windsor	53%	N=261	41%	N=202	5%	N=24	0%	N=2	100%	N=488
Overall ease of getting to the places you usually have to visit	27%	N=132	46%	N=223	21%	N=101	6%	N=30	100%	N=487
Quality of overall natural environment in Windsor	36%	N=174	52%	N=252	11%	N=54	2%	N=8	100%	N=488
Overall "built environment" of Windsor (including overall design, buildings, parks and transportation systems)	14%	N=66	54%	N=263	26%	N=125	6%	N=31	100%	N=485
Health and wellness opportunities in Windsor	27%	N=127	54%	N=255	15%	N=72	4%	N=17	100%	N=471
Overall opportunities for education and enrichment	18%	N=74	45%	N=189	30%	N=124	7%	N=29	100%	N=416
Overall economic health of Windsor	24%	N=104	60%	N=264	15%	N=64	1%	N=5	100%	N=437
Sense of community	25%	N=122	47%	N=228	24%	N=116	4%	N=17	100%	N=483
Overall image or reputation of Windsor	36%	N=173	53%	N=255	9%	N=45	2%	N=12	100%	N=485

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Windsor to someone who asks	63%	N=307	30%	N=146	4%	N=19	3%	N=13	100%	N=485
Remain in Windsor for the next five years	67%	N=327	22%	N=108	4%	N=21	6%	N=29	100%	N=486

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	84%	N=407	14%	N=66	2%	N=7	1%	N=3	0%	N=1	100%	N=485
In Windsor's downtown/commercial area during the day	79%	N=374	19%	N=89	2%	N=9	0%	N=1	0%	N=1	100%	N=473

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Table 5: Question 5

Please rate each of the following characteristics as they relate to Windsor as a whole:	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	3%	N=17	30%	N=147	37%	N=182	29%	N=142	100%	N=488
Ease of public parking	7%	N=32	35%	N=169	41%	N=199	18%	N=85	100%	N=485
Ease of travel by car in Windsor	13%	N=64	41%	N=199	36%	N=176	10%	N=47	100%	N=486
Ease of travel by public transportation in Windsor	1%	N=2	10%	N=20	24%	N=49	66%	N=137	100%	N=209
Ease of travel by bicycle in Windsor	16%	N=57	49%	N=173	27%	N=94	8%	N=29	100%	N=352
Ease of walking in Windsor	26%	N=122	50%	N=234	21%	N=99	2%	N=9	100%	N=464
Availability of paths and walking trails	40%	N=191	43%	N=202	14%	N=68	2%	N=11	100%	N=473
Air quality	34%	N=160	49%	N=236	14%	N=68	3%	N=13	100%	N=478
Cleanliness of Windsor	43%	N=209	49%	N=238	7%	N=36	1%	N=4	100%	N=487
Overall appearance of Windsor	35%	N=172	54%	N=265	10%	N=46	1%	N=3	100%	N=486
Public places where people want to spend time	26%	N=124	49%	N=235	22%	N=108	3%	N=12	100%	N=480
Variety of housing options	16%	N=69	35%	N=151	35%	N=153	13%	N=58	100%	N=432
Availability of affordable quality housing	4%	N=16	20%	N=83	44%	N=181	32%	N=132	100%	N=411
Fitness opportunities (including exercise classes and paths or trails, etc.)	34%	N=163	47%	N=223	16%	N=78	2%	N=10	100%	N=474
Recreational opportunities	28%	N=132	48%	N=226	21%	N=101	3%	N=15	100%	N=473
Availability of affordable quality food	13%	N=64	44%	N=210	32%	N=156	11%	N=53	100%	N=483
Availability of affordable quality health care	17%	N=77	53%	N=232	25%	N=111	4%	N=19	100%	N=439
Availability of preventive health services	18%	N=76	52%	N=216	25%	N=104	5%	N=21	100%	N=418
Availability of affordable quality mental health care	6%	N=12	31%	N=64	36%	N=76	27%	N=58	100%	N=211

Table 6: Question 6

Please rate each of the following characteristics as they relate to Windsor as a whole:	Excellent		Good		Fair		Poor		Total	
Availability of affordable quality child care/preschool	3%	N=5	36%	N=66	45%	N=83	17%	N=31	100%	N=185
K-12 education	24%	N=69	55%	N=159	18%	N=52	3%	N=7	100%	N=288
Adult educational opportunities	5%	N=11	36%	N=90	41%	N=100	18%	N=45	100%	N=246
Opportunities to attend cultural/arts/music activities	12%	N=49	41%	N=172	37%	N=155	9%	N=39	100%	N=415
Opportunities to participate in religious or spiritual events and activities	29%	N=97	52%	N=175	18%	N=59	2%	N=5	100%	N=337
Employment opportunities	4%	N=12	24%	N=69	50%	N=145	22%	N=62	100%	N=288
Shopping opportunities	2%	N=10	14%	N=68	58%	N=276	26%	N=126	100%	N=479
Cost of living in Windsor	2%	N=8	25%	N=118	53%	N=251	20%	N=94	100%	N=470
Overall quality of business and service establishments in Windsor	8%	N=37	49%	N=230	36%	N=172	7%	N=32	100%	N=472
Vibrant downtown/commercial area	5%	N=22	36%	N=167	45%	N=208	15%	N=70	100%	N=467
Overall quality of new development in Windsor	11%	N=49	49%	N=221	28%	N=127	12%	N=52	100%	N=449
Opportunities to participate in social events and activities	16%	N=67	45%	N=191	37%	N=157	3%	N=14	100%	N=429
Opportunities to volunteer	13%	N=39	44%	N=128	38%	N=111	5%	N=13	100%	N=291
Opportunities to participate in community matters	13%	N=46	50%	N=177	31%	N=109	5%	N=19	100%	N=351
Openness and acceptance of the community toward people of diverse backgrounds	12%	N=44	41%	N=151	32%	N=117	15%	N=53	100%	N=365
Neighborliness of residents in Windsor	17%	N=78	52%	N=237	23%	N=103	8%	N=38	100%	N=456

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Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	16%	N=75	84%	N=409	100%	N=484
Made efforts to make your home more energy efficient	30%	N=144	70%	N=340	100%	N=484
Observed a code violation or other hazard in Windsor (weeds, abandoned buildings, etc.)	61%	N=291	39%	N=189	100%	N=481
Household member was a victim of a crime in Windsor	96%	N=459	4%	N=21	100%	N=481
Reported a crime to the police in Windsor	84%	N=405	16%	N=77	100%	N=482
Stocked supplies in preparation for an emergency	72%	N=346	28%	N=136	100%	N=482
Campaigned or advocated for an issue, cause or candidate	81%	N=389	19%	N=92	100%	N=482
Contacted the Town of Windsor (in-person, phone, email or web) for help or information	58%	N=278	42%	N=205	100%	N=482
Contacted Windsor elected officials (in-person, phone, email or web) to express your opinion	87%	N=422	13%	N=60	100%	N=482

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Windsor?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Windsor recreation centers or their services	20%	N=98	21%	N=100	37%	N=177	22%	N=108	100%	N=482
Visited a neighborhood park or Town park	19%	N=91	35%	N=168	37%	N=176	10%	N=46	100%	N=481
Used Windsor public libraries or their services	9%	N=43	22%	N=106	32%	N=156	37%	N=175	100%	N=480
Participated in religious or spiritual activities in Windsor	12%	N=60	19%	N=93	15%	N=70	54%	N=258	100%	N=481
Attended a Town-sponsored event	1%	N=4	6%	N=29	58%	N=279	35%	N=170	100%	N=482
Used bus, rail, subway or other public transportation instead of driving	0%	N=2	0%	N=1	1%	N=5	98%	N=476	100%	N=483
Carpooled with other adults or children instead of driving alone	10%	N=48	11%	N=55	18%	N=88	60%	N=288	100%	N=478
Walked or biked instead of driving	9%	N=43	19%	N=90	30%	N=145	42%	N=204	100%	N=482
Volunteered your time to some group/activity in Windsor	2%	N=11	10%	N=50	18%	N=86	69%	N=332	100%	N=480
Participated in a club/civic group	2%	N=10	6%	N=28	12%	N=59	80%	N=384	100%	N=481
Talked to or visited with your immediate neighbors	40%	N=192	37%	N=178	19%	N=91	4%	N=21	100%	N=482
Done a favor for a neighbor	20%	N=99	28%	N=137	42%	N=202	9%	N=46	100%	N=484

Table 9: Question 9

Thinking about local public meetings (of local elected officials like Town Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	0%	N=1	2%	N=12	21%	N=101	76%	N=366	100%	N=480
Watched (online or on television) a local public meeting	0%	N=0	1%	N=6	7%	N=36	91%	N=441	100%	N=483

Table 10: Question 10

Please rate the quality of each of the following services in Windsor:	Excellent		Good		Fair		Poor		Total	
Police/Sheriff services	33%	N=134	54%	N=221	8%	N=34	4%	N=18	100%	N=407
Fire services	50%	N=181	46%	N=165	4%	N=13	0%	N=1	100%	N=359
Ambulance or emergency medical services	45%	N=138	49%	N=150	6%	N=19	0%	N=1	100%	N=309
Crime prevention	26%	N=87	59%	N=196	11%	N=37	4%	N=14	100%	N=334
Fire prevention and education	36%	N=98	49%	N=132	13%	N=35	3%	N=7	100%	N=272
Traffic enforcement	18%	N=74	52%	N=212	20%	N=83	10%	N=41	100%	N=409

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Please rate the quality of each of the following services in Windsor:	Excellent		Good		Fair		Poor		Total	
Street repair	8%	N=39	36%	N=168	43%	N=198	12%	N=57	100%	N=461
Street cleaning	16%	N=71	50%	N=227	28%	N=126	6%	N=28	100%	N=451
Street lighting	12%	N=57	53%	N=248	30%	N=140	5%	N=25	100%	N=470
Snow removal	7%	N=33	34%	N=161	37%	N=174	22%	N=105	100%	N=473
Sidewalk maintenance	9%	N=39	50%	N=217	33%	N=146	8%	N=35	100%	N=437
Traffic signal timing	10%	N=44	44%	N=200	35%	N=162	11%	N=52	100%	N=459
Bus or transit services	3%	N=4	24%	N=28	15%	N=18	58%	N=69	100%	N=118
Garbage collection	25%	N=108	56%	N=238	15%	N=66	3%	N=13	100%	N=424
Recycling	20%	N=87	52%	N=220	21%	N=88	7%	N=29	100%	N=424
Storm drainage	14%	N=58	54%	N=219	26%	N=104	5%	N=22	100%	N=403
Drinking water	34%	N=153	52%	N=235	12%	N=56	2%	N=11	100%	N=454
Sewer services	29%	N=116	58%	N=228	12%	N=48	1%	N=3	100%	N=395
Power (electric and/or gas) utility	24%	N=110	62%	N=281	12%	N=55	1%	N=6	100%	N=452
Utility billing	23%	N=104	58%	N=259	14%	N=65	4%	N=20	100%	N=448
Town parks	42%	N=187	52%	N=232	6%	N=28	1%	N=4	100%	N=449
Recreation programs or classes	30%	N=107	52%	N=184	16%	N=56	2%	N=6	100%	N=352
Recreation centers or facilities	41%	N=171	49%	N=207	10%	N=43	0%	N=1	100%	N=422
Land use, planning and zoning	7%	N=23	42%	N=152	32%	N=114	19%	N=69	100%	N=358
Code enforcement (weeds, abandoned buildings, etc.)	10%	N=35	46%	N=167	34%	N=122	11%	N=39	100%	N=363
Animal control	14%	N=44	56%	N=179	23%	N=73	7%	N=24	100%	N=319
Economic development	12%	N=44	47%	N=173	30%	N=110	10%	N=37	100%	N=365
Health services	14%	N=53	58%	N=224	26%	N=101	3%	N=10	100%	N=388
Public library services	29%	N=108	51%	N=190	15%	N=55	5%	N=19	100%	N=372
Cable television	16%	N=49	43%	N=136	25%	N=79	16%	N=52	100%	N=316
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	16%	N=35	55%	N=121	20%	N=44	10%	N=21	100%	N=221
Preservation of natural areas such as open space, farmlands and greenbelts	15%	N=61	41%	N=169	33%	N=136	11%	N=44	100%	N=410
Windsor open space	16%	N=67	45%	N=186	32%	N=131	7%	N=30	100%	N=414
Town-sponsored special events	23%	N=90	59%	N=230	17%	N=65	1%	N=3	100%	N=389
Overall customer service by Windsor employees (police, receptionists, planners, etc.)	25%	N=98	58%	N=230	15%	N=59	3%	N=11	100%	N=399

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The Town of Windsor	17%	N=76	68%	N=307	14%	N=62	1%	N=6	100%	N=451
The Federal Government	5%	N=19	34%	N=133	39%	N=153	22%	N=88	100%	N=393

Table 12: Question 12

Please rate the following categories of Windsor government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Windsor	8%	N=35	50%	N=215	32%	N=136	10%	N=41	100%	N=427
The overall direction that Windsor is taking	10%	N=43	48%	N=214	32%	N=142	10%	N=43	100%	N=443
The job Windsor government does at welcoming resident involvement	11%	N=37	45%	N=157	32%	N=110	12%	N=40	100%	N=345
Overall confidence in Windsor government	9%	N=40	49%	N=203	32%	N=134	10%	N=41	100%	N=418

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Please rate the following categories of Windsor government performance:	Excellent		Good		Fair		Poor		Total	
Generally acting in the best interest of the community	11%	N=47	48%	N=204	31%	N=130	10%	N=44	100%	N=425
Being honest	11%	N=41	51%	N=185	26%	N=94	12%	N=43	100%	N=363
Treating all residents fairly	13%	N=47	51%	N=184	25%	N=92	11%	N=40	100%	N=364

Table 13: Question 13

Please rate how important, if at all, you think it is for the Windsor community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Windsor	52%	N=252	36%	N=175	10%	N=50	2%	N=8	100%	N=485
Overall ease of getting to the places you usually have to visit	38%	N=185	45%	N=217	16%	N=75	1%	N=4	100%	N=482
Quality of overall natural environment in Windsor	31%	N=147	49%	N=236	20%	N=95	0%	N=2	100%	N=479
Overall "built environment" of Windsor (including overall design, buildings, parks and transportation systems)	29%	N=138	55%	N=262	16%	N=79	0%	N=0	100%	N=479
Health and wellness opportunities in Windsor	22%	N=108	48%	N=233	28%	N=133	2%	N=10	100%	N=484
Overall opportunities for education and enrichment	23%	N=112	47%	N=225	29%	N=138	1%	N=6	100%	N=481
Overall economic health of Windsor	38%	N=186	49%	N=238	12%	N=60	0%	N=0	100%	N=484
Sense of community	31%	N=152	51%	N=246	17%	N=82	1%	N=4	100%	N=484

Table 14: Question 14

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the Town government and its activities, events and services:	Major source		Minor source		Not a source		Total	
Local newspaper (print)	15%	N=75	34%	N=164	51%	N=245	100%	N=483
Local newspaper (online)	13%	N=64	39%	N=188	47%	N=227	100%	N=479
Town website (https://www.windsorgov.com)	44%	N=211	37%	N=177	19%	N=92	100%	N=479
Town Facebook page	28%	N=135	25%	N=119	47%	N=221	100%	N=475
Town Twitter feed	5%	N=24	16%	N=77	79%	N=373	100%	N=474
Nextdoor	27%	N=126	38%	N=179	36%	N=169	100%	N=474
Direct emails from the Town	26%	N=125	34%	N=160	40%	N=188	100%	N=473
Direct mailings from the Town	36%	N=173	39%	N=185	25%	N=120	100%	N=477
Channel 8	3%	N=14	16%	N=76	81%	N=384	100%	N=474
Word of mouth	34%	N=137	48%	N=193	17%	N=69	100%	N=400

Table 15: Question 15

Please rate the speed of growth in the following categories in Windsor over the past 2 years:	Much too slow		Somewhat too slow		Right amount		Somewhat too fast		Much too fast		Total	
Population growth	0%	N=0	1%	N=2	16%	N=74	34%	N=158	49%	N=230	100%	N=464
Retail growth (stores, restaurants, etc.)	20%	N=92	43%	N=201	30%	N=138	5%	N=26	2%	N=10	100%	N=467
Jobs growth	11%	N=36	53%	N=170	32%	N=102	3%	N=10	0%	N=1	100%	N=319

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Table 16: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	7%	N=32	7%	N=33	7%	N=35	17%	N=80	62%	N=299	100%	N=479
Purchase goods or services from a business located in Windsor	0%	N=0	2%	N=10	32%	N=155	53%	N=252	13%	N=62	100%	N=480
Eat at least 5 portions of fruits and vegetables a day	1%	N=4	16%	N=76	35%	N=165	35%	N=163	13%	N=60	100%	N=469
Participate in moderate or vigorous physical activity	1%	N=5	9%	N=42	32%	N=152	42%	N=199	17%	N=79	100%	N=478
Read or watch local news (via television, paper, computer, etc.)	8%	N=39	22%	N=105	22%	N=106	25%	N=119	23%	N=111	100%	N=481
Vote in local elections	6%	N=30	3%	N=12	8%	N=36	24%	N=113	60%	N=287	100%	N=478

Table 17: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	24%	N=113
Very good	49%	N=236
Good	23%	N=112
Fair	4%	N=18
Poor	0%	N=1
Total	100%	N=478

Table 18: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	16%	N=79
Somewhat positive	28%	N=136
Neutral	43%	N=206
Somewhat negative	12%	N=55
Very negative	1%	N=3
Total	100%	N=479

Table 19: Question D4

What is your employment status?	Percent	Number
Working full time for pay	58%	N=234
Working part time for pay	10%	N=41
Unemployed, looking for paid work	2%	N=7
Unemployed, not looking for paid work	4%	N=17
Fully retired	25%	N=100
Total	100%	N=400

Table 20: Question D5

Do you work inside the boundaries of Windsor?	Percent	Number
Yes, outside the home	19%	N=73
Yes, from home	13%	N=52
No	68%	N=265
Total	100%	N=389

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Table 21: Question D6

How many years have you lived in Windsor?	Percent	Number
Less than 2 years	16%	N=76
2 to 5 years	24%	N=113
6 to 10 years	18%	N=88
11 to 20 years	28%	N=137
More than 20 years	14%	N=67
Total	100%	N=482

Table 22: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	87%	N=419
Building with two or more homes (duplex, townhome, apartment or condominium)	12%	N=57
Mobile home	0%	N=0
Other	1%	N=6
Total	100%	N=482

Table 23: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	17%	N=80
Owned	83%	N=398
Total	100%	N=478

Table 24: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	3%	N=15
\$300 to \$599 per month	7%	N=30
\$600 to \$999 per month	8%	N=37
\$1,000 to \$1,499 per month	17%	N=80
\$1,500 to \$2,499 per month	45%	N=209
\$2,500 or more per month	20%	N=93
Total	100%	N=463

Table 25: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	58%	N=278
Yes	42%	N=201
Total	100%	N=479

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Table 26: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	76%	N=361
Yes	24%	N=116
Total	100%	N=477

Table 27: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	4%	N=17
\$25,000 to \$49,999	10%	N=44
\$50,000 to \$99,999	31%	N=138
\$100,000 to \$149,999	27%	N=122
\$150,000 or more	29%	N=130
Total	100%	N=452

Table 28: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	93%	N=441
Yes, I consider myself to be Spanish, Hispanic or Latino	7%	N=32
Total	100%	N=473

Table 29: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=8
Asian, Asian Indian or Pacific Islander	1%	N=6
Black or African American	1%	N=3
White	92%	N=435
Other	8%	N=36

Total may exceed 100% as respondents could select more than one option.

Table 30: Question D15

In which category is your age?	Percent	Number
18 to 24 years	3%	N=12
25 to 34 years	20%	N=96
35 to 44 years	17%	N=80
45 to 54 years	29%	N=137
55 to 64 years	11%	N=52
65 to 74 years	13%	N=60
75 years or older	8%	N=38
Total	100%	N=475

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Table 31: Question D16

What is your sex?	Percent	Number
Female	51%	N=241
Male	49%	N=232
Total	100%	N=473

Table 32: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	83%	N=398
Land line	6%	N=30
Both	11%	N=51
Total	100%	N=480

Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 33: Question 1

Please rate each of the following aspects of quality of life in Windsor:	Excellent		Good		Fair		Poor		Don't know		Total	
Windsor as a place to live	52%	N=256	41%	N=198	6%	N=31	0%	N=2	0%	N=0	100%	N=487
Your neighborhood as a place to live	49%	N=236	41%	N=199	10%	N=47	0%	N=2	0%	N=0	100%	N=484
Windsor as a place to raise children	45%	N=217	34%	N=166	6%	N=27	0%	N=0	15%	N=71	100%	N=483
Windsor as a place to work	18%	N=84	22%	N=107	18%	N=84	6%	N=31	36%	N=170	100%	N=476
Windsor as a place to visit	22%	N=107	35%	N=168	29%	N=142	9%	N=44	4%	N=20	100%	N=481
Windsor as a place to retire	30%	N=142	36%	N=174	15%	N=72	2%	N=9	18%	N=84	100%	N=482
The overall quality of life in Windsor	39%	N=190	52%	N=250	8%	N=41	0%	N=1	0%	N=1	100%	N=483

Table 34: Question 2

Please rate each of the following characteristics as they relate to Windsor as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Windsor	53%	N=261	41%	N=202	5%	N=24	0%	N=2	0%	N=1	100%	N=489
Overall ease of getting to the places you usually have to visit	27%	N=132	46%	N=223	21%	N=101	6%	N=30	0%	N=0	100%	N=487
Quality of overall natural environment in Windsor	36%	N=174	52%	N=252	11%	N=54	2%	N=8	0%	N=1	100%	N=489
Overall "built environment" of Windsor (including overall design, buildings, parks and transportation systems)	13%	N=66	54%	N=263	26%	N=125	6%	N=31	1%	N=3	100%	N=487
Health and wellness opportunities in Windsor	26%	N=127	52%	N=255	15%	N=72	3%	N=17	3%	N=16	100%	N=487
Overall opportunities for education and enrichment	15%	N=74	39%	N=189	26%	N=124	6%	N=29	14%	N=69	100%	N=485
Overall economic health of Windsor	21%	N=104	54%	N=264	13%	N=64	1%	N=5	10%	N=51	100%	N=488
Sense of community	25%	N=122	47%	N=228	24%	N=116	3%	N=17	1%	N=5	100%	N=488
Overall image or reputation of Windsor	35%	N=173	52%	N=255	9%	N=45	2%	N=12	1%	N=4	100%	N=489

Table 35: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Windsor to someone who asks	63%	N=307	30%	N=146	4%	N=19	3%	N=13	1%	N=3	100%	N=488
Remain in Windsor for the next five years	67%	N=327	22%	N=108	4%	N=21	6%	N=29	1%	N=3	100%	N=488

Table 36: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	84%	N=407	14%	N=66	2%	N=7	1%	N=3	0%	N=1	0%	N=0	100%	N=485
In Windsor's downtown/commercial area during the day	77%	N=374	18%	N=89	2%	N=9	0%	N=1	0%	N=1	2%	N=12	100%	N=485

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Table 37: Question 5

Please rate each of the following characteristics as they relate to Windsor as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	3%	N=17	30%	N=147	37%	N=182	29%	N=142	0%	N=1	100%	N=489
Ease of public parking	6%	N=32	35%	N=169	41%	N=199	17%	N=85	0%	N=2	100%	N=487
Ease of travel by car in Windsor	13%	N=64	41%	N=199	36%	N=176	10%	N=47	0%	N=1	100%	N=487
Ease of travel by public transportation in Windsor	0%	N=2	4%	N=20	10%	N=49	29%	N=137	57%	N=271	100%	N=480
Ease of travel by bicycle in Windsor	12%	N=57	36%	N=173	20%	N=94	6%	N=29	26%	N=127	100%	N=479
Ease of walking in Windsor	25%	N=122	48%	N=234	20%	N=99	2%	N=9	4%	N=22	100%	N=485
Availability of paths and walking trails	39%	N=191	41%	N=202	14%	N=68	2%	N=11	3%	N=15	100%	N=488
Air quality	33%	N=160	49%	N=236	14%	N=68	3%	N=13	2%	N=9	100%	N=486
Cleanliness of Windsor	43%	N=209	49%	N=238	7%	N=36	1%	N=4	0%	N=1	100%	N=488
Overall appearance of Windsor	35%	N=172	54%	N=265	9%	N=46	1%	N=3	0%	N=2	100%	N=488
Public places where people want to spend time	25%	N=124	48%	N=235	22%	N=108	3%	N=12	2%	N=9	100%	N=488
Variety of housing options	14%	N=69	31%	N=151	31%	N=153	12%	N=58	11%	N=54	100%	N=486
Availability of affordable quality housing	3%	N=16	17%	N=83	38%	N=181	27%	N=132	15%	N=70	100%	N=482
Fitness opportunities (including exercise classes and paths or trails, etc.)	33%	N=163	46%	N=223	16%	N=78	2%	N=10	3%	N=15	100%	N=488
Recreational opportunities	27%	N=132	46%	N=226	21%	N=101	3%	N=15	3%	N=14	100%	N=487
Availability of affordable quality food	13%	N=64	43%	N=210	32%	N=156	11%	N=53	1%	N=4	100%	N=488
Availability of affordable quality health care	16%	N=77	48%	N=232	23%	N=111	4%	N=19	10%	N=47	100%	N=486
Availability of preventive health services	16%	N=76	44%	N=216	21%	N=104	4%	N=21	14%	N=70	100%	N=488
Availability of affordable quality mental health care	3%	N=12	13%	N=64	16%	N=76	12%	N=58	57%	N=276	100%	N=486

Table 38: Question 6

Please rate each of the following characteristics as they relate to Windsor as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Availability of affordable quality child care/preschool	1%	N=5	14%	N=66	17%	N=83	6%	N=31	61%	N=296	100%	N=481
K-12 education	14%	N=69	33%	N=159	11%	N=52	2%	N=7	40%	N=193	100%	N=481
Adult educational opportunities	2%	N=11	19%	N=90	21%	N=100	9%	N=45	49%	N=233	100%	N=479
Opportunities to attend cultural/arts/music activities	10%	N=49	36%	N=172	32%	N=155	8%	N=39	13%	N=62	100%	N=478
Opportunities to participate in religious or spiritual events and activities	20%	N=97	37%	N=175	12%	N=59	1%	N=5	30%	N=142	100%	N=479
Employment opportunities	2%	N=12	14%	N=69	30%	N=145	13%	N=62	40%	N=192	100%	N=481
Shopping opportunities	2%	N=10	14%	N=68	57%	N=276	26%	N=126	1%	N=3	100%	N=482
Cost of living in Windsor	2%	N=8	25%	N=118	53%	N=251	20%	N=94	2%	N=7	100%	N=478
Overall quality of business and service establishments in Windsor	8%	N=37	48%	N=230	36%	N=172	7%	N=32	2%	N=11	100%	N=483
Vibrant downtown/commercial area	5%	N=22	35%	N=167	43%	N=208	15%	N=70	3%	N=14	100%	N=481
Overall quality of new development in Windsor	10%	N=49	46%	N=221	26%	N=127	11%	N=52	7%	N=31	100%	N=480
Opportunities to participate in social events and activities	14%	N=67	40%	N=191	33%	N=157	3%	N=14	11%	N=52	100%	N=480
Opportunities to volunteer	8%	N=39	27%	N=128	23%	N=111	3%	N=13	40%	N=191	100%	N=482
Opportunities to participate in community matters	10%	N=46	37%	N=177	23%	N=109	4%	N=19	27%	N=130	100%	N=481
Openness and acceptance of the community toward people of diverse backgrounds	9%	N=44	32%	N=151	25%	N=117	11%	N=53	24%	N=112	100%	N=478
Neighborliness of residents in Windsor	16%	N=78	50%	N=237	22%	N=103	8%	N=38	4%	N=21	100%	N=477

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Table 39: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	16%	N=75	84%	N=409	100%	N=484
Made efforts to make your home more energy efficient	30%	N=144	70%	N=340	100%	N=484
Observed a code violation or other hazard in Windsor (weeds, abandoned buildings, etc.)	61%	N=291	39%	N=189	100%	N=481
Household member was a victim of a crime in Windsor	96%	N=459	4%	N=21	100%	N=481
Reported a crime to the police in Windsor	84%	N=405	16%	N=77	100%	N=482
Stocked supplies in preparation for an emergency	72%	N=346	28%	N=136	100%	N=482
Campaigned or advocated for an issue, cause or candidate	81%	N=389	19%	N=92	100%	N=482
Contacted the Town of Windsor (in-person, phone, email or web) for help or information	58%	N=278	42%	N=205	100%	N=482
Contacted Windsor elected officials (in-person, phone, email or web) to express your opinion	87%	N=422	13%	N=60	100%	N=482

Table 40: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Windsor?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Windsor recreation centers or their services	20%	N=98	21%	N=100	37%	N=177	22%	N=108	100%	N=482
Visited a neighborhood park or Town park	19%	N=91	35%	N=168	37%	N=176	10%	N=46	100%	N=481
Used Windsor public libraries or their services	9%	N=43	22%	N=106	32%	N=156	37%	N=175	100%	N=480
Participated in religious or spiritual activities in Windsor	12%	N=60	19%	N=93	15%	N=70	54%	N=258	100%	N=481
Attended a Town-sponsored event	1%	N=4	6%	N=29	58%	N=279	35%	N=170	100%	N=482
Used bus, rail, subway or other public transportation instead of driving	0%	N=2	0%	N=1	1%	N=5	98%	N=476	100%	N=483
Carpooled with other adults or children instead of driving alone	10%	N=48	11%	N=55	18%	N=88	60%	N=288	100%	N=478
Walked or biked instead of driving	9%	N=43	19%	N=90	30%	N=145	42%	N=204	100%	N=482
Volunteered your time to some group/activity in Windsor	2%	N=11	10%	N=50	18%	N=86	69%	N=332	100%	N=480
Participated in a club/civic group	2%	N=10	6%	N=28	12%	N=59	80%	N=384	100%	N=481
Talked to or visited with your immediate neighbors	40%	N=192	37%	N=178	19%	N=91	4%	N=21	100%	N=482
Done a favor for a neighbor	20%	N=99	28%	N=137	42%	N=202	9%	N=46	100%	N=484

Table 41: Question 9

Thinking about local public meetings (of local elected officials like Town Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	0%	N=1	2%	N=12	21%	N=101	76%	N=366	100%	N=480
Watched (online or on television) a local public meeting	0%	N=0	1%	N=6	7%	N=36	91%	N=441	100%	N=483

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Table 42: Question 10

Please rate the quality of each of the following services in Windsor:	Excellent		Good		Fair		Poor		Don't know		Total	
Police/Sheriff services	28%	N=134	47%	N=221	7%	N=34	4%	N=18	14%	N=67	100%	N=474
Fire services	38%	N=181	35%	N=165	3%	N=13	0%	N=1	24%	N=115	100%	N=474
Ambulance or emergency medical services	29%	N=138	32%	N=150	4%	N=19	0%	N=1	35%	N=165	100%	N=475
Crime prevention	19%	N=87	42%	N=196	8%	N=37	3%	N=14	29%	N=136	100%	N=470
Fire prevention and education	21%	N=98	28%	N=132	7%	N=35	2%	N=7	42%	N=199	100%	N=471
Traffic enforcement	16%	N=74	45%	N=212	18%	N=83	9%	N=41	13%	N=59	100%	N=468
Street repair	8%	N=39	35%	N=168	42%	N=198	12%	N=57	3%	N=15	100%	N=476
Street cleaning	15%	N=71	48%	N=227	27%	N=126	6%	N=28	5%	N=22	100%	N=473
Street lighting	12%	N=57	52%	N=248	29%	N=140	5%	N=25	1%	N=5	100%	N=475
Snow removal	7%	N=33	34%	N=161	37%	N=174	22%	N=105	0%	N=2	100%	N=476
Sidewalk maintenance	8%	N=39	46%	N=217	31%	N=146	7%	N=35	8%	N=37	100%	N=474
Traffic signal timing	9%	N=44	42%	N=200	34%	N=162	11%	N=52	3%	N=14	100%	N=473
Bus or transit services	1%	N=4	6%	N=28	4%	N=18	15%	N=69	75%	N=352	100%	N=470
Garbage collection	23%	N=108	51%	N=238	14%	N=66	3%	N=13	9%	N=40	100%	N=464
Recycling	18%	N=87	47%	N=220	19%	N=88	6%	N=29	10%	N=47	100%	N=472
Storm drainage	12%	N=58	46%	N=219	22%	N=104	5%	N=22	15%	N=70	100%	N=473
Drinking water	32%	N=153	50%	N=235	12%	N=56	2%	N=11	4%	N=17	100%	N=472
Sewer services	25%	N=116	48%	N=228	10%	N=48	1%	N=3	16%	N=78	100%	N=473
Power (electric and/or gas) utility	23%	N=110	59%	N=281	12%	N=55	1%	N=6	5%	N=22	100%	N=474
Utility billing	22%	N=104	55%	N=259	14%	N=65	4%	N=20	5%	N=22	100%	N=470
Town parks	39%	N=187	49%	N=232	6%	N=28	1%	N=4	5%	N=24	100%	N=473
Recreation programs or classes	23%	N=107	39%	N=184	12%	N=56	1%	N=6	25%	N=119	100%	N=471
Recreation centers or facilities	36%	N=171	44%	N=207	9%	N=43	0%	N=1	11%	N=51	100%	N=473
Land use, planning and zoning	5%	N=23	32%	N=152	24%	N=114	15%	N=69	24%	N=115	100%	N=473
Code enforcement (weeds, abandoned buildings, etc.)	7%	N=35	35%	N=167	26%	N=122	8%	N=39	23%	N=110	100%	N=473
Animal control	9%	N=44	38%	N=179	15%	N=73	5%	N=24	32%	N=154	100%	N=473
Economic development	9%	N=44	37%	N=173	23%	N=110	8%	N=37	22%	N=105	100%	N=470
Health services	11%	N=53	48%	N=224	21%	N=101	2%	N=10	18%	N=83	100%	N=472
Public library services	23%	N=108	40%	N=190	12%	N=55	4%	N=19	21%	N=100	100%	N=472
Cable television	10%	N=49	29%	N=136	17%	N=79	11%	N=52	33%	N=152	100%	N=468
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	7%	N=35	26%	N=121	9%	N=44	5%	N=21	52%	N=243	100%	N=464
Preservation of natural areas such as open space, farmlands and greenbelts	13%	N=61	36%	N=169	29%	N=136	10%	N=44	12%	N=55	100%	N=466
Windsor open space	14%	N=67	40%	N=186	28%	N=131	6%	N=30	12%	N=54	100%	N=468
Town-sponsored special events	20%	N=90	50%	N=230	14%	N=65	1%	N=3	16%	N=72	100%	N=460
Overall customer service by Windsor employees (police, receptionists, planners, etc.)	21%	N=98	50%	N=230	13%	N=59	2%	N=11	14%	N=65	100%	N=464

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Table 43: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The Town of Windsor	16%	N=76	65%	N=307	13%	N=62	1%	N=6	4%	N=21	100%	N=472
The Federal Government	4%	N=19	28%	N=133	33%	N=153	19%	N=88	16%	N=77	100%	N=470

Table 44: Question 12

Please rate the following categories of Windsor government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Windsor	7%	N=35	45%	N=215	29%	N=136	9%	N=41	10%	N=46	100%	N=473
The overall direction that Windsor is taking	9%	N=43	45%	N=214	30%	N=142	9%	N=43	7%	N=32	100%	N=475
The job Windsor government does at welcoming resident involvement	8%	N=37	33%	N=157	23%	N=110	9%	N=40	27%	N=129	100%	N=474
Overall confidence in Windsor government	8%	N=40	43%	N=203	28%	N=134	9%	N=41	12%	N=57	100%	N=475
Generally acting in the best interest of the community	10%	N=47	43%	N=204	28%	N=130	9%	N=44	10%	N=45	100%	N=470
Being honest	9%	N=41	39%	N=185	20%	N=94	9%	N=43	23%	N=107	100%	N=470
Treating all residents fairly	10%	N=47	39%	N=184	19%	N=92	9%	N=40	23%	N=109	100%	N=473

Table 45: Question 13

Please rate how important, if at all, you think it is for the Windsor community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Windsor	52%	N=252	36%	N=175	10%	N=50	2%	N=8	100%	N=485
Overall ease of getting to the places you usually have to visit	38%	N=185	45%	N=217	16%	N=75	1%	N=4	100%	N=482
Quality of overall natural environment in Windsor	31%	N=147	49%	N=236	20%	N=95	0%	N=2	100%	N=479
Overall "built environment" of Windsor (including overall design, buildings, parks and transportation systems)	29%	N=138	55%	N=262	16%	N=79	0%	N=0	100%	N=479
Health and wellness opportunities in Windsor	22%	N=108	48%	N=233	28%	N=133	2%	N=10	100%	N=484
Overall opportunities for education and enrichment	23%	N=112	47%	N=225	29%	N=138	1%	N=6	100%	N=481
Overall economic health of Windsor	38%	N=186	49%	N=238	12%	N=60	0%	N=0	100%	N=484
Sense of community	31%	N=152	51%	N=246	17%	N=82	1%	N=4	100%	N=484

Table 46: Question 14

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the Town government and its activities, events and services:	Major source		Minor source		Not a source		Total	
Local newspaper (print)	15%	N=75	34%	N=164	51%	N=245	100%	N=483
Local newspaper (online)	13%	N=64	39%	N=188	47%	N=227	100%	N=479
Town website (https://www.windsorgov.com)	44%	N=211	37%	N=177	19%	N=92	100%	N=479
Town Facebook page	28%	N=135	25%	N=119	47%	N=221	100%	N=475
Town Twitter feed	5%	N=24	16%	N=77	79%	N=373	100%	N=474
Nextdoor	27%	N=126	38%	N=179	36%	N=169	100%	N=474
Direct emails from the Town	26%	N=125	34%	N=160	40%	N=188	100%	N=473
Direct mailings from the Town	36%	N=173	39%	N=185	25%	N=120	100%	N=477
Channel 8	3%	N=14	16%	N=76	81%	N=384	100%	N=474
Word of mouth	34%	N=137	48%	N=193	17%	N=69	100%	N=400

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Table 47: Question 15

Please rate the speed of growth in the following categories in Windsor over the past 2 years:	Much too slow		Somewhat too slow		Right amount		Somewhat too fast		Much too fast		Don't know		Total	
Population growth	0%	N=0	0%	N=2	15%	N=74	33%	N=158	47%	N=230	4%	N=20	100%	N=485
Retail growth (stores, restaurants, etc.)	19%	N=92	42%	N=201	29%	N=138	5%	N=26	2%	N=10	3%	N=14	100%	N=481
Jobs growth	8%	N=36	35%	N=170	21%	N=102	2%	N=10	0%	N=1	34%	N=161	100%	N=480

Table 48: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	7%	N=32	7%	N=33	7%	N=35	17%	N=80	62%	N=299	100%	N=479
Purchase goods or services from a business located in Windsor	0%	N=0	2%	N=10	32%	N=155	53%	N=252	13%	N=62	100%	N=480
Eat at least 5 portions of fruits and vegetables a day	1%	N=4	16%	N=76	35%	N=165	35%	N=163	13%	N=60	100%	N=469
Participate in moderate or vigorous physical activity	1%	N=5	9%	N=42	32%	N=152	42%	N=199	17%	N=79	100%	N=478
Read or watch local news (via television, paper, computer, etc.)	8%	N=39	22%	N=105	22%	N=106	25%	N=119	23%	N=111	100%	N=481
Vote in local elections	6%	N=30	3%	N=12	8%	N=36	24%	N=113	60%	N=287	100%	N=478

Table 49: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	24%	N=113
Very good	49%	N=236
Good	23%	N=112
Fair	4%	N=18
Poor	0%	N=1
Total	100%	N=478

Table 50: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	16%	N=79
Somewhat positive	28%	N=136
Neutral	43%	N=206
Somewhat negative	12%	N=55
Very negative	1%	N=3
Total	100%	N=479

Table 51: Question D4

What is your employment status?	Percent	Number
Working full time for pay	58%	N=234
Working part time for pay	10%	N=41
Unemployed, looking for paid work	2%	N=7
Unemployed, not looking for paid work	4%	N=17
Fully retired	25%	N=100
Total	100%	N=400

Table 52: Question D5

Do you work inside the boundaries of Windsor?	Percent	Number
Yes, outside the home	19%	N=73
Yes, from home	13%	N=52
No	68%	N=265
Total	100%	N=389

Table 53: Question D6

How many years have you lived in Windsor?	Percent	Number
Less than 2 years	16%	N=76
2 to 5 years	24%	N=113
6 to 10 years	18%	N=88
11 to 20 years	28%	N=137
More than 20 years	14%	N=67
Total	100%	N=482

Table 54: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	87%	N=419
Building with two or more homes (duplex, townhome, apartment or condominium)	12%	N=57
Mobile home	0%	N=0
Other	1%	N=6
Total	100%	N=482

Table 55: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	17%	N=80
Owned	83%	N=398
Total	100%	N=478

Table 56: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	3%	N=15
\$300 to \$599 per month	7%	N=30
\$600 to \$999 per month	8%	N=37
\$1,000 to \$1,499 per month	17%	N=80
\$1,500 to \$2,499 per month	45%	N=209
\$2,500 or more per month	20%	N=93
Total	100%	N=463

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Table 57: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	58%	N=278
Yes	42%	N=201
Total	100%	N=479

Table 58: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	76%	N=361
Yes	24%	N=116
Total	100%	N=477

Table 59: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	4%	N=17
\$25,000 to \$49,999	10%	N=44
\$50,000 to \$99,999	31%	N=138
\$100,000 to \$149,999	27%	N=122
\$150,000 or more	29%	N=130
Total	100%	N=452

Table 60: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	93%	N=441
Yes, I consider myself to be Spanish, Hispanic or Latino	7%	N=32
Total	100%	N=473

Table 61: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=8
Asian, Asian Indian or Pacific Islander	1%	N=6
Black or African American	1%	N=3
White	92%	N=435
Other	8%	N=36

Total may exceed 100% as respondents could select more than one option.

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Table 62: Question D15

In which category is your age?	Percent	Number
18 to 24 years	3%	N=12
25 to 34 years	20%	N=96
35 to 44 years	17%	N=80
45 to 54 years	29%	N=137
55 to 64 years	11%	N=52
65 to 74 years	13%	N=60
75 years or older	8%	N=38
Total	100%	N=475

Table 63: Question D16

What is your sex?	Percent	Number
Female	51%	N=241
Male	49%	N=232
Total	100%	N=473

Table 64: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	83%	N=398
Land line	6%	N=30
Both	11%	N=51
Total	100%	N=480

Appendix B: Benchmark Comparisons

Comparison Data

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The Town of Windsor chose to have comparisons made to the entire database).

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Windsor's "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Windsor's rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Windsor's rating to the benchmark.

In that final column, Windsor's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by Windsor residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Windsor's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Windsor's average rating was more than 20 points different when compared to the benchmark.

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

National Benchmark Comparisons

Table 65: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Windsor	91%	90	450	Similar
Overall image or reputation of Windsor	88%	62	349	Higher
Windsor as a place to live	93%	83	390	Similar
Your neighborhood as a place to live	90%	66	315	Similar
Windsor as a place to raise children	93%	68	381	Higher
Windsor as a place to retire	80%	50	361	Higher
Overall appearance of Windsor	90%	61	349	Higher

Table 66: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Windsor	95%	43	362	Higher
	In your neighborhood during the day	98%	52	354	Similar
	In Windsor's downtown/commercial area during the day	98%	39	321	Similar
Mobility	Overall ease of getting to the places you usually have to visit	73%	149	279	Similar
	Availability of paths and walking trails	83%	42	314	Higher
	Ease of walking in Windsor	77%	78	308	Similar
	Ease of travel by bicycle in Windsor	65%	83	307	Similar
	Ease of travel by public transportation in Windsor	11%	240	242	Much lower
	Ease of travel by car in Windsor	54%	221	307	Similar
	Ease of public parking	41%	170	236	Similar
	Traffic flow on major streets	34%	270	337	Similar
	Quality of overall natural environment in Windsor	87%	82	280	Similar
Natural Environment	Cleanliness of Windsor	92%	38	299	Higher
	Air quality	83%	87	250	Similar
Built Environment	Overall "built environment" of Windsor (including overall design, buildings, parks and transportation systems)	68%	109	269	Similar
	Overall quality of new development in Windsor	60%	131	294	Similar
	Availability of affordable quality housing	24%	226	305	Similar
	Variety of housing options	51%	130	282	Similar
	Public places where people want to spend time	75%	74	263	Similar
Economy	Overall economic health of Windsor	84%	58	276	Higher
	Vibrant downtown/commercial area	40%	162	252	Similar
	Overall quality of business and service establishments in Windsor	57%	193	277	Similar
	Cost of living in Windsor	27%	210	271	Similar
	Shopping opportunities	16%	267	296	Much lower
	Employment opportunities	28%	219	312	Similar
	Windsor as a place to visit	60%	160	292	Similar
	Windsor as a place to work	63%	159	361	Similar
	Health and wellness opportunities in Windsor	81%	77	270	Similar
Recreation and Wellness	Availability of affordable quality mental health care	36%	169	239	Similar
	Availability of preventive health services	70%	103	243	Similar
	Availability of affordable quality health care	70%	93	263	Similar
	Availability of affordable quality food	57%	192	249	Similar
	Recreational opportunities	75%	84	296	Similar
	Fitness opportunities (including exercise classes and paths or trails, etc.)	82%	50	261	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Overall opportunities for education and enrichment	63%	165	272	Similar
	Opportunities to participate in religious or spiritual events and activities	81%	98	207	Similar
	Opportunities to attend cultural/arts/music activities	53%	183	295	Similar
	Adult educational opportunities	41%	207	249	Lower
	K-12 education	79%	130	274	Similar
	Availability of affordable quality child care/preschool	39%	192	262	Similar
Community Engagement	Opportunities to participate in social events and activities	60%	128	268	Similar
	Neighborliness of Windsor	69%	108	263	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	53%	229	297	Similar
	Opportunities to participate in community matters	63%	148	279	Similar
	Opportunities to volunteer	57%	218	270	Similar

Table 67: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the Town of Windsor	85%	156	416	Similar
Overall customer service by Windsor employees (police, receptionists, planners, etc.)	82%	132	381	Similar
Value of services for the taxes paid to Windsor	59%	153	396	Similar
Overall direction that Windsor is taking	58%	162	318	Similar
Job Windsor government does at welcoming resident involvement	56%	134	320	Similar
Overall confidence in Windsor government	58%	118	276	Similar
Generally acting in the best interest of the community	59%	127	276	Similar
Being honest	62%	132	267	Similar
Treating all residents fairly	64%	110	273	Similar
Services provided by the Federal Government	39%	169	256	Similar

Table 68: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police/Sheriff services	87%	189	441	Similar
	Fire services	96%	122	374	Similar
	Ambulance or emergency medical services	93%	136	334	Similar
	Crime prevention	85%	103	360	Similar
	Fire prevention and education	84%	82	286	Similar
	Animal control	70%	141	327	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	71%	139	283	Similar
Mobility	Traffic enforcement	70%	141	365	Similar
	Street repair	45%	177	366	Similar
	Street cleaning	66%	136	320	Similar
	Street lighting	65%	129	331	Similar
	Snow removal	41%	249	274	Lower
	Sidewalk maintenance	59%	143	315	Similar
	Traffic signal timing	53%	116	268	Similar
Natural Environment	Bus or transit services	27%	226	238	Much lower
	Garbage collection	81%	245	345	Similar
	Recycling	72%	261	351	Similar
	Drinking water	85%	52	308	Higher

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Preservation of natural areas such as open space, farmlands and greenbelts	56%	152	258	Similar
	Windsor open space	61%	117	244	Similar
Built Environment	Storm drainage	69%	154	339	Similar
	Sewer services	87%	65	312	Similar
	Power (electric and/or gas) utility	87%	64	191	Similar
	Utility billing	81%	51	238	Similar
	Land use, planning and zoning	49%	164	301	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	56%	146	382	Similar
	Cable television	59%	64	203	Similar
	Economic development	59%	119	286	Similar
Recreation and Wellness	Town parks	93%	61	320	Similar
	Recreation programs or classes	83%	58	321	Similar
	Recreation centers or facilities	90%	12	283	Higher
	Health services	71%	106	226	Similar
	Town-sponsored special events	83%	50	287	Similar
Education and Enrichment	Public library services	80%	261	332	Similar

Table 69: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	73%	67	308	Similar
Recommend living in Windsor to someone who asks	93%	63	291	Similar
Remain in Windsor for the next five years	90%	46	284	Similar
Contacted Windsor (in-person, phone, email or web) for help or information	42%	190	333	Similar

Table 70: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Stocked supplies in preparation for an emergency	28%	161	237	Similar
	Did NOT report a crime to the police	84%	77	265	Similar
	Household member was NOT a victim of a crime	96%	13	275	Similar
Mobility	Used bus, rail, subway or other public transportation instead of driving	2%	221	222	Much lower
	Carpooled with other adults or children instead of driving alone	40%	159	255	Similar
	Walked or biked instead of driving	58%	123	264	Similar
Natural Environment	Made efforts to conserve water	84%	80	246	Similar
	Made efforts to make your home more energy efficient	70%	211	248	Similar
	Recycle at home	86%	173	260	Similar
Built Environment	Did NOT observe a code violation or other hazard in Windsor	61%	82	255	Similar
	NOT experiencing housing costs stress	71%	112	262	Similar
Economy	Purchase goods or services from a business located in Windsor	98%	78	258	Similar
	Economy will have positive impact on income	45%	20	263	Higher
	Work inside boundaries of Windsor	32%	165	261	Similar
Recreation and Wellness	Used Windsor recreation centers or their services	78%	8	241	Much higher

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Visited a neighborhood park or Town park	90%	44	271	Similar
	Eat at least 5 portions of fruits and vegetables a day	83%	127	249	Similar
	Participate in moderate or vigorous physical activity	90%	37	254	Similar
	In very good to excellent health	73%	45	257	Similar
Education and Enrichment	Used Windsor public libraries or their services	63%	112	251	Similar
	Participated in religious or spiritual activities in Windsor	46%	91	206	Similar
	Attended Town-sponsored event	65%	52	263	Higher
Community Engagement	Campaigned or advocated for an issue, cause or candidate	19%	158	246	Similar
	Contacted Windsor elected officials (in-person, phone, email or web) to express your opinion	13%	211	261	Similar
	Volunteered your time to some group/activity in Windsor	31%	185	270	Similar
	Participated in a club/civic group	20%	180	246	Similar
	Talked to or visited with your immediate neighbors	96%	26	256	Similar
	Done a favor for a neighbor	91%	13	251	Similar
	Attended a local public meeting	24%	76	268	Similar
	Watched (online or on television) a local public meeting	9%	229	238	Lower
	Read or watch local news (via television, paper, computer, etc.)	70%	251	259	Lower
	Vote in local elections	91%	29	261	Similar

Communities included in national comparisons

The communities included in Windsor's comparisons are listed on the following pages along with their population according to the American Community Survey (ACS) 2017 5-year estimates.

Adams County, CO487,850
 Airway Heights city, WA 8,017
 Albany city, OR 52,007
 Albemarle County, VA.....105,105
 Albert Lea city, MN..... 17,716
 Alexandria city, VA154,710
 Allegan County, MI.....114,145
 American Canyon city, CA..... 20,341
 Ames city, IA 65,005
 Ankeny city, IA 56,237
 Ann Arbor city, MI.....119,303
 Apache Junction city, AZ..... 38,452
 Arapahoe County, CO.....626,612
 Arlington city, TX388,225
 Arvada city, CO115,320
 Asheville city, NC 89,318
 Ashland city, OR 20,733
 Ashland town, MA 17,478
 Ashland town, VA.....7,554
 Aspen city, CO 7,097
 Athens-Clarke County, GA.....122,292
 Auburn city, AL 61,462
 Augusta CCD, GA136,103
 Aurora city, CO357,323
 Austin city, TX916,906
 Avon town, CO..... 6,503
 Avon town, IN 16,479

Avondale city, AZ 81,590
 Azusa city, CA 49,029
 Bainbridge Island city, WA..... 23,689
 Baltimore city, MD.....619,796
 Baltimore County, MD828,637
 Battle Creek city, MI 51,505
 Bay Village city, OH..... 15,426
 Baytown city, TX 76,205
 Bedford city, TX 49,082
 Bedford town, MA 14,105
 Bellevue city, WA139,014
 Bellingham city, WA 85,388
 Bend city, OR..... 87,167
 Bethlehem township, PA..... 23,800
 Bettendorf city, IA..... 35,293
 Billings city, MT.....109,082
 Bloomington city, IN..... 83,636
 Bloomington city, MN 85,417
 Boise City city, ID.....220,859
 Bonner Springs city, KS 7,644
 Boulder city, CO.....106,271
 Bowling Green city, KY 64,302
 Bozeman city, MT 43,132
 Brentwood city, TN 41,524
 Brighton city, CO..... 38,016
 Brookline CDP, MA 59,246
 Brooklyn Center city, MN 30,885

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Brooklyn city, OH	10,891	Dayton city, OH	140,939
Broomfield city, CO	64,283	Dayton town, WY	815
Brownsburg town, IN	24,625	Dearborn city, MI	95,295
Buffalo Grove village, IL	41,551	Decatur city, GA	22,022
Burlingame city, CA	30,401	Del Mar city, CA	4,338
Cabarrus County, NC	196,716	DeLand city, FL	30,315
Cambridge city, MA	110,893	Delaware city, OH	38,193
Canandaigua city, NY	10,402	Denison city, TX	23,342
Cannon Beach city, OR	1,517	Denton city, TX	131,097
Cañon City city, CO	16,298	Denver city, CO	678,467
Canton city, SD	3,352	Des Moines city, IA	214,778
Cape Coral city, FL	173,679	Des Peres city, MO	8,536
Carlsbad city, CA	113,147	Destin city, FL	13,421
Carroll city, IA	9,937	Dothan city, AL	67,784
Cartersville city, GA	20,235	Dover city, NH	30,901
Cary town, NC	159,715	Dublin city, CA	57,022
Castle Rock town, CO	57,274	Dublin city, OH	44,442
Cedar Hill city, TX	48,149	Duluth city, MN	86,066
Cedar Park city, TX	70,010	Durham city, NC	257,232
Cedar Rapids city, IA	130,330	Durham County, NC	300,865
Celina city, TX	7,910	Dyer town, IN	16,077
Centennial city, CO	108,448	Eagan city, MN	66,102
Chandler city, AZ	245,160	Eagle Mountain city, UT	27,773
Chandler city, TX	2,896	Eau Claire city, WI	67,945
Chanhassen city, MN	25,108	Eden Prairie city, MN	63,660
Chapel Hill town, NC	59,234	Eden town, VT	1,254
Chardon city, OH	5,166	Edgewater city, CO	5,299
Charles County, MD	156,021	Edina city, MN	50,603
Charlotte County, FL	173,236	Edmond city, OK	89,769
Charlottesville city, VA	46,487	Edmonds city, WA	41,309
Chattanooga city, TN	176,291	El Cerrito city, CA	24,982
Chautauqua town, NY	4,362	El Paso de Robles (Paso Robles) city, CA	31,409
Chesterfield County, VA	335,594	Elgin city, IL	112,628
Clackamas County, OR	399,962	Elk Grove city, CA	166,228
Clayton city, MO	16,214	Elmhurst city, IL	46,139
Clearwater city, FL	112,794	Englewood city, CO	33,155
Cleveland Heights city, OH	45,024	Erie town, CO	22,019
Clinton city, SC	8,538	Escambia County, FL	309,924
Clive city, IA	17,134	Estes Park town, CO	6,248
Clovis city, CA	104,411	Euclid city, OH	47,698
College Park city, MD	32,186	Fairview town, TX	8,473
College Station city, TX	107,445	Farmers Branch city, TX	33,808
Colleyville city, TX	25,557	Farmersville city, TX	3,440
Collinsville city, IL	24,767	Farmington Hills city, MI	81,235
Columbia city, MO	118,620	Farmington town, CT	25,596
Columbia city, SC	132,236	Fate city, TX	10,339
Columbia Falls city, MT	5,054	Fayetteville city, GA	17,069
Commerce City city, CO	52,905	Fayetteville city, NC	210,324
Concord city, CA	128,160	Ferguson township, PA	18,837
Concord town, MA	19,357	Fernandina Beach city, FL	11,957
Conshohocken borough, PA	7,985	Flower Mound town, TX	71,575
Coolidge city, AZ	12,221	Forest Grove city, OR	23,554
Coon Rapids city, MN	62,342	Fort Collins city, CO	159,150
Coral Springs city, FL	130,110	Franklin city, TN	72,990
Coronado city, CA	24,053	Frederick town, CO	11,397
Corvallis city, OR	56,224	Fremont city, CA	230,964
Cottonwood Heights city, UT	34,214	Frisco town, CO	2,977
Coventry Lake CDP, CT	2,932	Fruita city, CO	13,039
Coventry town, CT	12,458	Gahanna city, OH	34,691
Creve Coeur city, MO	18,259	Gaithersburg city, MD	67,417
Cupertino city, CA	60,687	Galveston city, TX	49,706
Dacono city, CO	4,929	Gardner city, KS	21,059
Dakota County, MN	414,655	Germantown city, TN	39,230
Dallas city, OR	15,413	Gilbert town, AZ	232,176
Dallas city, TX	1,300,122	Gillette city, WY	31,783
Danvers town, MA	27,527	Glen Ellyn village, IL	27,983
Danville city, KY	16,657	Glendora city, CA	51,891
Darien city, IL	22,206	Glenview village, IL	47,066
Davenport city, FL	3,665	Golden city, CO	20,365
Davidson town, NC	12,325	Golden Valley city, MN	21,208

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Goodyear city, AZ	74,953	Lakewood city, CO	151,411
Grafton village, WI	11,576	Lakewood city, WA	59,102
Grand Blanc city, MI	7,964	Lancaster County, SC	86,544
Grand Rapids city, MI	195,355	Lansing city, MI	115,222
Grants Pass city, OR	36,687	Laramie city, WY	32,104
Grass Valley city, CA	12,893	Larimer County, CO	330,976
Greeley city, CO	100,760	Las Cruces city, NM	101,014
Greenville city, NC	90,347	Las Vegas city, NM	13,445
Greenwich town, CT	62,782	Lawrence city, KS	93,954
Greenwood Village city, CO	15,397	Lawrenceville city, GA	29,287
Greer city, SC	28,587	Lehi city, UT	58,351
Gunnison County, CO	16,215	Lenexa city, KS	52,030
Haltom City city, TX	44,059	Lewisville city, TX	103,638
Hamilton city, OH	62,216	Lewisville town, NC	13,516
Hamilton town, MA	7,991	Libertyville village, IL	20,504
Hampton city, VA	136,255	Lincolnwood village, IL	12,637
Hanover County, VA	103,218	Lindsborg city, KS	3,313
Harrisburg city, SD	5,429	Little Chute village, WI	11,006
Harrisonburg city, VA	53,064	Littleton city, CO	45,848
Harrisonville city, MO	10,025	Livermore city, CA	88,232
Hastings city, MN	22,620	Lombard village, IL	43,776
Henderson city, NV	284,817	Lone Tree city, CO	13,430
Herndon town, VA	24,545	Long Grove village, IL	7,980
High Point city, NC	109,849	Longmont city, CO	91,730
Highland Park city, IL	29,796	Lonsdale city, MN	3,850
Highlands Ranch CDP, CO	105,264	Los Alamos County, NM	18,031
Homer Glen village, IL	24,403	Los Altos Hills town, CA	8,490
Honolulu County, HI	990,060	Loudoun County, VA	374,558
Hoquiam city, WA	8,416	Louisville city, CO	20,319
Horry County, SC	310,186	Lower Merion township, PA	58,500
Hudson town, CO	1,709	Lynchburg city, VA	79,237
Huntley village, IL	26,265	Lynnwood city, WA	37,242
Huntsville city, TX	40,727	Manassas city, VA	41,379
Hutchinson city, MN	13,836	Manhattan Beach city, CA	35,698
Hutto city, TX	22,644	Manhattan city, KS	55,427
Hyattsville city, MD	18,225	Mankato city, MN	41,241
Independence city, MO	117,369	Maple Grove city, MN	68,362
Indio city, CA	86,867	Maplewood city, MN	40,127
Iowa City city, IA	73,415	Maricopa County, AZ	4,155,501
Irving city, TX	235,648	Marin County, CA	260,814
Issaquah city, WA	35,629	Marion city, IA	38,014
Jackson city, MO	14,690	Mariposa County, CA	17,658
Jackson County, MI	158,989	Marshfield city, WI	18,326
James City County, VA	73,028	Martinez city, CA	37,902
Jefferson County, NY	116,567	Marysville city, WA	66,178
Jefferson Parish, LA	437,038	Maui County, HI	164,094
Jerome city, ID	11,306	McKinney city, TX	164,760
Johnson City city, TN	65,598	McMinnville city, OR	33,211
Johnston city, IA	20,172	Mecklenburg County, NC	1,034,290
Jupiter town, FL	62,373	Menlo Park city, CA	33,661
Kalamazoo city, MI	75,833	Menomonee Falls village, WI	36,411
Kansas City city, KS	151,042	Mercer Island city, WA	24,768
Kansas City city, MO	476,974	Meridian charter township, MI	41,903
Keizer city, OR	37,910	Meridian city, ID	91,917
Kent city, WA	126,561	Merriam city, KS	11,259
Kerrville city, TX	22,931	Mesa city, AZ	479,317
Key West city, FL	25,316	Mesquite city, TX	144,118
King City city, CA	13,721	Miami Beach city, FL	92,187
Kingman city, AZ	28,855	Miami city, FL	443,007
Kirkland city, WA	86,772	Middleton city, WI	18,951
Kirkwood city, MO	27,659	Middletown town, RI	16,100
Knoxville city, IA	7,202	Midland city, MI	41,958
La Mesa city, CA	59,479	Milford city, DE	10,645
La Plata town, MD	9,160	Milton city, GA	37,556
La Vista city, NE	17,062	Minneapolis city, MN	411,452
Laguna Niguel city, CA	65,429	Minnetrista city, MN	7,187
Lake Forest city, IL	18,931	Missouri City city, TX	72,688
Lake in the Hills village, IL	28,908	Moline city, IL	42,644
Lake Zurich village, IL	19,983	Monroe city, MI	20,128
Lakeville city, MN	61,056	Montgomery city, MN	2,921

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Montgomery County, MD.....	1,039,198	Platte City city, MO.....	4,867
Monticello city, UT.....	2,599	Pleasant Hill city, IA.....	9,608
Montrose city, CO.....	18,918	Pleasanton city, CA.....	79,341
Moraga town, CA.....	17,231	Plymouth city, MN.....	76,258
Morristown city, TN.....	29,446	Polk County, IA.....	467,235
Morrisville town, NC.....	23,873	Pompano Beach city, FL.....	107,542
Morro Bay city, CA.....	10,568	Port Orange city, FL.....	60,315
Moscow city, ID.....	24,833	Port St. Lucie city, FL.....	178,778
Mountlake Terrace city, WA.....	20,922	Portland city, OR.....	630,331
Murphy city, TX.....	20,361	Powell city, OH.....	12,658
Naperville city, IL.....	146,431	Powhatan County, VA.....	28,364
Napoleon city, OH.....	8,646	Prairie Village city, KS.....	21,932
Nederland city, TX.....	17,284	Prince William County, VA.....	450,763
Needham CDP, MA.....	30,429	Prior Lake city, MN.....	25,452
Nevada City city, CA.....	3,112	Pueblo city, CO.....	109,122
Nevada County, CA.....	98,838	Purcellville town, VA.....	9,217
New Braunfels city, TX.....	70,317	Queen Creek town, AZ.....	33,298
New Brighton city, MN.....	22,440	Raleigh city, NC.....	449,477
New Concord village, OH.....	2,561	Ramsey city, MN.....	25,853
New Hope city, MN.....	20,909	Raymond town, ME.....	4,497
New Orleans city, LA.....	388,182	Raymore city, MO.....	20,358
New Ulm city, MN.....	13,249	Redmond city, OR.....	28,492
Newport city, RI.....	24,745	Redmond city, WA.....	60,712
Newport News city, VA.....	180,775	Redwood City city, CA.....	84,368
Newton city, IA.....	15,085	Reno city, NV.....	239,732
Niles village, IL.....	29,823	Richfield city, MN.....	35,993
Noblesville city, IN.....	59,807	Richland city, WA.....	53,991
Norcross city, GA.....	16,474	Richmond city, CA.....	108,853
Norfolk city, NE.....	24,352	Richmond Heights city, MO.....	8,466
Norfolk city, VA.....	245,752	Rio Rancho city, NM.....	93,317
North Mankato city, MN.....	13,583	River Falls city, WI.....	15,256
North Port city, FL.....	62,542	Riverside city, CA.....	321,570
North Yarmouth town, ME.....	3,714	Roanoke city, VA.....	99,572
Northglenn city, CO.....	38,473	Roanoke County, VA.....	93,419
Novato city, CA.....	55,378	Rochester city, NY.....	209,463
Novi city, MI.....	58,835	Rock Hill city, SC.....	70,764
O'Fallon city, IL.....	29,095	Rockville city, MD.....	66,420
Oak Park village, IL.....	52,229	Roeland Park city, KS.....	6,810
Oakley city, CA.....	39,950	Rohnert Park city, CA.....	42,305
Oklahoma City city, OK.....	629,191	Rolla city, MO.....	20,013
Olmsted County, MN.....	151,685	Rosemount city, MN.....	23,474
Olympia city, WA.....	49,928	Rosenberg city, TX.....	35,867
Orange village, OH.....	3,280	Roseville city, MN.....	35,624
Orland Park village, IL.....	59,161	Round Rock city, TX.....	116,369
Orleans Parish, LA.....	388,182	Royal Palm Beach village, FL.....	37,665
Oshkosh city, WI.....	66,649	Sacramento city, CA.....	489,650
Oswego village, IL.....	33,759	Sahuarita town, AZ.....	28,257
Ottawa County, MI.....	280,243	Sammamish city, WA.....	62,877
Overland Park city, KS.....	186,147	San Carlos city, CA.....	29,954
Paducah city, KY.....	24,879	San Diego city, CA.....	1,390,966
Palm Beach Gardens city, FL.....	53,119	San Francisco city, CA.....	864,263
Palm Coast city, FL.....	82,356	San Jose city, CA.....	1,023,031
Palo Alto city, CA.....	67,082	San Marcos city, CA.....	93,493
Palos Verdes Estates city, CA.....	13,591	San Marcos city, TX.....	59,935
Papillion city, NE.....	19,478	Sangamon County, IL.....	198,134
Paradise Valley town, AZ.....	13,961	Santa Fe city, NM.....	82,980
Park City city, UT.....	8,167	Santa Fe County, NM.....	147,514
Parker town, CO.....	51,125	Sarasota County, FL.....	404,839
Parkland city, FL.....	28,901	Savage city, MN.....	30,011
Pasco city, WA.....	70,607	Schaumburg village, IL.....	74,427
Pasco County, FL.....	498,136	Schertz city, TX.....	38,199
Payette city, ID.....	7,366	Scott County, MN.....	141,463
Pearland city, TX.....	113,693	Scottsdale city, AZ.....	239,283
Peoria city, IL.....	115,424	Sedona city, AZ.....	10,246
Pflugerville city, TX.....	58,013	Sevierville city, TN.....	16,387
Philadelphia city, PA.....	1,569,657	Shakopee city, MN.....	40,024
Pinehurst village, NC.....	15,580	Sharonville city, OH.....	13,974
Piqua city, OH.....	20,793	Shawnee city, KS.....	64,840
Pitkin County, CO.....	17,747	Shawnee city, OK.....	30,974
Plano city, TX.....	281,566	Sherborn town, MA.....	4,302

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Shoreline city, WA.....	55,431	University Heights city, OH	13,201
Shoreview city, MN	26,432	University Park city, TX.....	24,692
Shorewood village, IL.....	16,809	Urbandale city, IA	42,222
Sierra Vista city, AZ.....	43,585	Vail town, CO.....	5,425
Silverton city, OR	9,757	Ventura CCD, CA.....	115,218
Sioux Falls city, SD.....	170,401	Vernon Hills village, IL.....	26,084
Skokie village, IL.....	64,773	Vestavia Hills city, AL	34,003
Snoqualmie city, WA	12,944	Victoria city, MN.....	8,679
Snowmass Village town, CO.....	2,827	Vienna town, VA	16,474
Somerset town, MA.....	18,257	Virginia Beach city, VA.....	450,057
South Jordan city, UT	65,523	Walnut Creek city, CA.....	68,516
Southlake city, TX.....	30,090	Warrensburg city, MO	19,890
Spearfish city, SD.....	11,300	Washington County, MN	250,979
Springfield city, MO.....	165,785	Washoe County, NV	445,551
Springville city, UT	32,319	Washougal city, WA	15,241
St. Augustine city, FL	13,952	Wauwatosa city, WI	47,687
St. Charles city, IL.....	32,730	Wentzville city, MO.....	35,768
St. Cloud city, MN	67,093	West Carrollton city, OH	12,963
St. Joseph city, MO	76,819	West Chester township, OH	62,804
St. Louis County, MN	200,294	West Des Moines city, IA	62,999
St. Lucie County, FL	298,763	Western Springs village, IL	13,187
State College borough, PA.....	42,224	Westerville city, OH.....	38,604
Steamboat Springs city, CO	12,520	Westlake town, TX	1,006
Sugar Land city, TX.....	86,886	Westminster city, CO.....	111,895
Suisun City city, CA	29,280	Westminster city, MD	18,557
Summit County, UT.....	39,731	Wheat Ridge city, CO	31,162
Sunnyvale city, CA	151,565	White House city, TN.....	11,107
Surprise city, AZ.....	129,534	Wichita city, KS.....	389,054
Suwanee city, GA.....	18,655	Williamsburg city, VA.....	14,817
Tacoma city, WA.....	207,280	Willowbrook village, IL	8,598
Takoma Park city, MD	17,643	Wilmington city, NC.....	115,261
Temecula city, CA	110,722	Wilsonville city, OR.....	22,789
Tempe city, AZ	178,339	Windsor town, CO	23,386
Temple city, TX.....	71,795	Windsor town, CT	29,037
Texarkana city, TX	37,222	Winnetka village, IL.....	12,504
The Woodlands CDP, TX.....	109,608	Winter Garden city, FL.....	40,799
Thousand Oaks city, CA.....	128,909	Woodbury city, MN.....	67,648
Tigard city, OR.....	51,355	Woodinville city, WA.....	11,675
Tinley Park village, IL	57,107	Wyandotte County, KS	163,227
Tracy city, CA	87,613	Wyoming city, MI.....	75,124
Trinidad CCD, CO.....	10,819	Yakima city, WA.....	93,182
Tualatin city, OR	27,135	York County, VA.....	67,196
Tulsa city, OK	401,352	Yorktown town, IN.....	11,200
Tustin city, CA	80,007	Yorkville city, IL	18,691
Twin Falls city, ID	47,340	Yountville city, CA	2,978
Unalaska city, AK	4,809		

Appendix C: Detailed Survey Methods

The National Community Survey™ (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The Town of Windsor funded this research. Please contact Jessica Humphries, Administrative Services Director for the Town of Windsor at jhumphries@windsorgov.com if you have any questions about the survey.

Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality

with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

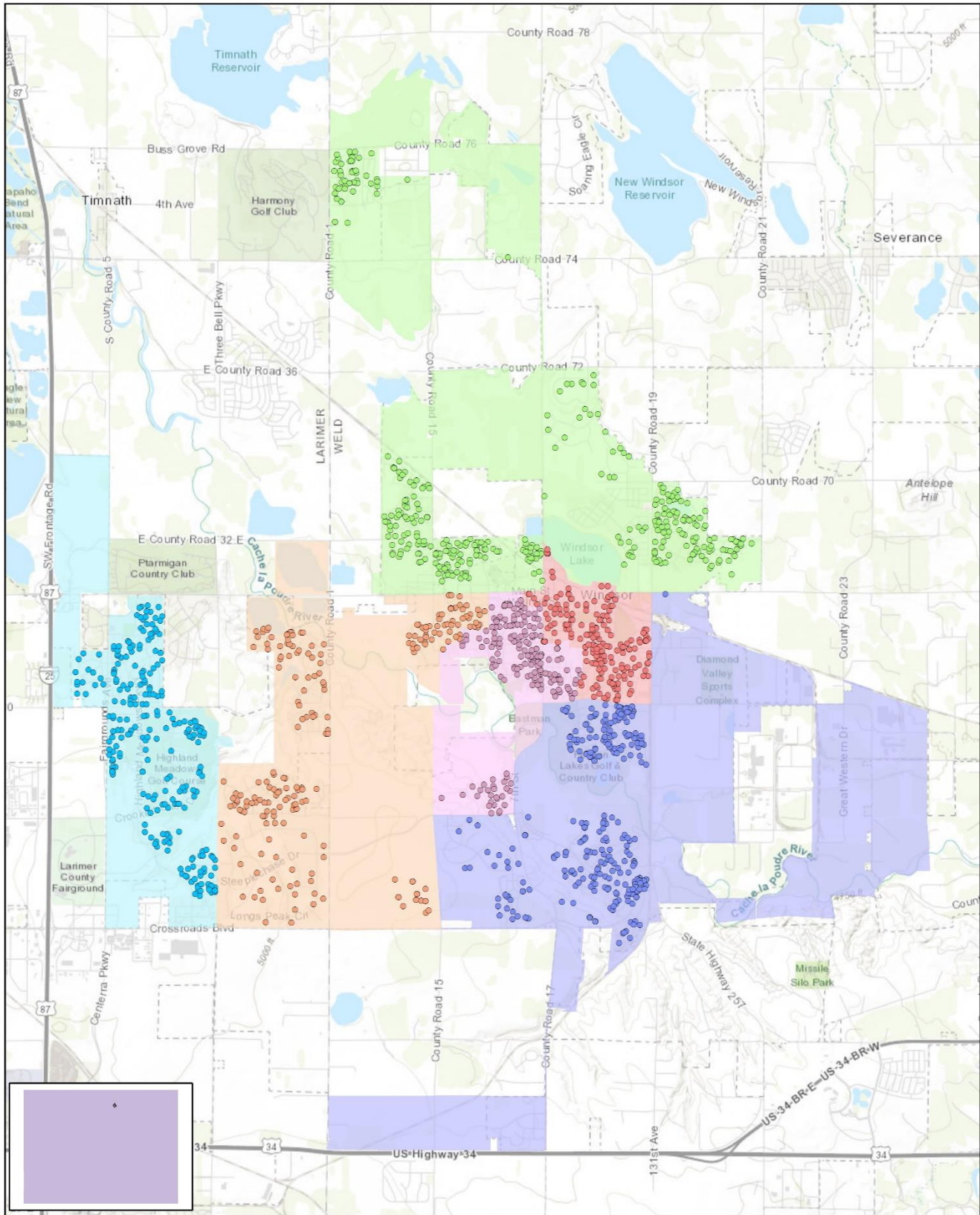
Selecting Survey Recipients

"Sampling" refers to the method by which households were chosen to receive the survey. All households within the Town of Windsor were eligible to participate in the survey. A list of all households within the zip codes serving Windsor was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the Town of Windsor households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the Town of Windsor boundaries were removed from consideration. Each address identified as being within Town boundaries was further identified as being within one of the six Voting Districts.

To choose the 1,700 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

Figure 1: Location of Survey Recipients



Survey Recipients in Windsor, CO

- | | | | | | |
|------------------------|------------------------|------------------------|---------------------|---------------------|---------------------|
| ● In Voting District 1 | ● In Voting District 3 | ● In Voting District 5 | ● Voting District 1 | ● Voting District 3 | ● Voting District 5 |
| ● In Voting District 2 | ● In Voting District 4 | ● In Voting District 6 | ● Voting District 2 | ● Voting District 4 | ● Voting District 6 |

0 1.5 3 Miles



Survey Administration and Response

Selected households received three mailings, one week apart, beginning on January 24, 2020. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the Mayor inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The survey was available in English. Completed surveys were collected over the following seven weeks.

About **xx%** of the 1,700 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining **xx** households that received the survey, 492 completed the survey, providing an overall response rate of **29%**. Of the 492 completed surveys, 60 were completed online. Additionally, responses were tracked by geographic subarea; response rates by Voting District ranged from 24% to 38%. The response rates were calculated using AAPOR's response rate #2¹ for mailed surveys of unnamed persons.

Table 71: Survey Response Rates by Area

	District 1	District 2	District 3	District 4	District 5	District 6	Overall
Total sample used	246	223	389	224	229	389	1,700
I=Complete Interviews	71	85	110	58	65	90	479
P=Partial Interviews	0	0	0	1	0	3	4
R=Refusal and break off	0	0	0	0	0	0	0
NC=Non Contact	0	0	0	0	0	0	0
O=Other	0	0	0	0	0	0	0
UH=Unknown household	0	0	0	0	0	0	0
UO=Unknown other	175	138	279	165	164	296	1,217
NE=Not eligible	0	0	0	0	0	0	0
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	29%	38%	28%	26%	28%	24%	28%

Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.²

The margin of error for the Town of Windsor survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (492 completed surveys).

For subgroups of responses, the margin of error increases because the number of respondents for the subgroup is smaller.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

¹ See AAPOR's Standard Definitions here: [http://www.aapor.org/Standards-Ethics/Standard-Definitions-\(1\).aspx](http://www.aapor.org/Standards-Ethics/Standard-Definitions-(1).aspx) for more information

² A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

The National Community Survey™

NRC used SurveyGizmo, a web-based survey and analytics platform, to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the surveys. Skip patterns are programmed into system so respondents are automatically “skipped” to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

Survey Data Weighting

The demographic characteristics of the survey respondents were compared to those found in the 2010 Census and 2017 American Community Survey estimates for adults in the Town of Windsor. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were housing tenure (rent or own), housing unit type (attached or detached), sex and age. No adjustments were made for design effects. The results of the weighting scheme are presented in the following table.

Table 72: Windsor, CO 2020 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	17%	11%	17%
Own home	83%	89%	83%
Detached unit*	87%	83%	87%
Attached unit*	13%	17%	13%
Race and Ethnicity			
White	95%	93%	90%
Not white	5%	7%	10%
Not Hispanic	92%	95%	93%
Hispanic	8%	5%	7%
Sex and Age			
Female	51%	60%	51%
Male	49%	40%	49%
18-34 years of age	24%	8%	23%
35-54 years of age	46%	29%	46%
55+ years of age	30%	62%	32%
Females 18-34	12%	6%	12%
Females 35-54	23%	17%	23%
Females 55+	16%	37%	16%
Males 18-34	11%	2%	11%
Males 35-54	23%	12%	23%
Males 55+	15%	26%	15%
Voting District			
District 1	14%	15%	12%
District 2	15%	18%	17%
District 3	23%	23%	26%
District 4	13%	12%	13%
District 5	15%	13%	14%
District 6	21%	19%	18%

* U.S. Census Bureau ACS 2017 5-year estimates

Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Appendix D: Survey Materials

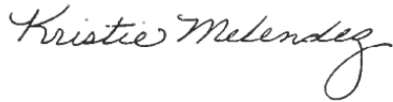
Dear Windsor Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better Town!

Sincerely,



Kristie Melendez
Mayor

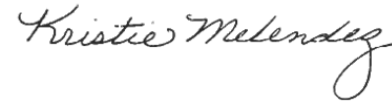
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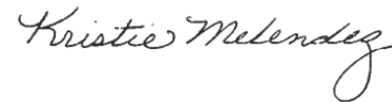
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Thank you for helping create a better Town!

Sincerely,



Kristie Melendez
Mayor



Town of Windsor
301 Walnut Street
Windsor, CO 80550

Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94



Town of Windsor
301 Walnut Street
Windsor, CO 80550

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Permit NO. 94



Town of Windsor
301 Walnut Street
Windsor, CO 80550

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First Class Mail
US Postage
PAID
Boulder, CO
Permit NO.94



February 2020

Dear Town of Windsor Resident:

Please help us shape the future of Windsor! You have been selected at random to participate in the 2020 Windsor Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Windsor make decisions that affect our Town.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

<http://bit.ly/xxplaceholder>

Please do not share your survey link. This survey is for randomly selected households only. The Town will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey please call 970-674-2400.

Thank you for your time and participation!

Sincerely,

Kristie Melendez
Mayor



February 2020

Dear Town of Windsor Resident:

Here's a second chance if you haven't already responded to the 2020 Windsor Community Survey! **(If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)**

Please help us shape the future of Windsor! You have been selected at random to participate in the 2020 Windsor Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Windsor make decisions that affect our Town.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

<http://bit.ly/xxplaceholder>

Please do not share your survey link. This survey is for randomly selected households only. The Town will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey please call 970-674-2400.

Thank you for your time and participation!

Sincerely,

Kristie Melendez
Mayor

The Town of Windsor 2020 Community Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Windsor:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Windsor as a place to live	1	2	3	4	5
Your neighborhood as a place to live.....	1	2	3	4	5
Windsor as a place to raise children	1	2	3	4	5
Windsor as a place to work	1	2	3	4	5
Windsor as a place to visit.....	1	2	3	4	5
Windsor as a place to retire	1	2	3	4	5
The overall quality of life in Windsor	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Windsor as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Overall feeling of safety in Windsor.....	1	2	3	4	5
Overall ease of getting to the places you usually have to visit.....	1	2	3	4	5
Quality of overall natural environment in Windsor.....	1	2	3	4	5
Overall "built environment" of Windsor (including overall design, buildings, parks and transportation systems)	1	2	3	4	5
Health and wellness opportunities in Windsor	1	2	3	4	5
Overall opportunities for education and enrichment.....	1	2	3	4	5
Overall economic health of Windsor	1	2	3	4	5
Sense of community.....	1	2	3	4	5
Overall image or reputation of Windsor.....	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following:

	<i>Very likely</i>	<i>Somewhat likely</i>	<i>Somewhat unlikely</i>	<i>Very unlikely</i>	<i>Don't know</i>
Recommend living in Windsor to someone who asks.....	1	2	3	4	5
Remain in Windsor for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<i>Very safe</i>	<i>Somewhat safe</i>	<i>Neither safe nor unsafe</i>	<i>Somewhat unsafe</i>	<i>Very unsafe</i>	<i>Don't know</i>
In your neighborhood during the day.....	1	2	3	4	5	6
In Windsor's downtown/commercial area during the day	1	2	3	4	5	6

5. Please rate each of the following characteristics as they relate to Windsor as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Traffic flow on major streets	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Windsor.....	1	2	3	4	5
Ease of travel by public transportation in Windsor.....	1	2	3	4	5
Ease of travel by bicycle in Windsor	1	2	3	4	5
Ease of walking in Windsor.....	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Air quality	1	2	3	4	5
Cleanliness of Windsor	1	2	3	4	5
Overall appearance of Windsor	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of preventive health services	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5

6. Please rate each of the following characteristics as they relate to Windsor as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Availability of affordable quality child care/preschool	1	2	3	4	5
K-12 education	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Opportunities to participate in religious or spiritual events and activities	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Windsor	1	2	3	4	5
Overall quality of business and service establishments in Windsor	1	2	3	4	5
Vibrant downtown/commercial area	1	2	3	4	5
Overall quality of new development in Windsor	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5
Neighborhoodliness of residents in Windsor	1	2	3	4	5

7. Please indicate whether or not you have done each of the following in the last 12 months.

	<i>No</i>	<i>Yes</i>
Made efforts to conserve water	1	2
Made efforts to make your home more energy efficient	1	2
Observed a code violation or other hazard in Windsor (weeds, abandoned buildings, etc.)	1	2
Household member was a victim of a crime in Windsor	1	2
Reported a crime to the police in Windsor	1	2
Stocked supplies in preparation for an emergency	1	2
Campaigned or advocated for an issue, cause or candidate	1	2
Contacted the Town of Windsor (in-person, phone, email or web) for help or information	1	2
Contacted Windsor elected officials (in-person, phone, email or web) to express your opinion	1	2

8. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Windsor?

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Used Windsor recreation centers or their services	1	2	3	4
Visited a neighborhood park or Town park	1	2	3	4
Used Windsor public libraries or their services	1	2	3	4
Participated in religious or spiritual activities in Windsor	1	2	3	4
Attended a Town-sponsored event	1	2	3	4
Used bus, rail, subway or other public transportation instead of driving	1	2	3	4
Carpooled with other adults or children instead of driving alone	1	2	3	4
Walked or biked instead of driving	1	2	3	4
Volunteered your time to some group/activity in Windsor	1	2	3	4
Participated in a club/civic group	1	2	3	4
Talked to or visited with your immediate neighbors	1	2	3	4
Done a favor for a neighbor	1	2	3	4

9. Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
<u>Attended</u> a local public meeting	1	2	3	4
<u>Watched</u> (online or on television) a local public meeting	1	2	3	4

The Town of Windsor 2020 Community Survey

10. Please rate the quality of each of the following services in Windsor:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Police/Sheriff services	1	2	3	4	5
Fire services.....	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Recycling	1	2	3	4	5
Storm drainage	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing	1	2	3	4	5
Town parks	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Land use, planning and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Animal control	1	2	3	4	5
Economic development	1	2	3	4	5
Health services	1	2	3	4	5
Public library services	1	2	3	4	5
Cable television.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas such as open space, farmlands and greenbelts.....	1	2	3	4	5
Windsor open space.....	1	2	3	4	5
Town-sponsored special events.....	1	2	3	4	5
Overall customer service by Windsor employees (police, receptionists, planners, etc.)	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The Town of Windsor	1	2	3	4	5
The Federal Government	1	2	3	4	5

12. Please rate the following categories of Windsor government performance:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The value of services for the taxes paid to Windsor.....	1	2	3	4	5
The overall direction that Windsor is taking.....	1	2	3	4	5
The job Windsor government does at welcoming resident involvement	1	2	3	4	5
Overall confidence in Windsor government	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest.....	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5

13. Please rate how important, if at all, you think it is for the Windsor community to focus on each of the following in the coming two years:

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>
Overall feeling of safety in Windsor.....	1	2	3	4
Overall ease of getting to the places you usually have to visit.....	1	2	3	4
Quality of overall natural environment in Windsor.....	1	2	3	4
Overall “built environment” of Windsor (including overall design, buildings, parks and transportation systems)	1	2	3	4
Health and wellness opportunities in Windsor	1	2	3	4
Overall opportunities for education and enrichment.....	1	2	3	4
Overall economic health of Windsor	1	2	3	4
Sense of community.....	1	2	3	4

14. Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:

	<i>Major source</i>	<i>Minor source</i>	<i>Not a source</i>
Local newspaper (print).....	1	2	3
Local newspaper (online)	1	2	3
Town website (https://www.windsorgov.com).....	1	2	3
Town Facebook page.....	1	2	3
Town Twitter feed	1	2	3
Nextdoor.....	1	2	3
Direct emails from the Town.....	1	2	3
Direct mailings from the Town.....	1	2	3
Channel 8	1	2	3
Word of mouth	1	2	3

15. Please rate the speed of growth in the following categories in Windsor over the past 2 years:

	<i>Much too slow</i>	<i>Somewhat too slow</i>	<i>Right amount</i>	<i>Somewhat too fast</i>	<i>Much too fast</i>	<i>Don't know</i>
Population growth	1	2	3	4	5	6
Retail growth (stores, restaurants, etc.)	1	2	3	4	5	6
Jobs growth	1	2	3	4	5	6

16. What are the top three things you value most about living in Windsor?

1. _____
2. _____
3. _____

The Town of Windsor 2020 Community Survey

Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. How often, if at all, do you do each of the following, considering all of the times you could?

	<i>Never</i>	<i>Rarely</i>	<i>Sometimes</i>	<i>Usually</i>	<i>Always</i>
Recycle at home.....	1	2	3	4	5
Purchase goods or services from a business located in Windsor.....	1	2	3	4	5
Eat at least 5 portions of fruits and vegetables a day	1	2	3	4	5
Participate in moderate or vigorous physical activity	1	2	3	4	5
Read or watch local news (via television, paper, computer, etc.)	1	2	3	4	5
Vote in local elections.....	1	2	3	4	5

D2. Would you say that in general your health is:

- ☐ Excellent ☐ Very good ☐ Good ☐ Fair ☐ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

- ☐ Very positive ☐ Somewhat positive ☐ Neutral ☐ Somewhat negative ☐ Very negative

D4. What is your employment status?

- ☐ Working full time for pay
☐ Working part time for pay
☐ Unemployed, looking for paid work
☐ Unemployed, not looking for paid work
☐ Fully retired

D5. Do you work inside the boundaries of Windsor?

- ☐ Yes, outside the home
☐ Yes, from home
☐ No

D6. How many years have you lived in Windsor?

- ☐ Less than 2 years ☐ 11-20 years
☐ 2-5 years ☐ More than 20 years
☐ 6-10 years

D7. Which best describes the building you live in?

- ☐ One family house detached from any other houses
☐ Building with two or more homes (duplex, townhome, apartment or condominium)
☐ Mobile home
☐ Other

D8. Is this house, apartment or mobile home...

- ☐ Rented
☐ Owned

D9. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?

- ☐ Less than \$300 per month
☐ \$300 to \$599 per month
☐ \$600 to \$999 per month
☐ \$1,000 to \$1,499 per month
☐ \$1,500 to \$2,499 per month
☐ \$2,500 or more per month

D10. Do any children 17 or under live in your household?

- ☐ No ☐ Yes

D11. Are you or any other members of your household aged 65 or older?

- ☐ No ☐ Yes

D12. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- ☐ Less than \$25,000
☐ \$25,000 to \$49,999
☐ \$50,000 to \$99,999
☐ \$100,000 to \$149,999
☐ \$150,000 or more

Please respond to both questions D13 and D14:

D13. Are you Spanish, Hispanic or Latino?

- ☐ No, not Spanish, Hispanic or Latino
☐ Yes, I consider myself to be Spanish, Hispanic or Latino

D14. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- ☐ American Indian or Alaskan Native
☐ Asian, Asian Indian or Pacific Islander
☐ Black or African American
☐ White
☐ Other

D15. In which category is your age?

- ☐ 18-24 years ☐ 55-64 years
☐ 25-34 years ☐ 65-74 years
☐ 35-44 years ☐ 75 years or older
☐ 45-54 years

D16. What is your sex?

- ☐ Female ☐ Male

D17. Do you consider a cell phone or land line your primary telephone number?

- ☐ Cell ☐ Land line ☐ Both

Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502



MEMORANDUM

Date: June 22, 2020
To: Mayor and Town Board
Via: Shane Hale, Town Manager
From: Leif Lesoing
Re: Great Western Industrial Park Amended Augmentation Water Lease
Item #: 2.

Background / Discussion:

In 2017, the Town of Windsor entered into an Augmentation Water Lease Agreement with Great Western Industrial Park (GWIP) to provide GWIP annually 65 acre-feet of augmentation water. GWIP's water court decree entered in Case No. 07CW326 requires GWIP to provide a seven year projection for their river depletions. If the lease is not renewed now, GWIP will not be able to continue pumping their wells past April 2020. The initial lease allowed GWIP to extend the lease to until 2027 and request an additional five years until 2032 but this had to be done after the end of the fifth lease year, April 2022. GWIP is requesting the extension of the lease early so this current lease will amend the 2017 lease. Additionally, GWIP is requesting the extension provision until April 2032. In the original lease the Town charged \$400 per acre-foot of augmentation water. This renewal will start at \$500 per acre-foot and will increase as the price of water increases.

Water and Sewer Board approved the lease at their May 13, 2020 Board meeting.

Financial Impact:

None

Relationship to Strategic Plan:

Prosperous local economy; Infrastructure

Recommendation:

ATTACHMENTS:

- ▢ GWIP Amended Water Lease Agreement

FIRST AMENDMENT TO AND EXTENSION OF WATER LEASE AGREEMENT

THIS FIRST AMENDMENT TO AND EXTENSION OF WATER LEASE AGREEMENT (this “**Amendment**”) is entered into by and between the **TOWN OF WINDSOR**, a Colorado home rule municipal corporation (“**Windsor**”), and **GWIP, LLC**, a Colorado limited liability company (“**GWIP**”). Windsor and GWIP are sometimes referred to herein as the “**Parties**” collectively, and “**Party**” individually. This Amendment is entered into as of the date of mutual execution by the Parties as evidenced by the signatures below, and shall be effective as of the 1st day of April, 2020 (“**Effective Date**”).

RECITALS

WHEREAS, Windsor, as lessor, and GWIP, as lessee pursuant to assignment from Great Western Development Company, Inc., a Colorado corporation (“**Great Western**”), are each a Party to that certain Water Lease Agreement with an effective date of April 1, 2017 (the “**Lease**”).

WHEREAS, the Lease was recorded in the Weld County, Colorado real property records on September 18, 2017 at Reception No. 4336254.

WHEREAS, in accordance with the Lease, Great Western leased from Windsor the Leased Water as defined therein, for uses limited to those specified in Section 1.2 of the Lease.

WHEREAS, Great Western assigned to GWIP all of Great Western’s right, title and interest in and to the Lease as Lessee thereunder, pursuant to and in accordance with that certain Assignment and Assumption of Water Lease between Great Western and GWIP, with an effective date of January 1, 2018 (“**Assignment**”).

WHEREAS, pursuant to the Assignment, GWIP accepted all rights and benefits and assumed all duties and obligations, under the Lease.

WHEREAS, the Parties desire to enter into this Amendment upon the terms and conditions set forth below.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties agree as follows:

AGREEMENT

1. Definitions. All capitalized terms not defined herein shall have the meaning ascribed to such terms in the Lease.

2. Amendment. Section 2 of the Lease is hereby stricken and replaced in its entirety with the following:

2. Term. The initial term of this Lease shall commence on the Effective Date and shall continue through and including April 30, 2027 (the “Initial Term”).

a. Any time before expiration of the Initial Term, GWIP may extend this Lease for an additional five (5) years beyond the Initial Term (*i.e.*, until April 30, 2032) (the “Extended Term”), if GWIP’s augmentation storage facilities are not yet operational on the GWIP property as of the time of the request to extend.

3. Extension of Lease. GWIP has requested that Windsor extend the Lease term through the end of the Extended Term (April 30, 2032) and Windsor has agreed to do so. The Parties hereby agree that the Lease shall be and is hereby extended through the end of the Extended Term, or through and including April 30, 2032, upon the same terms and conditions as set forth in the original Lease document, except as modified by this Extension.

4. Lease Price. As part of the consideration for this Extension, the Lease Price shall be increased to \$500.00 per acre-foot of leased water beginning in 2020. Windsor shall have the option, at its discretion and upon notice to GWIP, to increase the lease price in any subsequent year beginning in 2021. The Parties agree that if GWIP has not terminated the Initial Term by January 1, 2025 (at its option pursuant to Section 3 of the Lease), Windsor, at its discretion may substantially increase the Lease Price for remainder of the Initial Term and the Extended Term. This provision shall supersede any contrary language in the provisions in the Lease including Section 1.4.

5. Notice of Leased Water. Section 1.5 of the Lease is hereby stricken and replaced in its entirety with the following:

1.5. On or before April 1st of each year, GWIP shall pay Windsor the Lease Price for the minimum 20 acre-feet of Leased Water for the upcoming Lease Year. Along with such payment, GWIP shall provide a projection of the total amount of Leased Water anticipated to be leased by GWIP that Lease Year (the “Initial Lease Notice”). On or before June 1st of the Lease Year, GWIP shall provide an updated projection for the anticipated amount of water to be leased by GWIP (the “Second Lease Notice”). Windsor shall not be required to deliver to GWIP any amount which is more than 20% above the volume of water described in the Second Lease Notice and GWIP shall be required to pay Windsor for at least 80% of the volume of water described in the Second Lease Notice, regardless of whether such amount is actually needed and/or delivered for GWIP’s benefit. On or before August 1st of each Lease Year, GWIP shall provide Windsor with a final statement of the amount of Leased Water to be leased by GWIP for that Lease Year (the “Final Lease Notice”). On September 1st of each Lease Year, GWIP will provide the additional payment to Windsor for the Lease Price of any Leased Water which is in excess of the minimum 20 acre-feet of Leased Water (e.g. if the Final Lease Notice provides that GWIP will be leasing 30 acre-feet of Leased Water during a Lease Year, the total amount due to Windsor on or before September 1st shall be the 10 acre-feet x the Lease Price). GWIP shall not be entitled to a refund for any Leased Water not used during any Lease Year.

6. References to Great Western. All references to “Great Western” in the original Lease document, shall, in light of the Assignment, be deemed to be references to GWIP or to any assignee of GWIP hereof.

7. References to Extended Term. For the purposes of Section 3 of the original Lease document, reference to “Extended Term” shall be deemed to include both the Extended Term and any Second Extended Term.

8. No Other Amendments. No other terms of provision of the Lease are modified by this Amendment.

9. Ratification. All of the terms and provision of the Lease not expressly modified by this Amendment are hereby ratified, confirmed, and shall remain in full force and effect.

10. Counterparts. This Amendment may be executed in counterparts, by electronic signature, scanned and emailed signature, DocuSign, and faxed signature, each of which (or any combination of which) when signed by all of the Parties will be deemed an original, as will all copies thereof, and all of which when taken together will constitute one Amendment.

DATED the date and year first written above.

TOWN OF WINDSOR,
a Colorado home rule municipal corporation

By: _____
Name: _____
Title: _____

ATTEST:

Town Clerk

GWIP, LLC, a Colorado limited liability company

DocuSigned by:
By: Kevin Shuba
Kevin J. Shuba, Manager